RFP320/2021 - LOCAL GOVERNMENT RESOURCE PORTAL (LGRC)
COMPULSORY BRIEFING SESSION
21 JANUARY 2022

DBSA
DEVELOPMENT BANK OF SOUTHERN AFRICA

Building Africa's Prosperity

BACKGROUND

There is no single or central point of knowledge sharing and collaboration between the DBSA, municipalities and between municipalities.

DBSA does not have an effective and central database to share intellectual material with municipalities. Municipalities, on the other hand, are unable to learn or obtain lessons from the DBSA and one another in order to effectively assign resources without duplicating time, money and efforts

The previous LGRC System was developed prior to 2008 and has fallen into disuse. The system was decommissioned at least 7 years ago.

❑ Implement a single, secure, web-based knowledge sharing and collaboration portal between the DBSA and across all municipalities to enhance the application and implementation of solutions across the municipal landscape thereby breaking down information silos

❑ Increased alignment between the DBSA and municipalities in relation to supporting National Government Initiatives

❑ Continue to strengthen the capacity of under resourced municipalities to accelerate service delivery and to pooling of resources (time, money and effort).

❑ Enhanced effectiveness of the decision-making process.

BACKGROUND

❑ Increase in knowledge sharing across municipalities

❑ Increase in collaboration across municipalities

❑ Reduction in the duplication of municipal resources

❑ Alignment of internal and external communication between the DBSA, municipalities and other interested stakeholders

❑ The development and implementation of an online knowledge sharing and collaborative platform for municipalities with its various components which include the following

- Topics,

- Models/Systems,

- Public Sites,

- Private Sites,

- Links,

- News,

- Forums, and

- Contacts.

EXPECTED OUTCOME

Design of online knowledge sharing and collaborative platform for municipalities.

Development of online knowledge sharing and collaborative platform for municipalities.

Implementation of online knowledge sharing and collaborative platform for municipalities.

Support of online knowledge sharing and collaborative platform for municipalities.

❑ Require a secure and single logical/virtual portal for Local Government across all provinces, districts, metro's and municipalities using web browser technology

❑ Require a secure and single logical/virtual portal for Local Government to access information, knowledge and intellectual material.

❑ Require a secure and single logical/virtual portal for Local Government to collaborate with colleagues across all municipalities

❑ Require a secure collaboration portal for Local Government (LG) information, knowledge and intellectual material

❑ Require the ability to create, edit, publish and manage content

❑ Require the ability to share information, documents, spreadsheets, pictures, lessons learnt and news using the LGRC Portal across all LG areas.

BUSINESS REQUIREMENTS

People Perspective

❑ Require the ability for all LGRC users to collaborate online, in real-time, individually or in groups on single or multiple topics

❑ Require the ability for all LGRC users to access general content related but not limited to the following topics: SCM guidelines, DBSA Infrastructure Reports, GIS Data Maps, Department of Provincial and Local Government (DPLG) Publications, Client Satisfaction Surveys, National, Provincial, District and Local budgets, PFMA Schedule of Deadlines and LGRC Legislative Library. A exhaustive list can be finalised during the Functional Design Phase.

❑ Require the ability to track, upload, retrieve and archive documents using the LGRC

❑ Require the ability to access a predefined set of questions based on a predefined set of answers per topic.

❑ Require the ability to access municipal e-profiles based on a municipality, district and province and either based on DBSA data or 3rd party data such as Municipal IQ

BUSINESS REQUIREMENTS

People Perspective

❑ Require the ability to provide up to date and relevant news related to LG and related topics, including an option to submit tax suggestions to the Minister of Finance via the DBSA

❑ Require the ability to access other public and private sites, such as DPLG, SALGA and Municipal IQ from the LGRC

❑ Require the ability to select and join a particular forum (or forums) in order to engage, debate, communicate and share with fellow colleagues online

❑ Require the ability to submit questions to a local government expert who will respond with answers attached to the submitted question(s) within an agreed service level.

DBSA

THANK YOU