

Local Government Resource Centre DBSA RFP 320/2022
21 January 2022

Question	Answer
Are you looking at a specific tool or can it be custom-made?	The bank is not looking for a specific tool for the portal, either an existing tool or custom-made tool can be proposed, even a combination of both.
Type of environment preference – On-premise or Cloud? Is there a server infrastructure supporting the current environment and does it need migrating to the new environment including data?	Nothing specific, can either be on-premise or on cloud, although the preferred type of server environment is Cloud. No environment has been put in place as of yet, the bidder can put forward any suggestions in proposal.
With reference to the environment, Is the Bank leaning towards a certain service provider e.g. Local service provider?	The Bank is currently utilizing Microsoft Azure, which would be first preference, the bidder can put forward any recommendations in proposal.
Are there any security guidelines to consider when delivering solution?	Yes. They will be finalized part of the Business Requirement Document.
Pertaining Integration, What is the Bank envisioning, Deep integration such as use of APIs or are there already existing models?	The Bank, internally makes use of the SAP PO (Process Orchestration) as an integration platform. Any suggestions/recommendations in proposals are fully-welcome.
How many participants and number of users is the portal going to accommodate?	Approx. 5000=10000
Given the various stakeholders, how does the bank envision handover training taking place?	Training Videos for the various roles and functions With training sessions for Administrator Training, SuperUser Training, IT Training
Content Management will be done by the bank or will it require a service provider?	Service Provider

Question	Answer
Will municipalities also be allowed to populate content as well?	Yes, hence improved collaboration and communication through the use of the portal.
Will the portal be open to the public or specific municipality users/offices?	The portal will be available to specific municipality users. As well as certain areas for public viewing.
How is the support of the portal envisioned?	3-year