

#### **REQUEST FOR PROPOSALS**

#### YOU ARE HEREBY INVITED TO SUBMIT A BID TO MEET THE REQUIREMENTS OF THE DEVELOPMENT BANK OF SOUTHERN AFRICA LIMITED BID NUMBER: RFP280/2023 COMPULSORY BRIEFING 22 November 2023 at 11:00am SESSION DETAILS: **Microsoft Teams meeting** Join on your computer, mobile app or room device Click here to join the meeting Meeting ID: 343 128 910 434 Passcode: HMKRBu Download Teams | Join on the web **30 November 2023** CLOSING DATE: CLOSING TIME: 23H55 PERIOD FOR WHICH BIDS ARE 120 days **REQUIRED TO REMAIN OPEN FOR ACCEPTANCE: DESCRIPTION OF BID:** AN APPOINTMENT OF A SERVICE PROVIDER TO SUPPORT EPHRAIM MOGALE LOCAL MUNICIPALITY (EPMLM) WITH THE DEVELOPMENT AND IMPLEMENTATION OF A REVENUE ENHACEMENT PROGRAMME. **BID DOCUMENTS DELIVERY** 1. ELECTRONIC SUBMISSIONS ADDRESS: **INSTRUCTIONS:** Bidders are required to issue Tender Submission Link requests and all other enquiries to tumim@dbsa.org ONLY; > No – Tender Submission Link requests will be accepted after 16h00 on the 27 November 2023. Any requests after the stipulated date and time will be disregarded. > Bidders will thereafter receive a OneDrive Link to upload their tender submission documents electronically. NB: Electronic submission is encouraged for all bidder's interest in this tender bid.

	Closing date 30 November 2023 before 23:55. All bids must be in on the 30 November 2023.
NAME OF BIDDER:	
CONTACT PERSON:	
EMAIL ADDRESS:	
TELEPHONE NUMBER:	
FAX NUMBER:	
BIDDER'S STAMP OR SIGNATURE	



The Development Bank of Southern Africa has a Zero Tolerance on Fraud and Corruption. Report any incidents of Fraud and Corruption to Whistle Blowers on any of the following:

 TollFree
 : 0800 20 49 33

 Email
 : dbsa@whistleblowing.co.za

 Free Post
 : Free Post KZN 665 | Musgrave | 4062

 SMS
 : 33490

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#### PART A

INVITATION TO BID

## YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF DEVELOPMENT BANK OF SOUTHERN AFRICA LIMITED ("DBSA")

BID NUMBER: RFP280/2023

DESCRIPTION: AN APPOINTMENT OF A SERVICE PROVIDER TO SUPPORT EPHRAIM MOGALE LOCAL MUNICIPALITY (EPMLM) WITH THE DEVELOPMENT AND IMPLEMENTATION OF A REVENUE ENHACEMENT PROGRAMME.

COMPULSORY BRIEFING: 22 November 2023

LINK REQUESTS: No – Tender Submission Link requests will be accepted after 16h00 on the27 November 2023. Any requests after the stipulated date and time will be disregarded.

CLOSING DATE:**30 November 2023**CLOSING TIME:23H55

The successful Bidder will be required to conclude a service level agreement with the DBSA

ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS – (NOT TO BE RE-TYPED)

THIS BID IS SUBJECT TO THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT, WHICH ARE SET OUT IN PART C OF THIS DOCUMENT.

THE FOLLOWING PARTICULARS MUST BE FURNISHED (FAILURE TO DO SO MAY RESULT IN YOUR BID BEING DISQUALIFIED).

BIDDERS THAT ARE UNINCORPORATED CONSORTIA CONSISTING OF MORE THAN ONE LEGAL ENTITY MUST SELECT A LEAD ENTITY AND FURNISH THE DETAILS OF THE LEAD ENTITY, UNLESS OTHERWISE SPECIFIED.

NAME OF BIDDER AND EACH ENTITY IN CONSORTIUM:	
POSTAL ADDRESS:	

			]
STREET ADDRESS:			
CONTACT PERSON (FULL NAME):			
EMAIL ADDRESS:			
TELEPHONE NUMBER:			
FAX NUMBER:			
BIDDER REGISTRATION NUMBER OR REGISTRATION NUMBER OF EACH ENTITY IN CONSORTIUM			
BIDDER VAT REGISTRATION NUMBER OR VAT REGISTRATION NUMBER OF EACH ENTITY IN CONSORTIUM			
BBBEE STATUS LEVEL VERIFICATION CERTIFICATE /BBBEE STATUS LEVEL SWORN AFFIDAVIT SUBMITTED?	YES	NO	
[TICK APPLICABLE BOX]			
IF YES, WHO ISSUED THE CERTIFICATE?			
REGISTERED WITH THE NATIONAL TREASURY CSD	YES	NO	
[TICK APPLICABLE BOX]			
CSD REGISTRATION NUMBER			
TAX COMPLIANCE STATUS PIN (TCS) NUMBER ISSUED BY SARS			

11.1	ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS	□Yes □No
	OFFERED?	[IF YES ENCLOSE PROOF]
11.2	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	□Yes □No [IF YES ANSWER PART B:3 BELOW ]
11.3	SIGNATURE OF BIDDER	
11.4	DATE	
11.5	FULL NAME OF AUTHORISED REPRESENTATIVE	
11.6	CAPACITY UNDER WHICH THIS BID IS SIGNED (Attach proof of authority to sign this bid; e.g. resolution of directors, etc.)	

#### PART B

#### **TERMS AND CONDITIONS FOR BIDDING**

#### 1. BID SUBMISSION:

- 1.1. BIDS MUST BE SUBMITTED ELECTRONICALLY (ONE DRIVE LINK) BY THE STIPULATED TIME TO THE LINK PROVIDED. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR ONLINE
- 1.3. BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES). B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.
- 1.4. WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MAY NOT BE SUBMITTED WITH THE BID DOCUMENTATION. B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.
- 1.5. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT.

#### 2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

3.	QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS			
3.1.	IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	YES NO		
3.2.	DOES THE BIDDER HAVE A BRANCH IN THE RSA?	YES NO		
3.3.	DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	🗌 YES 🗌 NO		
3.4.	DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?	🗌 YES 🗌 NO		
CO	IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS / TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.			

## NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

#### PART C

#### CHECKLIST OF COMPULSORY RETURNABLE SCHEDULES AND DOCUMENTS

#### Please adhere to the following instructions

- Tick in the relevant block below
- Ensure that the following documents are completed and signed where applicable:
- Use the prescribed sequence in attaching the annexes that complete the Bid Document

**NB:** Should all of these documents not be included, the Bidder may be disqualified on the basis of non-compliance

YES	NO	
		One original Bid document in separate folders; Folder 1 - for Pre-Qualifying Criteria and Functional Evaluation Folder 2 - Price / Financial Proposal – Electronic submission
		Part A: Invitation to Bid
		Part B: Terms and Conditions of Bidding
		Part C: Checklist of Compulsory Returnable Schedules and Documents
		Part D: Conditions of Tendering and Undertakings by Bidders
		Part E: Specifications/Terms of Reference and Project Brief
		Annexure A: Price Proposal Requirement
		Annexure B: SBD4 Declaration of Interest
		Annexure C: SBD6.1 and B-BBEE status level certificate
		Annexure D: SBD8: Declaration of Bidder's Past Supply Chain Practices – N/A
		Annexure E: SBD9: Certificate of Independent Bid Determination – N/A
		<b>Annexure F:</b> Certified copies of your CIPC company registration documents listing all members with percentages, in case of a lose corporation

	Annexure G: Certified copies of latest share certificates, in case of a company.
	<b>Annexure H: (if applicable):</b> A breakdown of how fees and work will be spread between members of the bidding consortium.
	<b>Annexure I</b> Supporting documents to responses to Pre-Qualifying Criteria and Functional Evaluation Criteria.
	Annexure J: General Condition of Contract
	Annexure K: CSD Tax Compliance Status and Registration Requirements Report

#### PART D

#### CONDITIONS OF TENDERING AND UNDERTAKINGS BY BIDDER

#### 1. **DEFINITIONS**

In this Request for Proposals, unless a contrary intention is apparent:

- 1.1 **B-BBEE** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act, 2003;
- 1.2 **B-BBEE Act** means the Broad-Based Black Economic Empowerment Act, 2003;
- 1.3 B-BBEE status level of contributor means the B-BBEE status received by a measured entity based on its overall performance used to claim points in terms of regulation 6 and 7 of the Preferential Procurement Regulations, 2017.
- 1.4 **Business Day** means a day which is not a Saturday, Sunday or public holiday.
- 1.5 **Bid** means a written offer in the prescribed or stipulated form lodged by a Bidder in response to an invitation in this Request for Proposal, containing an offer to provide goods, works or services in accordance with the Specification as provided in this RFP.
- 1.6 **Bidder** means a person or legal entity, or an unincorporated group of persons or legal entities that submit a Bid.
- 1.7 **Companies Act** means the Companies Act, 2008.
- 1.8 **Compulsory Documents** means the list of compulsory schedules and documents set out in Part B.
- 1.9 **Closing Time** means the time, specified as such under the clause 4 (Bid Timetable) in Part C, by which Tenders must be received.
- 1.10 **DBSA** means the Development Bank of Southern Africa Limited.
- 1.11 **DFI** means Development Finance Institution.
- 1.12 Evaluation Criteria means the criteria set out under the clause 27 (Evaluation Process) of this Part C, which includes the Qualifying Criteria, Functional Criteria and Price and Preferential Points Assessment.
- 1.13 **Functional Criteria** means the criteria set out in clause 27 of this Part C.
- 1.14 **Intellectual Property Rights** includes copyright and neighbouring rights, and all proprietary rights in relation to inventions (including patents) registered and unregistered trademarks (including service marks), registered designs, confidential information (including trade secrets and know how) and circuit layouts, and all other proprietary rights resulting from intellectual activity in the industrial, scientific, literary or artistic fields.

- 1.15 **PFMA** means the Public Finance Management Act, 1999.
- 1.16 **PPPFA** means the Preferential Procurement Policy Framework Act, 2000.
- 1.17 **PPPFA Regulations** means the Preferential Procurement Regulations, 2017 published in terms of the PPPFA.
- 1.18 **Pre-Qualifying Criteria** means the criteria set out in clause 27.1.2 of this Part C.
- 1.19 **Price and Preferential Points Assessment** means the process described in clause 27.1.4.3 of this Part C, as prescribed by the PPPFA.
- 1.20 **Proposed Contract** means the agreement including any other terms and conditions contained in or referred to in this RFP that may be executed between the DBSA and the successful Bidder.
- 1.21 **Request for Proposal** or **RFP** means this document (comprising each of the parts identified under Part A, Part B, Part C and Part D) including all annexures and any other documents so designated by the DBSA.
- 1.22 **SARS** means the South African Revenue Service.
- 1.23 Services means the services required by the DBSA, as specified in this RFP Part D.
- 1.24 SLA means service level agreement.
- 1.25 **SOE** means State Owned Enterprise, as defined by the Companies' Act.
- 1.26 **Specification** means the conditions of tender set and any specification or description of the DBSA's requirements contained in this RFP.
- 1.27 **State** means the Republic of South Africa.
- 1.28 **Statement of Compliance** means the statement forming part of a Tender indicating the Bidders compliance with the Specification.
- 1.29 **Tendering Process** means the process commenced by the issuing of this Request for Proposals and concluding upon formal announcement by the DBSA of the selection of a successful Bidder(s) or upon the earlier termination of the process.
- 1.30 Website means a website administered by DBSA under its name with web address www.dbsa.org

#### 2. INTERPRETATIONS

In this RFP, unless expressly provided otherwise a reference to:

- 2.1 "includes" or "including" means includes or including without limitation; and
- 2.2 "R" or "Rand" is a reference to the lawful currency of the Republic of South Africa.

#### 3. TENDER TECHNICAL AND GENERAL QUERIES

Queries pertaining to this tender must be directed to:-

DBSA Supply Chain Management Unit

Email: tumim@dbsa.org

No questions will be answered telephonically.

#### 4. BID TIMETABLE

This timetable is provided as an indication of the timing of the tender process. It is indicative only and subject to change by the DBSA. Bidders are to provide proposals that will allow achievement of the intended commencement date.

Activity	Date
Advertisement of tender	08 November 2023
RFP document available	08 November 2023
Compulsory briefing session	22 November 2023 at 11:00am
Closing date for tender enquiries	27 November 2023
Link requests	27 November 2023 by 16h00
Closing date and time	30 November 2023 at 23h55
Intended completion of evaluation of tenders	13 December 2023
Intended formal notification of successful Bidder(s)	10 January 2024
Signing of Service Level Agreement	22 January 2024
Effective date	01 February 2024

#### 5. SUBMISSION OF TENDERS

#### Instructions:

- Bidders are required to issue Tender Submission Link requests and all other enquiries to <u>TumiM@dbsa.org</u> ONLY.
- No Tender Submission Link requests will be accepted after 16h00 on the 27<sup>th</sup> of November 2023. Any requests after the stipulated date and time will be disregarded.
- Bidders will thereafter receive a OneDrive Link to upload their tender submission documents electronically.

NB: No Physical submission will be accepted for this bid. Bidders must ensure that they follow the instructions for the electronic submission.

#### 6. RULES GOVERNING THIS RFP AND THE TENDERING PROCESS

- 6.1 Participation in the tender process is subject to compliance with the rules contained in this RFP Part C.
- 6.2 All persons (whether or not a participant in this tender process) having obtained or received this RFP may only use it, and the information contained herein, in compliance with the rules contained in this RFP.
- 6.3 All Bidders are deemed to accept the rules contained in this RFP Part C.
- 6.4 The rules contained in this RFP Part C apply to:
  - 6.4.1 The RFP and any other information given, received or made available in connection with this RFP, and any revisions or annexure;
  - 6.4.2 the Tendering Process; and
  - 6.4.3 any communications (including any briefings, presentations, meetings and negotiations) relating to the RFP or the Tendering Process.

#### 7. STATUS OF REQUEST FOR PROPOSAL

7.1 This RFP is an invitation for person(s) to submit a proposal(s) for the provision of the services as set out in the Specification contained in this RFP. Accordingly, this RFP must not be construed, interpreted, or relied upon, whether expressly or implicitly, as an offer capable of acceptance by any person(s), or as creating any form of contractual, promissory or other rights. No binding contract or other understanding for the supply of services will exist between the DBSA and any Bidder unless and until the DBSA has executed a formal written contract with the successful Bidder.

#### 8. ACCURACY OF REQUEST FOR PROPOSAL

- 8.1 Whilst all due care has been taken in connection with the preparation of this RFP, the DBSA makes no representations or warranties that the content in this RFP or any information communicated to or provided to Bidders during the Tendering Process is, or will be, accurate, current or complete. The DBSA, and its officers, employees and advisors will not be liable with respect to any information communicated which is not accurate, current or complete.
- 8.2 If a Bidder finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in this RFP or any other information provided by the DBSA (other than minor clerical matters), the Bidder must promptly notify the DBSA in writing of such discrepancy,

ambiguity, error or inconsistency in order to afford the DBSA an opportunity to consider what corrective action is necessary (if any).

8.3 Any actual discrepancy, ambiguity, error or inconsistency in this RFP or any other information provided by the DBSA will, if possible, be corrected and provided to all Bidders without attribution to the Bidder who provided the written notice.

#### 9. ADDITIONS AND AMENDMENTS TO THE RFP

- 9.1 The DBSA reserves the right to change any information in, or to issue any addendum to this RFP before the Closing Time. The DBSA and its officers, employees and advisors will not be liable in connection with either the exercise of, or failure to exercise this right.
- 9.2 If the DBSA exercises its right to change information in terms of clause 9.1, it may seek amended Tenders from all Bidders.

#### 10. REPRESENTATIONS

No representations made by or on behalf of the DBSA in relation to this RFP will be binding on the DBSA unless that representation is expressly incorporated into the contract ultimately entered into between the DBSA and the successful Bidder.

#### 11. CONFIDENTIALITY

11.1 All persons (including all Bidders) obtaining or receiving this RFP and any other information in connection with this RFP or the Tendering Process must keep the contents of the RFP and other such information confidential, and not disclose or use the information except as required for the purpose of developing a proposal in response to this RFP.

#### 12. REQUESTS FOR CLARIFICATION OR FURTHER INFORMATION

- 12.1 All communications relating to this RFP and the Tendering Process must be directed to the Tender Officer.
- 12.2 All questions or requests for further information or clarification of this RFP or any other document issued in connection with the Tendering Process must be submitted to the Tender Officer in writing, and most preferably by e-mail to <u>tumim@dbsa.org</u>
- 12.3 Any communication by a Bidder to the DBSA will be effective upon receipt by the Tender Officer (provided such communication is in the required format).

- 12.4 The DBSA has restricted the period during which it will accept questions or requests for further information or clarification and reserves the right not to respond to any enquiry or request, irrespective of when such enquiry or request is received.
- 12.5 Except where the DBSA is of the opinion that issues raised apply only to an individual Bidder, questions submitted and answers provided will be made available to all Bidders by e-mail, as well as on the DBSA's website without identifying the person or organisation which submitted the question.
- 12.6 In all other instances, the DBSA may directly provide any written notification or response to a Bidder by email to the address of the Bidder (as notified by the Bidder to the Tender Manager).
- 12.7 A Bidder may, by notifying the Tender Officer in writing, withdraw a question submitted in accordance with clause 12, in circumstances where the Bidder does not wish the DBSA to publish its response to the question to all Bidders.

#### 13. UNAUTHORISED COMMUNICATIONS

- 13.1 Communications (including promotional or advertising activities) with staff of the DBSA or their advisors assisting with the Tendering Process are not permitted during the Tendering Process, or otherwise with the prior consent of the Tender Officer. Nothing in this clause 13 is intended to prevent communications with staff of, or advisors to, the DBSA to the extent that such communications do not relate to this RFP or the Tendering Process.
- 13.2 Bidders must not otherwise engage in any activities that may be perceived as, or that may have the effect of, influencing the outcomes of the Tendering Process in any way.

#### 14. IMPROPER ASSISTANCE, FRAUD AND CORRUPTION

- 14.1 Bidders may not seek or obtain the assistance of employees of the DBSA in the preparation of their tender responses.
- 14.2 The DBSA may in its absolute discretion, immediately disqualify a Bidder that it believes has sought or obtained such improper assistance.
- 14.3 Bidders are to be familiar with the implications of contravening the Prevention and Combating of Corrupt Activities Act, 2004 and any other relevant legislation.

#### 15. ANTI-COMPETITIVE CONDUCT

- 15.1 Bidders and their respective officers, employees, agents and advisors must not engage in any collusion, anti-competitive conduct or any other similar conduct in respect of this Tendering Process with any other Bidder or any other person(s) in relation to:
  - 15.1.1 the preparation or lodgement of their Bid

- 15.1.2 the evaluation and clarification of their Bid; and
- 15.1.3 the conduct of negotiations with the DBSA.
- 15.2 For the purposes of this clause 15, collusion, anti-competitive conduct or any other similar conduct may include disclosure, exchange and clarification of information whether or not such information is confidential to the DBSA or any other Bidder or any other person or organisation.
- 15.3 In addition to any other remedies available to it under law or contract, the DBSA may, in its absolute discretion, immediately disqualify a Bidder that it believes has engaged in any collusive, anti-competitive conduct or any other similar conduct during or before the Tendering Process.

#### 16. COMPLAINTS ABOUT THE TENDERING PROCESS

- 16.1 Any complaint about the RFP or the Tendering Process must be submitted to the Supply Chain Management Unit in writing, by email, immediately upon the cause of the complaint arising or becoming known to the Bidder, (<u>tumim@dbsa.org</u>)
- 16.2 The written complaint must set out:
  - 16.2.1 the basis for the complaint, specifying the issues involved;
  - 16.2.2 how the subject of the complaint affects the organisation or person making the complaint;
  - 16.2.3 any relevant background information; and
  - 16.2.4 the outcome desired by the person or organisation making the complaint.
- 16.3 If the matter relates to the conduct of an employee of the DBSA, the complaint should be addressed in writing marked for the attention of the Chief Executive Officer of the DBSA, and delivered to the physical address of the DBSA, as notified.

#### 17. CONFLICT OF INTEREST

- 17.1 A Bidder must not, and must ensure that its officers, employees, agents and advisors do not place themselves in a position that may give rise to actual, potential or perceived conflict of interest between the interests of the DBSA and the Bidder's interests during the Tender Process.
- 17.2 The Bidder is required to provide details of any interests, relationships or clients which may or do give rise to a conflict of interest in relation to the supply of the services under any contract that may result from this RFP. If the Bidder submits its Bid and a subsequent conflict of interest arises, or is likely to arise, which was not disclosed in the Bid, the Bidder must notify the DBSA immediately in writing of that conflict.

17.3 The DBSA may immediately disqualify a Bidder from the Tendering Process if the Bidder fails to notify the DBSA of the conflict as required.

#### 18. LATE BIDS

- 18.1 Bids must be delivered by the Closing Time. The Closing Time may be extended by the DBSA in its absolute discretion by providing written notice to Bidders.
- 18.2 Bids delivered after the Closing Time or lodged at a location or in a manner that is contrary to that specified in this RFP will be disqualified from the Tendering Process and will be ineligible for consideration. However, a late Bid may be accepted where the Bidder can clearly demonstrate (to the satisfaction of the DBSA, in its sole discretion) that late lodgement of the Bid was caused by the DBSA; that access was denied or hindered in relation to the physical tender box; or that a major/critical incident hindered the delivery of the Bid and, in all cases, that the integrity of the Tendering Process will not be compromised by accepting a Bid after the Closing Time.
- 18.3 The determination of the DBSA as to the actual time that a Bid is lodged is final. Subject to clause 18.2, all Bids lodged after the Closing Time will be recorded by the DBSA and will only be opened for the purposes of identifying a business name and address of the Bidder. The DBSA will inform a Bidder whose Bid was lodged after the Closing Time of its ineligibility for consideration. The general operating practice is for the late Bid to be returned within 5 (five) working days of receipt or within 5 (five) working days after determination not to accept a late Bid.

#### 19. BIDDER'S RESPONSIBILITIES

- 19.1 Bidders are responsible for:
  - 19.1.1 examining this RFP and any documents referenced or attached to this RFP and any other information made or to be made available by the DBSA to Bidders in connection with this RFP;
  - 19.1.2 fully informing themselves in relation to all matters arising from this RFP, including all matters regarding the DBSA's requirements for the provision of the Services;
  - 19.1.3 ensuring that their Bids are accurate and complete;

- 19.1.4 making their own enquiries and assessing all risks regarding this RFP, and fully considering and incorporating the impact of any known and unknown risks into their Bid;
- 19.1.5 ensuring that they comply with all applicable laws in regards to the Tendering Process particularly as specified by National Treasury Regulations, Guidelines, Instruction Notes and Practice Notes and other relevant legislation as published from time to time in the Government Gazette; and
- 19.1.6 submitting all Compulsory Documents.
- 19.2 Bidders with annual total revenue of R10 million or less qualify as Exempted Micro Enterprises (EMEs) in terms of the B-BBEE Act must submit a certificate issued by a registered, independent auditor (who or which is not the Bidder or a part of the Bidder) or an accredited verification agency.
- 19.3 Bidders other than EMEs must submit their original and valid B-BBEE status level verification certificate or a certified copy, or a sworn affidavit thereof, substantiating their B-BBEE status. The submission of such certificates must comply with the requirements of instructions and guidelines issued by National Treasury and be in accordance with the applicable notices published by the Department of Trade and Industry in the Government Gazette.
- 19.4 The DBSA reserves the right to require of a Bidder, either before a Bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the DBSA.
- 19.5 Failure to provide the required information may result in disqualification of the Bidder.

#### 20. PREPARATION OF BIDS

- 20.1 Bidders must ensure that:
  - 20.1.1 their Bid is submitted in the required format as stipulated in this RFP; and
  - 20.1.2 all the required information fields in the Bid are completed in full and contain the information requested by the DBSA.
- 20.2 The DBSA may in its absolute discretion reject a Bid that does not include the information requested or is not in the format required.
- 20.3 Unnecessarily elaborate responses or other representations beyond that which is sufficient to present a complete and effective tender proposal are not desired or required. Elaborate and expensive visual and other presentation aids are not necessary.
- 20.4 Where the Bidder is unwilling to accept a specified condition, the non-acceptance must be clearly and expressly stated. Prominence must be given to the statement detailing the non-

acceptance. It is not sufficient that the statement appears only as part of an attachment to the Bid or be included in a general statement of the Bidders usual operating conditions.

20.5 An incomplete Bid may be disqualified or assessed solely on the information completed or received with the Bid.

#### 21. ILLEGIBLE CONTENT, ALTERATION AND ERASURES

- 21.1 Incomplete Bids may be disqualified or evaluated solely on information contained in the Bid.
- 21.2 The DBSA may disregard any content in a Tender that is illegible and will be under no obligation whatsoever to seek clarification from the Bidder.
- 21.3 The DBSA may permit a Bidder to correct an unintentional error in its Bid where that error becomes known or apparent after the Closing Time, but in no event will any correction be permitted if the DBSA reasonably considers that the correction would materially alter the substance of the Bid or effect the fairness of the Tendering Process.

#### 22. OBLIGATION TO NOTIFY ERRORS

If, after a Bidder's Response has been submitted, the Bidder becomes aware of an error in the Bidders Response (including an error in pricing but excluding clerical errors which would have no bearing on the evaluation of the Bid), the Bidder must promptly notify the DBSA of such error.

#### 23. RESPONSIBILITY FOR BIDDING COSTS

- 23.1 The Bidders participation or involvement in any stage of the Tendering Process is at the Bidders sole risk, cost and expense. The DBSA will not be held responsible for, or pay for, any expense or loss that may be incurred by Bidders in relation to the preparation or lodgement of their Bid.
- 23.2 The DBSA is not liable to the Bidder for any costs on the basis of any contractual, promissory or restitutionary grounds whatsoever as a consequence of any matter relating to the Bidders participation in the Tendering Process, including without limitation, instances where:
  - 23.2.1 the Bidder is not engaged to perform under any contract; or
  - 23.2.2 the DBSA exercises any right under this RFP or at law.

#### 24. DISCLOSURE OF BID CONTENTS AND BID INFORMATION

- 24.1 All Bids received by the DBSA will be treated as confidential. The DBSA will not disclose contents of any Bid and Bid information, except:
  - 24.1.1 as required by law;

- 24.1.2 for the purpose of investigations by other government authorities having relevant jurisdiction;
- 24.1.3 to external consultants and advisors of the DBSA engaged to assist with the Tendering Process; or for the general information of Bidders required to be disclosed as per National Treasury Regulations, Guidelines, Instruction Notes or Practice Notes.

#### 25. USE OF BIDS

- 25.1 Upon submission in accordance with the requirements relating to the submission of Bids, all Bids submitted become the property of the DBSA. Bidders will retain all ownership rights in any intellectual property contained in the Bids.
- 25.2 Each Bidder, by submission of their Bid, is deemed to have licensed the DBSA to reproduce the whole, or any portion, of their Bid for the sole purposes of enabling the DBSA to evaluate the Bid.

#### 26. BID ACCEPTANCE

All Bids received must remain open for acceptance for a minimum period of 90 (Ninety) days from the Closing Time. This period may be extended by written mutual agreement between the DBSA and the Bidder.

#### 27. EVALUATION PROCESS

27.1 The Bids will be evaluated and adjudicated as follows:

#### 27.1.1 First Stage – Test for administrative Responsiveness

The test for administrative responsiveness will include the following:

#### Stage 1: Responsiveness

The Tenderer should be able to provide all the relevant information required in the Supplier Information Form (SIF) which will include but not limited to;

A. Tenderers who do not adhere to those criteria listed as PRE-QUALIFIER, will be disqualified immediately:

Responsiveness Criteria		Prequalifying Criteria	Applicable to this Tender (Y/N)
1	Adherence in submitting Tender as two stage folders (Folder 1 -	Pre-Qualifier	Y
-	Prequalifiers & Functionality Proposal & Folder 2 - Price Proposal)		
2	Attendance registers for Compulsory Briefing session.	Pre-Qualifier	Y

B. Tenderers who do not adhere to the response time indicated for clarification inquiries by the Employer will be deemed non-responsive and not be evaluated further.

Respo	onsiveness Criteria	Clarification	Applicable to this Tender
		Time	(Y/N)
2	Standard conditions of tender as required.	48 hours	Y
3	Returnable documents completed and signed.	48 hours	Y
4	Professional Indemnity Insurance –R 5 million	72 hours	Y
5	Submission of Registration with National Treasury Central Supplier Database (CSD) Summary Report: - Bidder must be fully registered & compliant in order to do business with the DBSA	72 hours	Y
6	A valid and active Tax Compliance Status Pin issued by SARS for Tax compliance status verification.	48 hours	Υ

Only those Bidders which satisfy all of the Pre-Qualifying Criteria will be eligible to participate in the Tendering Process further. Bids which do not satisfy all of the Pre-Qualifying Criteria will not be evaluated further.

#### 27.1.2 **Qualification: Pre-Qualifying Criteria**

Only those Bidders which satisfy all of the Pre-Qualifying Criteria will be eligible to participate in the Tendering Process further. Bids which do not satisfy all of the Pre-Qualifying Criteria will not be evaluated further. Please refer to the table above

Note: A tender that fails to meet any Pre-Qualifying Criteria stipulated herein in the tender documents is an unacceptable tender. Please refer to the table above

#### 27.1.3 Second Stage – Eligibility criteria

Bidders will be assessed on the eligibility criteria set out in this RFP. Only those Bidders which comply with the eligibility criteria will proceed to the next stage.

# NB: Bidders are required to submit, as Annexure J to their Bids, any documentation which supports the responses provided in respect of the Eligibility Criteria below.

#### 27.1.4 Third Stage – price and preferential points

- 27.1.4.1 Those Bidders which have passed the first and second stages of the tender process will be scored on the basis of price and preference point allocation in accordance with the applicable legislation.
- 27.1.4.2The successful Bidder will be the Bidder that scores the highest number of points in the second stage of the Bid evaluation, unless the DBSA exercises its right to cancel the RFP, in line with the PPPFA Regulations.
- 27.1.4.3 Price and Preferential Points Assessment
  - The third stage of evaluation of the Bids will be in respect of price and preferential procurement only. Points will be allocated to Bidders at this stage of the evaluation in accordance with the PPPFA and the PPPFA Regulations, as follows:

Price points 80 Preferential procurement points 20

Price points

The following formula will be used to calculate the points for price:

Ps = 80(1-(Pt-Pmin)/Pmin) Where: Ps = Points scored for comparative price of tender or offer under consideration; Pt = Comparative price of tender or offer under consideration; and

Pmin = Comparative price of lowest acceptable tender or offer.

• Preferential procurement points

A maximum of 20 points may be awarded in respect of preferential procurement, which points must be awarded to a tenderer for attaining their B-BBEE Status Level in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	16
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

An unincorporated trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate Bid.

#### Total

The total points scored by each Bidder will be calculated by adding the points scored for price (out of 80) to the points scored for preferential procurement (out of 20). The successful Bidder will be the Bidder which has the highest total points (out of 100) for both price and preferential procurement (unless there is a basis for selecting a different successful Bidder in accordance with section 2(1)(f) of the PPPFA).

#### 28. STATUS OF BID

- 28.1 Each Bid constitutes an irrevocable offer by the Bidder to the DBSA to provide the Services required and otherwise to satisfy the requirements of the Specification as set out in this RFP.
- 28.2 A Bid must not be conditional on:
  - 28.2.1 the Board approval of the Bidder or any related governing body of the Bidder being obtained;
  - 28.2.2 the Bidder conducting due diligence or any other form of enquiry or investigation;
  - 28.2.3 the Bidder (or any other party) obtaining any regulatory approval or consent;
  - 28.2.4 the Bidder obtaining the consent or approval of any third party; or

- 28.2.5 the Bidder stating that it wishes to discuss or negotiate any commercial terms of the contract.
- 28.3 The DBSA may, in its absolute discretion, disregard any Bid that is, or is stated to be, subject to any one or more of the conditions detailed above (or any other relevant conditions).
- 28.4 The DBSA reserves the right to accept a Bid in part or in whole or to negotiate with a Bidder in accordance with the provisions of this RFP and the applicable laws and regulations.

#### 29. CLARIFICATION OF BIDS

- 29.1 The DBSA may seek clarification from and enter into discussions with any or all of the Bidders in relation to their Bid. The DBSA may use the information obtained when clarification is sought or discussions are had in interpreting the Bid and evaluating the cost and risk of accepting the Bid. Failure to supply clarification to the satisfaction of the DBSA may render the Bid liable to disqualification.
- 29.2 The DBSA is under no obligation to seek clarification of anything in a Bid and reserves the right to disregard any clarification that the DBSA considers to be unsolicited or otherwise impermissible or irrelevant in accordance with the rules set out in this RFP.

#### 30. DISCUSSION WITH BIDDERS

- 30.1 The DBSA may elect to engage in detailed discussions with any one or more Bidder(s), with a view to maximising the benefits of this RFP as measured against the evaluation criteria and in fully understanding a Bidder's offer.
- 30.2 As part of the evaluation of this Bid, DBSA will invite Bidders to give a presentation to the DBSA in relation to their submissions.
- 30.3 The DBSA is under no obligation to undertake discussions with, and Bidders.
- 30.4 In addition to presentations and discussions, the DBSA may request some or all Bidders to:
  - 30.4.1 conduct a site visit, if applicable;
  - 30.4.2 provide references or additional information; and/or
  - 30.4.3 make themselves available for panel interviews.

#### 31. SUCCESSFUL BIDS

31.1 Selection as a successful Bidder does not give rise to a contract (express or implied) between the successful Bidder and the DBSA for the supply of the Services. No legal relationship will exist between the DBSA and a successful Bidder for the supply of the Services until such time as a binding contract is executed by them.

- 31.2 The DBSA may, in its absolute discretion, decide not to enter into pre-contractual negotiations with a successful Bidder.
- 31.3 A Bidder is bound by its Bid and all other documents forming part of the Bidder's Response and, if selected as a successful Bidder, must enter into a contract on the basis of the Bid with or without further negotiation.

#### 32. NO OBLIGATION TO ENTER INTO CONTRACT

- 32.1 The DBSA is under no obligation to appoint a successful Bidder or Bidders (as the case may be), or to enter into a contract with a successful Bidder or any other person, if it is unable to identify a Bid that complies in all relevant respects with the requirements of the DBSA, or if due to changed circumstances, there is no longer a need for the Services requested, or if funds are no longer available to cover the total envisaged expenditure. For the avoidance of any doubt, in these circumstances the DBSA will be free to proceed via any alternative process.
- 32.2 The DBSA may conduct a debriefing session for all Bidders (successful and unsuccessful). Attendance at such debriefing session is optional.

#### 33. BIDDER WARRANTIES

- 33.1 By submitting a Bid, a Bidder warrants that:
  - 33.1.1 it did not rely on any express or implied statement, warranty or representation, whether oral, written, or otherwise made by or on behalf of the DBSA, its officers, employees, or advisers other than any statement, warranty or representation expressly contained in the RFP;
  - it did not use the improper assistance of DBSA's employees or information unlawfully obtained from them in compiling its Bid;
  - 33.1.3 it is responsible for all costs and expenses related to the preparation and lodgement of its Bid, any subsequent negotiation, and any future process connected with or relating to the Tendering Process;
  - it accepts and will comply with the terms set out in this RFP; and
  - it will provide additional information in a timely manner as requested by theDBSA to clarify any matters contained in the Bid.

#### 34. DBSA'S RIGHTS

34.1 Notwithstanding anything else in this RFP, and without limiting its rights at law or otherwise, the DBSA reserves the right, in its absolute discretion at any time, to:

- 34.1.1 cease to proceed with, or suspend the Tendering Process prior to the execution of a formal written contract;
- 34.1.2 alter the structure and/or the timing of this RFP or the Tendering Process;
- 34.1.3 vary or extend any time or date specified in this RFP
- 34.1.4 terminate the participation of any Bidder or any other person in the Tendering Process;
- 34.1.5 require additional information or clarification from any Bidder or any other person;
- 34.1.6 provide additional information or clarification;
- 34.1.7 negotiate with any one or more Bidder;
- 34.1.8 call for new Bid;
- 34.1.9 reject any Bid received after the Closing Time; or
- 34.1.10 reject any Bid that does not comply with the requirements of this RFP.

#### 35. GOVERNING LAWS

- 35.1 This RFP and the Tendering Process are governed by the laws of the Republic of South Africa.
- 35.2 Each Bidder must comply with all relevant laws in preparing and lodging its Bid and in taking part in the Tendering Process.
- 35.3 All Bids must be completed using the English language and all costing must be in South African Rand.

#### 36. MANDATORY QUESTIONS

36.1 Bidders shall provide full and accurate answers to all (including mandatory) questions posed in this document, and, are required to explicitly state "Comply/Accept" or "Do not comply/Do not accept" (with a √ or an X) regarding compliance with the requirements. Where necessary, the Bidders shall substantiate their response to a specific question.

## NOTE: It is mandatory for Bidders to complete or answer this part fully; failure to do so result the Bid being treated as incomplete and the Bid may be disqualified.

This Bid is subject to the General Conditions of Contract stipulated in this RFP document.	Comply/Accept	Do not comply/Do not accept

The laws of the Republic of South Africa shall govern this	Comply/Accept	
RFP and the Bidders hereby accept that the courts of the		comply/Do not accept
Republic of South Africa shall have the jurisdiction.		

#### 36.1.3

The DBSA shall not be liable for any costs incurred by the	Comply/Accept	Do not
Bidder in the preparation of response to this RFP. The		comply/Do
preparation of response shall be made without obligation		not accept
to acquire any of the items included in any Bidder's		
proposal or to select any proposal, or to discuss the		
reasons why such vendor's or any other proposal was		
accepted or rejected.		

#### 36.1.4

The DBSA may request written clarification or further	Comply/Accept	Do not
information regarding any aspect of this proposal. The		comply/Do
Bidders must supply the requested information in writing		not accept
within two working days after the request has been made,		
otherwise the proposal may be disqualified.		

#### 36.1.5

subcontractors, Bidders are required to provide copies of	comply/Do
	•••••• <i>j</i> ,=•
signed agreements stipulating the work split and Rand	not accept
value.	

In	the	case	of	Consortium,	Joint	Venture	or	Comply/Accept	Do r	not
sub	contra	actors,	all	Bidders are	require	d to prov	vide		comply/Do	
ma	ndato	ry docu	men	its as stipulate	d in Par	t C: Checł	klist		not accept	
of C	Compu	ulsory F	Retu	rnable Schedul	es and I	Document	s of			
the	Tend	er Docu	umer	nt.						

The DBSA reserves the right to; cancel or reject any	Comply/Accept	Do not
proposal and not to award the proposal to the lowest		comply/Do
Bidder or award parts of the proposal to different Bidders,		not accept
or not to award the proposal at all.		

36.1.8

Where applicable, Bidders who are distributors, resellers	Comply/Accept	Do not
and installers of network equipment are required to		comply/Do
submit back-to-back agreements and service level		not accept
agreements with their principals.		

#### 36.1.9

By submitting a proposal in response to this RFP, the	Comply/Accept	Do not
Bidders accept the evaluation criteria as it stands.		comply/Do
		not accept

#### 36.1.10

Where applicable, the DBSA reserves the right to run	Comply/Accept	Do not
benchmarks on the requirements equipment during the		comply/Do
evaluation and after the evaluation.		not accept

The DBSA reserves the right to conduct a pre-award	Comply/Accept	Do not
survey during the source selection process to evaluate		comply/Do
contractors' capabilities to meet the requirements		not accept
specified in the RFP and supporting documents.		

Only the solution commercially available at the proposal	Comply/Accept	Do not
closing date shall be considered. No Bids for future		comply/Do
solutions shall be accepted.		not accept

The Bidder should not qualify the proposal with own	Comply/Accept	Do not
conditions.		comply/Do
Caution: If the Bidder does not specifically withdraw its		not accept
own conditions of proposal when called upon to do so, the		
proposal response shall be declared invalid.		

#### 36.1.14

Delivery of and acceptance of correspondence between	Comply/Accept	Do not
the DBSA and the Bidder sent by prepaid registered post		comply/Do
(by air mail if appropriate) in a correctly addressed		not accept
envelope to either party's postal address or address for		
service of legal documents shall be deemed to have been		
received and accepted after (2) two days from the date of		
postage to the South African Post Office Ltd.		

Should the parties at any time before and/or after the	Comply/Accept	Do not
award of the proposal and prior to, and-or after conclusion		comply/Do
of the contract fail to agree on any significant product		not accept
price or service price adjustments, change in technical		
specification, change in services, etc. The DBSA shall be		
entitled within 14 (fourteen) days of such failure to agree,		
to recall the letter of award and cancel the proposal by		
giving the Bidder not less than 90 (ninety) days written		
notice of such cancellation, in which event all fees on		
which the parties failed to agree increases or decreases		
shall, for the duration of such notice period, remain fixed		
on those fee/price applicable prior to the negotiations.		

Such cancellation shall mean that the DBSA reserves the	
right to award the same proposal to next best Bidders as	
it deems fit.	

In the case of a consortium or JV, each of the authorised	Comply/Accept	Do not
enterprise's members and/or partners of the different		comply/Do
enterprises must co-sign this document.		not accept

#### 36.1.17

Any amendment or change of any nature made to this	Comply/Accept	Do not
RFP shall only be of force and effect if it is in writing,		comply/Do
signed by the DBSA signatory and added to this RFP as		not accept
an addendum.		

#### 36.1.18

Failure or neglect by either party to (at any time) enforce	Comply/Accept	Do not
any of the provisions of this proposal shall not, in any		comply/Do not
manner, be construed to be a waiver of any of that party's		accept
right in that regard and in terms of this proposal. Such		
failure or neglect shall not, in any manner, affect the		
continued, unaltered validity of this proposal, or prejudice		
the right of that party to institute subsequent action.		

Bidders who make use of subcontractors:	Comply/Accept	Do	not
		comply/Do	not
		accept	
1. It is the responsibility of the Bidder to select competent			
subcontractors that meet all the tender requirements			
stipulated in this tender document.			

2. The Bidder shall be responsible for all due diligence of	
the selected subcontractors and will be held liable for any	
non-performance of the subcontractor.	
3. Bidders are required to provide documentation (such	
as BBBEE Certificate/Sworn Affidavit, Valid or Active Tax	
Compliance Status Pin Issued by SARS, CSD Summary	
Report, Valid or Active CIDB Certificate etc.) for the	
relevant subcontractor as a minimum in support of the	
subcontracting arrangement.	
4. Subcontracting must not contradict any Regulation or	
Legislation.	
5. No separate contract shall be entered into between the	
DBSA and any such subcontractors. Copies of the signed	
agreements between the relevant parties must be	
attached to the proposal responses.	

All services supplied in accordance with this proposal	Comply/Accept	Do	not
must be certified to all legal requirements as per the		comply/Do	not
South African law.		accept	

#### 36.1.21

No interest shall be payable on accounts due to the	Comply/Accept	Do	not
successful Bidder in an event of a dispute arising on any		comply/Do	not
stipulation in the contract.		accept	

Evaluation of Bids shall be performed by an evaluation	Comply/Accept	Do	not
panel established by the DBSA.		comply/Do	not
		accept	

Bids shall be evaluated on the basis of conformance to
the required specifications (functionality) as outlined in
the RFP. For Bids considered for price and preference
evaluation, points shall be allocated to each Bidder, on
the basis that the maximum number of points that may be
scored for price is 80, and the maximum number of
preference points that may be claimed for B-BBEE status
level of contributor (according to the PPPFA Regulations)
is 20.

lf	the	successful	Bidder	disregards	contractual	Comply/Accept	Do n	ot
specifications, this action may result in the termination of						comply/Do		
the contract.					not accept			

#### 36.1.24

The Bidders' response to this Bid, or parts of the	Comply/Accept	Do not
response, shall be included as a whole or by reference in		comply/Do not
the final contract.		accept

#### 36.1.25

Should the evaluation of this Bid not be completed within	Comply/Accept	Do not
the validity period of the Bid, the DBSA has discretion to		comply/Do not
extend the validity period.		accept

Upon receipt of the request to extend the validity period of	Comply/Accept	Do not
the Bid, the Bidder must respond within the required time		comply/Do
frames and in writing on whether or not he agrees to hold		not accept

his original Bid response valid under the same terms and	
conditions for a further period.	

Should the Bidder change any wording or phrase in this	Comply/Accept	Do not
document, the Bid shall be evaluated as though no		comply/Do not
change has been effected and the original wording or		accept
phrasing shall be used.		

#### 36.1.28

Tax Compliance Status either on CSD National Treasury Database or SARS eFiling System as a Condition for Appointment/Award of the Bid.	Comply/Accept	Do not comply/Do not accept
This requirement is mandatory and has to be satisfied by		
the successful bidder. The successful bidder must be tax		
compliant prior to appointment/award of the bid as no bid		
will be awarded to persons who are not tax compliant.		

#### 36.1.29

Company registration with CSD National Treasury Database as a Condition for Appointment/Award of the Bid.	Comply/Accept	Do not comply/Do not accept
This requirement is mandatory and has to be satisfied by		
the successful bidder. The successful bidder must be		
registered on the CSD National Treasury site prior to		
appointment/award of the bid.		

The following will be grounds for disqualification:	Comply/Accept	Do not
• Unsatisfactory performance under a previous public contract in the past 5 years, provided that notice of such unsatisfactory performance has been given to the bidder; and/or		comply/Do not accept
• The bidder or any of its directors have committed a corrupt or fraudulent act in competing for the appointment; and/or		
• The bidder or any of its directors have been convicted of fraud or corruption in the last 5 years; and/or		
• The bidder or any of its directors have been listed in the Register for Tender Defaulters under section 9 of the Prevention and Combating of Corrupt Activities Act; and/or		
Bids received after the stipulated closure time will be immediately disqualified; and/or		
• Bidders whom have recently completed or currently performing, or to commence work on specific categories of services may be excluded to enable the Bank manage its concentration risk. This threshold is currently set at R10 million for consultancy services.		

Signature(s) of Bidder or assignee(s)

Date

Name of signing person (in block letters)

Capacity

Are you duly authorized to sign this Bid?

Name of Bidder (in block letters)

Postal address (in block letters) Domicilium citandi et executandi in the RSA (full street address of this place) (in block letters)

Telephone Number:	.FAX number
Cell Number:	
Email Address	

#### PART E

#### THE TERMS OF REFERENCE AND SCOPE OF WORK FOR DEVELOPMENT AND IMPLEMENTATION OF THE REVENUE ENHANCEMENT PROGRAMME IN SUPPORT OF EPHRAIM MOGALE LOCAL MUNICIPALITY.

#### 1. INTRODUCTION

The Development Bank of Southern Africa (DBSA) is one of Africa's leading Development Finance Institutions (DFIs) in infrastructure financing, planning, project preparation and institutional development for municipal infrastructure. Owned by the Government of South Africa, the DBSA seeks to support the shareholder's social and economic development imperatives partnering with both the public and the private sectors.

In responding to the shareholder's imperatives, the DBSA is positioned to provide dedicated support to municipalities through the Local Government Support Unit (LGSU) under the Coverage Division which facilitates an integrated delivery approach that includes lending and non-lending services and products offered by the Project Preparation Division, Transacting Division, Infrastructure Delivery Division, Innovation Unit, Investment Support Unit, and the Research Unit. In each of these areas there are dedicated skills focused on municipal built infrastructure development supported by the Local Government Support Unit in extending non-lending capacity development including revenue enhancement, project and contract management, and technical advisory support.

The goal of the DBSA is to approach the project in an integrated, analytic, and multidisciplinary nature. In line with this goal, the DBSA requires the services of a Professional Service Provider (PSP) who possess relevant and appropriate skills, including project management, electrical engineering, Municipal finance expertise, legal expertise, town planning and Geo - Information Science (GIS) expertise in the area of municipal revenue enhancement environment and all its associated disciplines to provide proposals for the development and implementation of the Revenue Enhancement Programme in support of the Ephraim Mogale Local Municipality (EPMLM).

It is the minimum requirement that the procured team of a Professional Service Provider should be experienced, competent, adequately qualified and registered with professional body(ies) to be able to execute the scope of work outlined below in the subsequent sections.

#### 2. SCOPE OF WORK

#### 2.1 EPHRAIM MOGALE LOCAL MUNICIPALITY BACKGROUND

#### EPHRAIM MOGALE LOCAL MUNICIPALITY BACKGROUND

The Ephraim Mogale Local Municipality (EPMLM) is a Category C municipality. The name of the Municipality was changed from Greater Marble-Hall to Ephraim Mogale by an amendment of section 12 notice in Provincial Gazette No 1721 by General notice 10 of 2010. EPMLM was initially a cross boundary municipality which compromised of 16 villages, Marble Hall town, farming areas in Mpumalanga and 2 townships and 47 villages in Limpopo.

The municipality has since been incorporated into Limpopo province in accordance with proclamation no.422 and as such it is an integral part of Sekhukhune District Municipality. The municipality is composed of the former Marble Hall Town, Moutse West, and Leeuwfontein/Moganyaka, portion of former Hlogotlou/Lepelle TRC, portion of former Greater Nebo North TRC, the entire area of former Middle Lepelle TRC, portion of Naboomspruit/Roedtan, Thusang TLC area and part of the former Springbokvlakte

The municipality is a licensed to distribute electricity to Marble Hall Town under its area of supply.

As a predominantly rural municipality, EPMLM has further difficulty in generating adequate revenue since many of the customers are indigent. There is a need for the municipality to have a proper indigent management system that will capture an increasing number of indigent customers. This will enable the municipality to properly account for the indigent customers who need to benefit from free basic services and thereby enable the municipality to allocate equitable share to the deserving indigent customers. Amongst others, the municipality is experiencing the following challenges:

- Low Revenue Collection.
- Illegal Connections (Electricity).
- Unaffordability of Municipal services by consumers, leading to the increase in the number of indigent households.
- Lack of adequate and revenue driven development within the municipality leading to low revenue opportunities.
- Culture of non-payment of municipal services by the customers.
- Lack of data Integrity.
- Low payment rate by Government Departments.

The DBSA has partnered with the municipality to assist with the development and implementation of the Revenue Enhancement Programme. The focus will inter alia be on the customer billing data

cleansing integrating it with the financial system, property information and GIS, audit of electricity meters, meter management and land use/zoning, cost of supply studies/ the tariffs review and analysis and restructuring thereof.

# 2.1.1 Location of services

The PSP is expected to provide the services to the Local Municipality of Ephraim Mogale local municipality within the Sekhukhune District Municipality in the Province of Limpopo. The site information is illustrated below as follows:

#### Site information



# 2.2 PROJECT OBJECTIVES:

The project objectives are to develop and implement Revenue Enhancement Programme (REP) for the Ephraim Mogale Local Municipality specifically to:

- 2.2.1 Support municipality to increase their own revenue generation with a focus on improving their financial sustainability.
- 2.2.2 Unlocking infrastructure that has sufficient capacity taking cognisance of the potential growth of an area.
- 2.2.3 Assist the municipality to identify and implement low hanging fruits aimed at improving and protecting revenue base.
- 2.2.4 Assist the municipality to develop bankable business cases for funding of short, medium to long term infrastructure requirements to broaden and protect the revenue base.
- 2.2.5 Assist the municipality to apply for appropriate grants to address systems development where relevant.

# 2.3 DETAILED SCOPE OF WORK AND EXPECTED DELIVERABLES

This request is for a written proposal based on the Terms of Reference and scope of work as outlined in the tender document.

The services required by the Employer from the Professional Service Provider (PSP) are essentially analytical and multi-disciplinary, including electrical engineering, municipal financial and transaction advisory expertise, geo-spatial expertise, town planning, project management and legal expertise which are all necessary for the development and implementation of Revenue Enhancement Programme in the EPMLM areas of electricity supply.

The expected outputs include the following:

- i. Identified and prioritised infrastructure projects for the broadening and protection of the revenue base to be included in IDP and budget process of the municipality for implementation in the medium to long term, post the DBSA project.
- ii. Enhancing revenue directly through exchange transactions e.g., addition of new users and inclusion of those who may have been omitted as consumers.
- iii. Enhancing revenue indirectly through non-exchange transactions, e.g., increase in property rates or other taxes;
- iv. Updated and credible indigent register reflecting a reduction of number and percentage of customers incorrectly receiving free basic services.
- v. Proposed cost reflective tariff structure to increase revenue as a percentage of cost of service.
- vi. Updated Revenue related policies, Best Practice Operating Procedure, and staffing requirements to enhance efficiencies.

These will be achieved by undertaking the following steps:

- i. Project Inception meeting and development of the Project Implementation Plan (PIP).
- ii. Stakeholder Engagement.
- iii. Analysis of the existing situation / AS IS analysis.
- iv. Cost of Supply studies, Tariff structure review and analysis and restructuring thereof.
- v. Audit of electricity meters, meter management and land use/zoning.
- vi. Customer billing data cleansing and integration with financial system, property information and GIS.
- vii. Implementation of the identified and prioritsed low hanging fruits/ initiatives/ quick wins (within budget of R500 000) and transfer of skills to the relevant municipal officials.
- viii. Identification and prioritisation of the interventions/infrastructure projects for the short term, medium to long term period, intended for the protection and security of the municipality's revenue protocols.

- ix. Costing the above identified and prioritized interventions/ infrastructure projects and mapping out different funding options that the municipality can access to be able to implement same. Develop business cases for the identified projects.
- x. Consolidation and submission of the final REP/ Municipal Revenue Improvement Plan (MRIP) with recommended solutions, cost estimates for the funding of the identified projects and the funding options that the municipality can access to implement same. Project close out report will be compiled and presented at the Municipal Council meeting and at the DBSA.

# 2.3.1 Description of Revenue Enhancement Programme

The proposed Revenue Enhancement Programme entails the appointment of a Professional Service Provider to undertake the revenue enhancement project, which *inter alia* entails, AS-IS assessment, audit of electricity meters, meter management and land use / zoning, customer billing data cleansing, integration of the billing data with the property information, financial system and GIS, undertake cost of supply study and review of the tariff structures for the cost reflectiveness of the main trading services.

The appointed PSP is expected to follow the steps below:

# i) Project Inception meeting and development of the Project Implementation Plan (PIP)

The DBSA will introduce the PSP to the municipality, confirm and approve the contracting arrangements between the Municipality and the DBSA and between the DBSA and the PSP, confirmation of the scope of work as contained in the tender document, which also include the process that will be undertaken to create community awareness. The inception meeting marks the official starting of the project in which the PSP drafts a Project Implementation Plan (PIP) that guides the roll out of the project. The draft PIP should be submitted to the DBSA and the municipality, 7 days after the inception date and subsequently presented at the 1st Project Steering Committee (PSC) meeting for approval.

# ii) Stakeholder Engagement

The PSP will engage with the relevant stakeholders such as the municipal officials in the various departments, including Customer Care, Electricity Department / Directorate etc, Department of Energy (DOE), Eskom, NERSA etc. Obtain information and documents regarding electricity and related information in the revenue management value chain, including the tariffs levied on various customers categories, D-forms, bulk purchases report, customer data and land use and zoning information,

billing, customer information, revenue collection, debt management, other relevant and related information, and documents etc.

#### iii) Analysis of the Existing Situation / AS-IS analysis in the revenue management value chain

Obtain all relevant existing information and documentation, including customer data and its quality, billing information, customer types/categories and their consumption patterns, consumer management, information on municipality's systems, policies, by laws and tariff structure, cost drivers, the cost of supply studies if available etc, the current state of the key revenue value chain elements. Analyse the findings in terms of the impact to the municipality's revenue environment, highlight and quantify the areas of revenue leakages, the quantum of the revenue leakage, the baseline information, the current strategies that the municipality is deploying to address the situation, provide the recommendations to turn the situation around.

The successful PSP will be required to utilize the Single and Integrated Revenue Management Framework (SIRMF) Assessment Tool developed by the DBSA in partnership with the National Treasury. The tool is Excel-based and focuses on the following performance areas:

- **a. Institutional:** institutional arrangements including legal compliance, policies, by-laws, MIS and database.
- **b. Financial:** financial indicators, budgeting and long-term financial planning, tariffs, finance department functions and municipal revenue sources.
- **c.** Business Processes: management standard operating procedures (SOP), spatial planning, customer care, asset management, loss management, trading services electricity, property rates and taxes and solid waste.

#### iv) Tariff structure review and restructuring thereof

Review of the current tariff structure for solid waste, and electricity services in line with the tariff policy and tariff framework that governs the municipal administration and operations etc.

#### v) Audit of electricity meters, meter management and land use/zonage use.

Confirm and validate the existence and functionality of meters (domestic, commercial and industrial), identifying broken, faulty, and unread meters, meter reading accuracy, meter reading capacity, accessibility of the meters, mapping the physical location of meters in line with the land use, determining the match between type of meter and usage suitability, ownership of meters versus the

number of properties connected, along with state of inactive meters etc. Identifying solutions for systems losses and security requirements.

#### vi) Customer billing data cleansing and integration with property and GIS

Access information and assess current situation regarding revenue management in the Municipality. Conduct a comprehensive data cleansing exercise to ensure billing integrity.

#### vii) Review and update indigent register, management and associated indigent policies.

Investigate the following:

- the affordability levels of customers who are billed monthly but do not pay the municipality for services rendered to them.
- the affordability levels of customers who are billed monthly but do not pay the municipality for services rendered to them.
- customers who do not qualify as indigents but continue to receive the services as if they are indigent.

# viii) Implementation of the identified low hanging fruits/ initiatives/ quick wins (within budget) and transfer of skills to the relevant municipal officials.

The implementable initiatives should be agreed upon with the Municipality and the DBSA and should be of the nature that they will have an impact in the municipality's revenue improvement. The appointed PSP to transfer skills to municipal officials throughout the revenue value chain assessment processes.

# ix) Identification and prioritisation of the interventions/projects for the short term, medium to long term

The successful PSP to identify and priorities projects intended for the protection and security of the municipality's revenue streams, along with the determination of the cost implications for the prioritised projects and mapping out of the funding options that the municipality can access to implement same.

#### x) A final consolidated Revenue Enhancement Programme report

Compilation of a consolidated comprehensive Revenue Enhancement Programme report with recommendations, cost implications for the prioritised interventions/ projects and funding options that the municipality can access to implement same. The report will be presented at the Municipal Council meeting.

# 2.4 PROJECT OBJECTIVES:

The project objectives are to develop and implement Revenue Enhancement Programme (REP) for the Ephraim Mogale Local Municipality specifically to:

- 2.4.1 Support municipality to increase their own revenue generation with a focus on improving their financial sustainability.
- 2.4.2 Unlocking infrastructure that has sufficient capacity taking cognisance of the potential growth of an area.
- 2.4.3 Assist the municipality to identify and implement low hanging fruits aimed at improving and protecting revenue base.
- 2.4.4 Assist the municipality to develop bankable business cases for funding of short, medium to long term infrastructure requirements to broaden and protect the revenue base.
- 2.4.5 Assist the municipality to apply for appropriate grants to address systems development where relevant.

# 2.5 DETAILED SCOPE OF WORK AND EXPECTED DELIVERABLES

This request is for a written proposal based on the Terms of Reference and scope of work as outlined in the tender document.

The services required by the Employer from the Professional Service Provider (PSP) are essentially analytical and multi-disciplinary, including electrical engineering, municipal financial and transaction advisory expertise, geo-spatial expertise, town planning, project management and legal expertise which are all necessary for the development and implementation of Revenue Enhancement Programme in the EPMLM areas of electricity supply.

The expected outputs include the following:

- i. Identified and prioritised infrastructure projects for the broadening and protection of the revenue base to be included in the IDP and budget processes of the municipality for implementation in the short, medium to long term.
- ii. Enhancing revenue directly through exchange transactions e.g., addition of new users and inclusion of those who may have been omitted as consumers.
- iii. Enhancing revenue indirectly through non-exchange transactions, e.g. increase in property rates or other taxes.
- iv. Proposed cost reflective tariff structure to increase revenue as a percentage of cost of services.
- v. Updated revenue related policies, Best Practice Operating Procedure, and staffing requirements to enhance efficiencies.

These will be achieved by undertaking the following steps:

- xi. Project Inception meeting and development of the Project Implementation Plan (PIP).
- xii. Stakeholder Engagement.
- xiii. Analysis of the existing situation / AS IS analysis.
- xiv. Cost of Supply studies, Tariff structure review and analysis and restructuring thereof.
- xv. Audit of electricity meters, meter management and land use/zoning.
- xvi. Customer billing data cleansing and integration with financial system, property information and GIS.
- xvii. Implementation of the identified and prioritsed low hanging fruits/ initiatives/ quick wins (within budget of R500 000) and transfer of skills to the relevant municipal officials.
- xviii. Identification and prioritisation of the interventions/infrastructure projects for the short term, medium to long term period, intended for the protection and security of the municipality's revenue protocols.
- xix. Costing the above identified and prioritized interventions/ infrastructure projects and mapping out different funding options that the municipality can access to be able to implement same.
   Develop business cases for the identified projects.
- xx. Consolidation and submission of the final REP/ Municipal Revenue Improvement Plan (MRIP) with recommended solutions, cost estimates for the funding of the identified projects and the funding options that the municipality can access to implement same. Project close out report will be compiled and presented at the Municipal Council meeting and at the DBSA.

The appointed PSP is expected to execute the scope of work and achieve the corresponding deliverables as detailed in table 1 below:

# Table 1: Detailed scope of work and expected deliverables.

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
1.	Inception meeting and development of the Project Implementation Plan (PIP)	<ul> <li>a) Inception meeting in which the appointed PSP will be introduced to the municipality, thereby kick starting the REP project. The PSP will then commence with the compilation of the Project Implementation Plan (PIP) informed by the scope of work to determine the work packages and how each work package will be rolled out.</li> <li>b) PSP to submit their information requirements to the municipality.</li> <li>c) Review the terms of reference</li> </ul>	<ul> <li>a) Inception report</li> <li>b) Project Implementation Plan (PIP).</li> <li>c) PSC Terms of Reference adopted by all Parties.</li> </ul>	<ol> <li>Inception and Project Implementation Plan (PIP) reports:         <ul> <li>a. Context of the scope of work,</li> <li>b. Breakdown of work packages into specific milestones, along with the resources to be used per each milestone and timelines within which the milestones will be achieved.</li> <li>c. Type of Information requests per each milestone.</li> </ul> </li> </ol>
2.	a) Analysis of the Existing situation / AS-IS analysis of the	establishing the PSCs. The successful PSP will be required to utilize the Single and Integrated	a) Comprehensive situation analysis/(AS-IS) report, with	a. Comprehensive AS-IS situation analysis with the action plan to address the shortcomings
	municipal revenue management value chain. b) Stakeholder management plan	Revenue Management Framework (SIRMF) Assessment Tool developed by DBSA in partnership with National	recommendations highlighting the areas that need to be considered for the	/weaknesses/ gaps/revenue leakages in the revenue management value chain of the municipality.
		Treasury. The tool is Excel-based and	improvement of the revenue situation.	

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		focuses on the following performance areas:         a.       Institutional: institutional arrangements including legal compliance, policies, by-laws, MIS and database.         b.       Financial: financial indicators, budgeting and long-term financial planning, tariffs, finance department functions and municipal revenue sources.         c.       Business Processes: management standard operating procedures (SOP), spatial planning, customer care, asset management, loss management, trading services – electricity, and solid waste.         The PSP will utilize the SIRMF         Assessment Tool to obtain key and relevant existing information in respect of the existing revenue management situation including from the different systems such as billing	<ul> <li>The report should include inter alia diagrams, drawings, pictures etc. and must be presented in a word and presentation format for the key stakeholders in the municipality and the steering committees, covering the following areas:</li> <li>Analysis of the findings/ areas of revenue leakages and development of a plan on remedial actions and timeframes.</li> <li>Responsibility and skills and financial capacity available to implement.</li> <li>Financial implications of the findings.</li> <li>b. Stakeholder engagement report</li> </ul>	<ul> <li>b. Analysis of the findings, and their impact on the municipal revenue, presentation of the findings at the PSC, Municipal Council and at the DBSA.</li> <li>c. Stakeholder engagement report</li> </ul>

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		and collection rates, investigate and		
		reconcile pertinent information in		
		respect of all properties owned within		
		the boundaries of the municipality		
		and undertake the steps below:		
		a) Billing and Revenue Collection		
		<ul> <li>Meter reading arrangements</li> </ul>		
		and meter reading inputs to		
		billing.		
		<ul> <li>Accuracy of billing.</li> </ul>		
		Meter reading capacity /		
		organogram.		
		Billed Revenue versus collection		
		(collection rates) of revenue,		
		Returned Mail.		
		Unallocated receipts.		
		Clearing of suspense accounts.		
		Review debtors age analysis.		
		Review current IT systems in		
		place within the revenue		
		function.		
		<ul> <li>Review current processes'</li> </ul>		
		performance levels.		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		<ul> <li>Review Policies, by-laws and</li> </ul>		
		procedures in terms of		
		legislative requirements,		
		<ul> <li>Analyse the revenue</li> </ul>		
		management skills.		
		b) Debt Management		
		Review debtors age analysis.		
		Determine percentage debt		
		outstanding for more than 90		
		days.		
		Review credit control		
		measures.		
		Follow up on existing		
		payment arrangements that		
		are in place.		
		Ward Councillors'		
		involvement.		
		Current IT systems in place		
		within the revenue function.		
		Current processes		
		performance levels.		
		Collection rates.		
		Management practices		
		deployed and their impact on		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		revenue management and		
		collection.		
		Debt Management skills.		
		c) Analysis of the Tariffs, Policies,		
		Procedures, By-laws, Revenue		
		and Budgets:		
		<ul> <li>Access the tariffs book,</li> </ul>		
		revenue related policies and		
		By-laws, procedures, revenue		
		structure and budget and		
		analyse same and highlight the		
		gaps/discrepancies /		
		inconsistencies and assist the		
		municipality to update the		
		documents accordingly.		
		Establish the revenue baseline		
		indicating the sources of		
		revenue and performance over		
		the years.		
		<ul> <li>Alignment with the</li> </ul>		
		municipality's current		
		operations,		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		Compliance to relevant		
		legislation, regulations, policies		
		and procedures, NERSA		
		framework, Eskom bulk		
		purchase tariffs etc.		
		d) Stakeholder engagement:		
		The PSP will engage with the		
		relevant stakeholders such as the		
		Municipal staff members including the		
		customer care, electricity department		
		and other departments in the		
		municipality, Department of Energy		
		(DOE), National Energy Regulator of		
		South Africa (NERSA), ESKOM, etc.		
		and obtain information and		
		documentation regarding the cost of		
		supply, D- forms, bulk purchase		
		tariffs, tariffs levied on various		
		customer types, customer data and		
		land use and zoning information etc.		
3.	Cost of Supply study, Tariff	a) Ascertain the methodology or how	a) Appropriate tariffs structure	Tariff restructuring report, highlighting the
	structure review and analysis and	the municipality base their tariffs in	setting model report	following amongst others:
	restructuring of the tariff codes	respect of land usage, land zoning	highlighting the appropriate	a. Number and Percentage of customers
	for cost reflectiveness.	and tariffs levied to different	tariffs / cost reflective tariffs	incorrectly classified and charged the
			structure , property rates and	

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		categories of the customers,	taxes that should be charged	incorrect tariffs, and the revenue leakages
		including:	per customer type,	resulting from the incorrect classification,
		Tariff determination methods and	consumption pattern, land	b. Revenue as a percentage of cost of
		levels vis-a-vis the cost of	use/zoning as well as size of	services.
		services / cost reflective tariff's	the property /improvements	c. Percentage improvement in tariff
		structure taking into consideration	identified in respect of the	structure.
		the NERSA guidelines and Eskom	properties.	d. Revenue improvement realised resulting
		bulk purchases vs sales and	b) The roll out strategy for the	from the corrected tariffs, property rates
		analysis of the existing tariffs	implementation of the cost	and taxes and solid waste charged per
		applications in the municipality.	reflective tariff structure.	customer category.
				e. Mapping out different tariffs scenarios to
		Review service and tariff code		determine the current state of revenue,
		structure, tariffs policy and		the stabilised state of revenue and the
		tariffs bands and provide		desirable state of revenue for the
		documentary support to the		municipality.
		validity and completeness of all		
		billable charges per customer		
		category and per level of		
		consumption.		
		<ul> <li>Analysis of bulk purchases</li> </ul>		
		<ul> <li>Cost of supply study</li> </ul>		
		<ul> <li>Tariff structure analysis and</li> </ul>		
		tariffs levied to customers.		
		<ul> <li>Identification of the gaps and</li> </ul>		
		proposal for a suitable tariff		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		structure to close the gaps in		
		the various types/categories of		
		customers.		
		<ul> <li>Establish the revenue levels:</li> </ul>		
		including the current, stabilised		
		level and desired level of		
		revenue.		
4.	Audit of electricity meters,	a) Meter audit:	a) A comprehensive audit report	Audit of electricity meters report with findings,
	metering management and land	100 % Desktop audit of all the	with findings and remedial action	also highlighting the following:
	use/ zoning.	stands, amongst others,	to close the identified gaps.	a. Number and percentage of unmetered
		investigating and analysing the	Amongst others, the following	consumers,
	A 100% desktop audit will be	following:	should be highlighted:	b. Number and percentage of old meters
	conducted on all stands and a	<ul> <li>Meter reading accuracies,</li> </ul>	Database of the meters within	requiring replacement,
	physical verification / audit will be	frequency of meter reading,	the municipality with cross	c. Value and percentage of technical electricity
	conducted on all the meters.	availability of meter reading	validations to stand	losses
	1. Total electricity meters:	capacity, coverage, estimated	information.	d. Value and percentage of uncounted for
	a Total conventional: 630	accounts.	• The findings and analysis of	electricity,
	b. total pre-paid: 837	Mapping the physical location of	all deficiencies and	e. Total number of the broken, faulty,
	c. Total smart meters: 0	meters.	discrepancies with the	bypassed, tempered with inaccessible
	2. Total properties: 10173	• Determining the match between	existing records. The billing	meters, estimated meters, inactive meters
	3. Financial system in use:	the type of meter and usage	information should be	etc
	Munsoft and Conlog for Prepaid	suitability, etc.	updated accordingly.	f. Analysis of the revenue losses resulting from
	4. GIS system that the municipality	b) The meter auditor will perform	<ul> <li>Recommendations for optimal</li> </ul>	the above meter situation and
	is using: (ArcMap).	the following:	metering and meter	recommendations for optimal metering and
			management solutions.	meter management solutions.

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		confirm and validate the	<ul> <li>Identifying solutions for</li> </ul>	
		existence and functionality of	revenue losses and security	
		meters (domestic, commercial,	requirements.	
		and industrial etc.)		
		<ul> <li>Identifying broken, faulty, and</li> </ul>	Credible billable customer	
		unread meters, inaccessible	information/list.	
		meters, bypassed meters,		
		tempered with meters, illegal		
		connections inactive meters,		
		estimated meters etc.		
		c) For the registered stands and		
		meters, the following		
		information will need to be		
		collected and verified with a		
		clear date and time of such		
		verification:		
		• Stand /ERF details.		
		Electricity connection.		
		• Status and number of		
		connections.		
		Meter serial number for		
		each metered connection,		
		Primary stand use -		
		residential, institutional,		
		commercial, industrial etc.		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		Stands/ERFs that are not		
		connected and are not		
		metered.		
		• Stands/ERFs that are not		
		serviced.		
		Meter reading accuracy, the		
		linkage and alignment of the		
		billing system with property/		
		land information, financial		
		system, and GIS system.		
		Lifespan of the meters and		
		the appropriateness of the		
		metering technology used.		
		Connection type (three		
		phase or single phase) and		
		appropriateness for the land		
		use.		
		• Service type (post-paid,		
		prepaid).		
		d) It is a requirement that the meter		
		auditor shall verify at each		
		property that the meters		
		identified on the system are		
		appropriately connected and		

NO KEY FOCUS AREAS KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
<ul> <li>and Consumer Management, integrating geo-spatial information with valuation, financial system, and billing system.</li> <li>Undertake a Cadastral Audit,</li> <li>Undertake a Cadastral Audit,</li> <li>Source, access and assess land information (sites) from the Registrar of Deeds and the Surveyor General.</li> <li>Reconciliation of Valuation Roll to Deeds Office and Surveyor General listings.</li> <li>Compare the land information to usage by various consumer categories.</li> </ul>	<ul> <li>) Data cleansing report with updated customer billing information, highlighting integration with the property information, financial system, billing system and GIS.</li> <li>) Analysis of the findings and the impact thereof in terms of revenue losses that the municipality is experiencing and</li> <li>) Updating/uploading of the cleansed billing data into the billing system and bill accordingly</li> <li>) Determine the revenue improvements resulting from the cleansed data.</li> </ul>	<ul> <li>Consumer billing database cleansing report, highlighting the following:</li> <li>a. Number and Percentage of customers not billed but are receiving services.</li> <li>b. Number and Percentage of customers added to the system to improve the billing accuracy.</li> <li>c. Number and percentage of the customers with incomplete information.</li> <li>d. Number and Percentage of unbilled properties on property rates.</li> <li>e. Number and Percentage of incorrectly billed properties on property rates.</li> <li>f. Value and Percentage revenue improvement resulting from the rectification of the above.</li> </ul>

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		Investigate the various categories		
		of the customers (including		
		industrial, commercial/		
		business/residential and		
		government, etc.) the customer		
		personal information such as		
		names, Identification Documents		
		(ID) numbers, physical and postal		
		addresses and contact details.		
		Conduct verification on the		
		customer information, with		
		Surveyor General and Registrar of		
		Deeds information,		
		Undertake investigation on multiple		
		ownership of properties by one		
		individual, confirm ownership,		
		addresses, and contact details etc.		
		of each property.		
		Ensure that the billing system is		
		aligned to the property/ land		
		information and GIS system.		
		Categorize land use, validate, and		
		analyze billing information and bill		
		accordingly.		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		<ul> <li>Investigate and verify the</li> </ul>		
		application and use of correct		
		tariffs, rates, and taxes, in line with		
		the land use.		
		• Investigate consumption patterns in		
		line with approved tariffs and		
		regulations.		
		• Investigate the customers who are		
		not in the billing list and not		
		metered but continue to receive the		
		services.		
		Investigate the developed stands		
		with no billing data.		
		Investigate the properties whose		
		values have been improved but not		
		aligned to the valuation roll.		
		b) Tariff analysis, to compare the		
		customer type to the tariffs being		
		charged with the purpose to		
		highlight whether the following		
		have occurred:		
		• Owners of properties not being		
		billed for the electricity services		
		they consume.		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		Tenants being charged owner		
		specific services.		
		Business consumers being		
		charged domestic tariffs.		
		Domestic consumers being		
		charged business tariffs.		
		Cost of service analysis and		
		review tariff structure or		
		appropriateness in terms of the		
		customer type/category, usage in		
		line with the land use etc.,		
		considering all costs.		
		Residential properties operating		
		as business but not zoned as		
		business and are being charged		
		residential tariffs.		
		Investigation of the customers		
		where estimates for meter		
		reading for a period of three or		
		more months are applied,		
		revenue losses implications		
		emanating from the application of		
		the estimates.		
		Recommendations to remedy the		
		situation.		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		c) Metering and Property Valuation:		
		Investigate consumption patterns		
		in line with approved tariffs, rates		
		and taxes and regulations and		
		update the billing system.		
		Determine the baseline data to		
		reflect the magnitude of the		
		improvement in the billing system.		
		• Categorize land use, validate, and		
		analyse billing information, update		
		the billing information and bill		
		accordingly.		
		Analyse the valuation roll to		
		investigate pertinent information in		
		respect of all properties owned		
		within the boundaries of the		
		municipality to ensure that the		
		following are correctly recorded:		
		$\circ$ Name of the registered		
		owner.		
		$\circ$ Current usage of the		
		property.		
		$\circ$ How the property is zoned.		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		$\circ$ Size of the property Land		
		and improvement value of		
		the property.		
		$\circ$ The application of the tariffs,		
in line		in line with the land use and		
	type of custo			
		$\circ$ The alignment to each		
		customer and within the		
		system, linking each meter		
		to an erf and owner, linkages		
		to the land use information		
		and recommending updating		
	of the billing system.			
6.	Implementation of the low	a) The PSP is required to assist the	a) Low hanging fruits	a. Action Plans for the implementation of the low
	hanging fruits / initiatives quick	municipality to implement the low	implementation report.	hanging fruits developed.
	wins (within budget of R500 000)	hanging fruits that have been		b. Progress Report in terms of implementing the
	and transfer of skills to the	identified throughout the revenue	b) Transfer of skills programme	low hanging fruits/quick wins.
	relevant municipal officials.	value chain assessment	to the identified municipal	c. Revenue improvement realised.
		processes. The initiatives to be	officials.	
		implemented should be agreed		
		upon by the municipality and		
		should be of the nature that they		
		will have an impact in the		
		municipality's revenue		
		improvement.		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		b) Transfer of skills to municipal officials who have been identified		
		throughout the revenue value		
		chain assessment processes.		
7.	Identification and prioritisation of	a) The PSP will Identify and prioritize	a) Short, medium to long term	a. List of infrastructure projects identified as
	the interventions /infrastructure	the short, medium to long-term	interventions/ infrastructure	recommendations from REP.
	projects implantable over the short	solutions/infrastructure projects	projects report identifying and	Based on the identified list, how many projects
	term, medium to long term to	that will assist the municipality to	prioritising the interventions	were included in the IDP and budget process
	broaden and protect the reveneu	protect and broaden the revenue	/infrastructure projects that will	of the municipality.
	base.	base.	ensure protection and	b. Business cases developed for the identified
		b) Determine the cost of the identified	broadening of the	projects.
		interventions /infrastructure projects	municipality's revenue.	c. Identified grants for the systems
		and model financial options other	b) The cost implications of the	development.
		than the balance sheet for the	identified and prioritised	
		financing of CAPEX programme	projects, mapping out of the	
		that the municipality can access to	various funding options that	
		be able to implement the identified	can be accessed by the	
		interventions/projects.	municipality for the	
		c) Assist the municipality to raise	implementation of the	
		capital for the financing of the	prioritized	
		infrastructure by developing	interventions/infrastructure	
		bankable business cases for	flowing from the REP.	
		funding of the identified short,		

NO	KEY FOCUS AREAS	KEY ACTIVITIES	OUTPUTS	KEY PERFORMANCE INDICATORS
		medium to long term infrastructure	c) Bankable business cases for	
		requirements. This on the back of a	funding of the identified short,	
		detailed financial model. A	medium to long term	
		maximum of three (3) projects is	infrastructure requirements. A	
		anticipated.	maximum of three (3)	
		d) Assist the municipality to apply for	projects is anticipated.	
		appropriate grants to address systems development where relevant.	<ul> <li>d) Completed application</li> <li>documents for accessing</li> <li>grants to address systems</li> </ul>	
			development.	
8.	a) A final consolidated Municipal	a) Compilation of a final consolidated	a) Municipal Revenue	a. A consolidated MRIP report including the
	Revenue Improvement Plan	Municipal Revenue Improvement	Enhancement Improvement	various sections /modules of the programme
	(MRIP) with fully costed	Plan with different chapters and	Plan and close out report with	highlighting:
	recommendations/infrastructur	close out report and presenting	findings, recommendations,	• a summary of the recommendations.
	e projects list and various	findings and recommendations /	cost implications for the	Number of prioritised projects intended to
	funding options that the	solutions at the PSC, Municipal	prioritised interventions/	improve the revenue situation of the
	municipality can access to be	Council and at the DBSA for	projects and funding options	municipality along with
	able to implement same.	approval.	that can be accessed by the	• The cost implications and a plan of action to
	b) Close out report		municipality.	include them in the IDP and Budget
			b) Reports to be approved at	processes of the municipality.
			PSC and presented at	b. Close out report.
			Municipal Council and at the	
			DBSA.	

It is envisaged that the implementation of the revenue enhancement interventions/projects that will be identified from the REP will assist the Municipality to improve billing accuracy and optimize revenue collection, thereby promoting sustainable service delivery.

The Project approach must be aligned with the overall programme objective to enhance municipal revenue through billing efficiency, cost-reflective tariffs, improved data integrity, solutions for revenue and non-revenue losses, etc.

#### 2.6 IMPLEMENTATION TIME FRAME

It is envisaged that it will take **18 months** to develop and implement REP with recommendations / initiatives / projects that are implementable over a short, medium- and long-term period. The cost of the identified and prioritised initiatives/ projects along with the various financial options that the municipality can access in order to implement same will be mapped out in the consolidated REP report.

#### 2.6.1 Project Implementation Plan

Within one week after the inception date, the successful Professional Service Provider will be required to provide a Project Implementation Plan (PIP) for the duration of the project. The PIP among others will include the activities that are listed in the scope of work including brief description and duration for each milestone, and this shall not exceed the total contract period. A schedule of submission of each part of the scope of work must also be included in the plan.

Furthermore, the PSP will also be expected to submit a Cash flow projection of the project deliverables / milestones and the risk management register.

#### 2.6.2 Monthly Progress Reports

The successful Professional Service Provider will be required to provide monthly progress reports in accordance with the stipulated timeframes. The Progress Report must give a summary of the following information:

- i. Amount of time spent by each project team member on a specific task.
- ii. Total amount of time spent on the project and cost to date.
- iii. Time cost since the previous report.
- iv. Percentage of work completed per specific task and the overall percentage completion.
- v. Other information that will be determined by either PSC or Service Provider.

- vi. Risks and mitigations.
- vii. Workshop PSC members and solicit comments and inputs.
- viii. Capture lessons learnt and presentation of the findings to Council.

#### 2.6.3 Stakeholder Engagements

The successful PSP must fully engage the stakeholders to ensure that any information that will assist in the development and implementation of the Revenue Enhancement Programme for the municipality is timeously made available. The Service Provider will document the date of the first request and the date when the information was received.

# 2.7 RISKS AND RISK MITIGATION

The PSP is responsible for the identification of relevant risks to the project and is expected to take steps to mitigate these risks in their proposal. These may include:

- a) Lack of sufficient preparatory work by the key stakeholders.
- b) Insufficient stakeholder involvement and support.
- c) Delays in obtaining information and lack of input on draft documents submitted for comment and inputs from relevant key stakeholders.
- d) Change of scope.

# 2.8 REPORTING

The implementation of the project will be monitored by the Municipal PSC. The PSP will report progress and challenges to the MPSC. All reports will be presented and discussed at the MPSC between the Service Provider, stakeholders and role-players in the manner shown in the table below:

No	Description	Time frame	Stakeholder/Role-player
1.	An initial Project Briefing	One week after	PSC (DBSA, EPMLM,
	/Inception meeting between the	contracting between the	Limpopo COGHSTA PMU
	appointed PSP, DBSA, and	DBSA and the appointed	and PSP)
	EPMLM.	PSP.	
2.	Project Implementation Plan	14 days after project	PSC (DBSA, EPMLM,
	(PIP).	inception meeting.	Limpopo COGHSTA PMU
			and PSP)
3.	Progress Reports on	On a monthly basis	PSC (DBSA, EPMLM,
	milestones achieved.		Limpopo COGHSTA PMU
			and PSP)
4.	Consolidated final REP	One month prior to	PSC (DBSA, EPMLM,
	/Municipal Revenue	completion date.	Limpopo COGHSTA PMU
	Improvement Plan (MRIP) and		and PSP)
	Close Out Reports		

# 2.9 ACCOUNTABILITY

During the execution of this contract, the successful Service Provider will be required to work closely with the relevant municipal's officials and DBSA – Project Leader. The PSP will report to the PSC in accordance with meeting schedule.

# 2.10 CONTACT PERSON

Technical queries to be directed to the DBSA technical team through the DBSA Procurement Unit via email to tumim@dbsa.org and the tender reference number is to be quoted.

# 2.11 TERMS OF REFERENCE ESTABLISHING THE MUNICIPAL AND THE TECHNICAL PROJECT STEERING COMMITTEES

The appointed PSP will be a member of both the Municipal Project Steering Committee (MPSC), chaired by the Accounting Officer, and the Technical Project Steering Committee (TPSC), chaired by the Project Champion. The terms of reference that will guide the operations of both the MPSC and TPSC are outlined below:

# **Municipal Project Steering Committee Terms of Reference**

# 1. Introduction:

The Development Bank of Southern Africa (DBSA) has approved the development and implementation of a Revenue Enhancement Programme (REP) support for the Municipality.

It is a condition to the Agreement that a Project Steering Committee (PSC) be established between the DBSA and the Municipality to support the delivery of the Project funded by the DBSA accordingly, and to give effect to the above, the Parties agree as set out herein.

- 1.1 Establishment of the Project Steering Committee upon the Agreement becoming unconditional in accordance with its terms (save for any condition therein requiring the establishment of the PSC), it is agreed that:
- 1.1.1 the PSC is hereby established as the joint steering committee in terms of the Agreement; and
- 1.1.2 the role of the PSC is to provide strategic direction relating to the Project and to guide and coordinate the execution of the Project.

# 2. Purpose of this Document

The purpose of this document is to establish the terms of reference for the PSC. The terms of reference in turn establish the mandate roles and functions for the PSC.

The PSC is the key body within the Project governance structure responsible for the oversight and operational project issues associated with the implementation of Revenue Enhancement Programme.

#### 3. Function of the Municipal PSC

The function of the PSC is to provide oversight for the operational issues associated with the provision of Revenue Enhancement support to the municipality. The PSC is responsible for monitoring project's budget, progress, benefits realized and monitoring risks, quality, and timelines of delivery according to the Project Implementation Plan. The PSC's role is further elaborated below.

# 3.1 Role of the Municipal PSC

The role of the PSC is to:

- 3.1.1 provide oversight on the implementation of the Project and on the achievement of the outcomes.
- 3.1.2 to identify potential risks arising from the implementation of the Programme and agree on mechanisms to mitigate such risks.
- 3.1.3 ensure conformity with the Project Implementation Plan.
- 3.1.4 advise on adjustments to be made to the Project to ensure that the Project is completed within budget and by the Project Completion Date.
- 3.1.5 recommend, after consultation between the members, the sign-off on the quality of work and reports completed by the Professional Services Provider.
- 3.1.6 oversee the Technical Project Steering Committee.
- 3.1.7 monitor compliance to legislation and regulations in the implementation of the Project.
- 3.1.8 providing guidance in addressing challenges/bottlenecks as they arise; and
- 3.1.9 approval and endorsements of completed milestones/deliverables for payments.

# **3.2 The Principles guiding the MPSC.**

In performing the tasks assigned to the PSC, the members will observe the following principles, namely to:

- 3.2.1 work together in a spirit of transparency and openness in which the achievement of the Project to a standard of excellence is a prime consideration.
- 3.2.2 promote trust, fairness, cooperation, dedication to the agreed common goal while understanding each other's expectations and values.
- 3.2.3 be cognisant of the expectations and interests of each of the stakeholders and to seek to promote "win-win" solutions when balancing the interests of the stakeholders.

- 3.2.4 to accept that conflict is natural but, in such situations, to promote teamwork in order to work constructively through disagreements.
- 3.2.5 show flexibility whilst still ensuring that the project achieves excellence in its construction and operational standard.
- 3.2.6 promote a culture of zero tolerance towards corruption and other improper activities and ensure adherence to applicable anti-corruption legislation and
- 3.2.7 bring full commitment to achieving effective interfacing between the members and their respective stakeholders to make decisions with respect to the project and solve any issues that may arise in connection with the project in an effective and efficient manner.

# 3.3 The Role of Individual PSC Members

The role of the individual members of the PSC includes the expectation that each member is to:

- 3.3.1 appreciate the significance of the Project for all stakeholders.
- 3.3.2 be an advocate for the Project's outcomes.
- 3.3.3 have a broad understanding of Project management issues and the approach being adopted to resolve such issues.
- 3.3.4 be committed to, and actively involved in pursuing the Project's outcomes.
- 3.3.5 help reconcile conflicting priorities and resources.
- 3.3.6 check adherence of project activities to standards and best practice, both within the organizations Municipality and DBSA and in a wider context.

# 4. General Administration of the PSC

#### 4.1 Membership

The PSC shall be comprised of:

- 4.1.1 delegated representatives from the Municipality.
- 4.1.2 DBSA authorized representatives.
- 4.1.3 key members from the appointed Professional Service Provider (PSP); and
- 4.1.4 Further, the PSC will coopt other members as they see fit.

#### 4.2 Changes in the PSC Membership

Whilst the stakeholders remain cognisant of the need to maintain continuity in membership of the PSC, a stakeholder may replace a member at any time, upon written notice to the chairperson of the PSC.

### 4.3 Convener / Chairperson and the Secretariat

The chairperson will be provided by the Municipality whilst the secretariat functions will be provided by the PSP.

#### 4.4 Convener/Chairperson

The Municipal Manager, or in his absence, the Executive Technical Director / Chief Financial Officer (CFO) will be the convener and chairperson of the PSC meetings. If the designated chairperson is not available, then any official from the CFO's office or the Technical Director's office (referred to as the Acting Chair) as delegated by the chairperson will be responsible for convening and conducting the meeting.

#### 4.5 Secretariat

The Secretariat will inter alia provide the following functions:

- 4.5.1 prepare and circulate the minutes for comments and inputs. Provide full copies of the minutes, including attachments to all the PSC members.
- 4.5.2 keep comprehensive records of all the deliberations and decisions of the PSC.
- 4.5.3 distribute copies of the minutes of the meetings for consideration and ultimately approval by the Chairperson.
- 4.5.4 prepare and finalise the minutes containing the proceedings and resolutions of the meetings which shall be signed by the Chairperson of the PSC and by the PSP and the DBSA.
- 4.5.5. Circulate the documents including completed milestones to the members at least 5 days prior to the meeting of the PSC and
- 4.5.6 the approval of the deliverables / milestones and invoice indicating the milestone and the number of the milestone that is being approved shall be recorded in the minutes. The deliverables and the minutes shall be signed by the chairperson of the PSC and by the PSP and the DBSA.

#### 4.6 Language and Communication Formats

English will be the preferred language for all dealings of the PSC. The format of communication of the PSC shall be by email messages, or letters. Correspondence requiring approvals shall be by email, or letter. Reports submitted by the PSP to the members shall be in both hard print and soft computer copy written in software that is used by the Municipality.

# 4.7 PSC Meeting Agenda

- 4.7.1 All PSC meeting agenda items must be forwarded to the Chairperson or the secretariat support by close of business seven (7) working days prior to the next scheduled meeting.
- 4.7.2 The PSC agenda with attached meeting documents will be distributed at least 5 working days prior to the next scheduled meeting.
- 4.7.3 The Chairperson has the right to list an item on the formal agenda, but members may raise an item under 'General / Other Business' if necessary and as time permits.

#### 4.8 PSC Meeting Minutes and Meeting Documents

The following administrative requirements apply:

- 4.8.1 the format of the PSC minutes shall be agreed at the first meeting of the PSC.
- 4.8.2 a schedule of PSC meetings to be discussed and agreed at the first PSC meeting and shall form part of all the meeting minutes.
- 4.8.3 the minutes of each PSC meeting will be prepared by the office of the PSP.
- 4.8.4 full copies of the minutes, including attachments, shall be provided to all PSC members no later than ten (10) working days following each meeting.
- 4.8.5 by agreement of the PSC, out-of-session decisions will be deemed acceptable upon confirmation in writing of the Municipality and the DBSA authorized representatives.
- 4.8.6 all out-of-session decisions shall be recorded in the minutes of the next scheduled PSC meeting; and
- 4.8.7 the minutes of each PSC meeting will be monitored and maintained by both the Municipality and the DBSA as a complete record as required under the respective document management provisions of the Municipality and DBSA.

#### 4.9 Frequency of Meetings

- 4.9.1 The PSC shall meet monthly on a date to be advised by the Chairperson in line with the meeting schedule to be agreed upon at the first meeting of the PSC.
- 4.9.2 Additional meetings outside of the scheduled meeting dates may be convened as circumstances may arise.
- 4.9.3 Meetings of the PSC shall be coordinated through and called on by the chairperson whenever required in accordance with the terms of reference.
- 4.9.4 Notice of any meeting of the PSC shall be sent to each member (and copied to the stakeholders) and shall confirm the venue, time, and date, together with the proposed agenda for the meeting (including any supporting papers) reasonably practicable, as far as is reasonably practicable, at least 14 (fourteen) days' notice shall be given of any meeting of the PSC.
- 4.9.5 The PSC meetings may be held in the offices of the Municipality and / or virtually, via telephone, teleconference, videoconference, Microsoft Teams or via Zoom etc.

#### 4.10 Proxies to Meetings

- 4.10.1 Members of the PSC shall nominate a proxy to attend a meeting if the member is unable to attend. The Chairperson will be informed of the substitution at least three (3) working days prior to the scheduled meeting.
- 4.10.2 The nominated proxy shall have voting rights at the attended meeting. The nominated proxy shall provide relevant comments/feedback of the PSC member they are representing to the attended meeting.

#### 4.11 Quorum Requirements

- 4.11.1 A meeting quorum shall have been formed if 50% of the PSC members plus one member is in attendance for the recommendations or resolutions to be valid.
- 4.11.2 The quorum must contain representatives from the DBSA, Municipality and PSP.

#### 4.12 Governing Law

This establishment and functioning of the PSC shall be governed by and interpreted in accordance with the Agreement between Municipality and DBSA, and substantive laws of the Republic of South Africa.

#### 4.13 Confidentiality and Publicity

Any confidential information obtained by any of the PSC members, or arising from the implementation of the Agreement, shall be treated as confidential by the Party receiving it and shall not be used, divulged, or permitted to be divulged to any person not being a member to the PSC, without the prior written consent of the PSC.

#### 5. PSC life span

The PSC will be in existence until the Project Completion Date.

#### **Technical PSC Terms of Reference**

#### 1. Introduction

- 1.1. It is a condition to the Agreement that the Municipality shall formally establish a Technical Steering Committee ("TPSC").
- 1.2. The TPSC shall comprise of the DBSA, municipality, and the appointed PSP.
- 1.3. Accordingly, and to give effect to the above, the Parties agree as set out herein.

### 2. Establishment of the Steering Committee

Upon the Agreement becoming unconditional in accordance with its terms (save for any condition therein requiring the establishment of the TPSC, with the DBSA's membership of the TPSC), it is agreed that:

- 2.1. the TPSC is hereby established as the joint technical steering committee in terms of the Agreement.
- 2.2. the role of the TPSC is to provide technical direction relating to the Project and to guide and coordinate the execution of the Project; and
- 2.3. the TPSC shall adopt the terms of reference prior it carrying its mandate as contemplated in these Terms of Reference.

#### 3. Mandate of the Steering Committee

The mandate of the TPSC is to:

- 3.1. serve as the primary interface between the stakeholders in respect of the Project.
- 3.2. monitor the technical aspects of the Project; and
- 3.3. prepare and submit the technical progress report and recommendations to the Municipal Project Steering Committee.

#### 4. Members of the TPSC

- 4.1. The TPSC shall consist of representatives from relevant parties (each representative being a "Member").
- 4.2. The first meeting of the PSC shall confirm quorum members and ex-officio members.

- 4.3. Members shall remain as members of the TPSC until such time as their appointment is withdrawn by the stakeholder appointing that member on written notice to the chairperson of the TPSC. Members shall be entitled to nominate any representative to act as their proxy to attend and vote at any meeting of the TPSC.
- 4.4. Whilst the stakeholders remain cognisant of the need to maintain continuity in membership of the TPSC, a stakeholder may replace a member at any time upon written notice to the chairperson of the TPSC.
- 4.5. The Municipality shall select and appoint one of its members to act as chairperson of the TPSC.
- 4.6. The Municipality shall ensure that minutes of all meetings of the TPSC are duly recorded and circulated to the members and the stakeholders.

#### 5. Meetings of the TPSC

- 5.1. The TPSC meeting frequency will be determined and agreed upon at the 1st meeting of TPSC.
- 5.2. Meetings of the TPSC shall be co-ordinated through and called on by the chairperson whenever required in accordance with these Terms of Reference
- 5.3. Notice of any meeting of the TPSC shall be sent to each member (and copied to the stakeholders) and shall confirm the venue, time, and date, together with the proposed agenda for the meeting (including any supporting papers) reasonably practicable, as far as is reasonably practicable, at least 14 (fourteen) days' notice shall be given of any meeting of the TPSC.
- 5.4. The TPSC's meetings shall be held at municipal offices, or virtually via telephone, teleconference, videoconference Microsoft Teams or Zoom as agreed between the members.
- 5.5. From time to time the stakeholders may propose that additional representatives attend meetings of the TPSC, and such request shall not be unreasonably refused by the TPSC.
- 5.6. All costs associated with the attendance of meetings of the TPSC, unless otherwise specifically agreed between the members, shall be for the account of the member incurring the costs.

#### 6. Recommendations of the Technical Project Steering Committee

- 6.1. All recommendations of the TPSC shall be achieved by consensus, and if consensus cannot be reached, a majority vote (following reasoned discussion) of all members present at that meeting.
- 6.2. The chairperson shall not have a casting vote.
- 6.3. The chairperson shall ensure that the secretary of the TPSC accurately records all recommendations made and that copies of such decisions are provided to each member and the stakeholders as soon as is reasonably possible thereafter.
- 6.4. The PSP shall provide secretariat support.
- 6.5. The TPSC has no approval powers but recommends approval of reports / milestone / documents to the PSC chaired by the Accounting Officer.

#### 7. Principles

- In performing the tasks assigned to the TPSC, the members will observe the following principles, namely to:
- 7.1. work together in a spirit of transparency and openness in which the achievement of the Project to a standard of excellence is a prime consideration.
- 7.2. promote trust, fairness, cooperation, dedication to the agreed common goal while understanding each other's expectations and values.
- 7.3. be cognisant of the expectations and interests of each of the stakeholders and seek to promote "win-win" solutions when balancing the interests of the stakeholders.
- 7.4. to accept that conflict is natural but, in such situations, to promote teamwork to work constructively through disagreements.
- 7.5. show flexibility whilst still ensuring that the project achieves excellence in its construction and operational standard; and
- 7.6. promote a culture of zero tolerance towards corruption and other improper activities and ensure adherence to applicable anti-corruption legislation.

#### 8. PROJECT PROPOSAL

A detailed project proposal, project team structure, and project implementation schedule must be provided. The project proposal must describe and demonstrate the approach and methodology for carrying out of the outlined activities. It will be expected from the Professional Services Provider to prepare a Project Implementation Plan (PIP) setting out the project deliverables against which to measure the progress of the project and the project budget and to ensure compliance with the obligations of the Professional Service Provider within 7 days after the inception meeting. This should be accompanied by a cash-flow projection and a risk management register.

#### 9. EPHRAIM MOGALE LOCAL MUNICIPALITY

Only bids that satisfy the following eligibility criteria will be evaluated further (for Price and Preference). Those who do not comply will be deemed non-responsive and be disqualified.

#### 9.1 TENDERERS PROPOSED KEY RESOURCES/EXPERTS

Curriculum Vitae, proof of qualifications and professional body registration of all team members must be attached. In the case of project manager, the project reference letters must also be attached. Professional Bodies and Qualifications obtained outside South Africa must be SAQA accredited.

A Resource Schedule (detailing the applicable resource's name, experience, and minimum qualifications) as depicted in the table below should be included in the Tenderer's Response:

#### **STAGE 2 - ELIGIBILITY CRITERIA**

#### A. EXPERIENCE OF THE TENDERER'S PROPOSED KEY EXPERTS

NO.	KEY RESOURCE	MINIMUM QUALIFICATION FOR EACH KEY RESOURCE	SUPPORTING DOCUMENTS	BIDDER TO INDICATE COMPLIANCE (Y/N)
1.	Project Manager/ Team Leader: Civil or Electrical Engineering	Registration Body:Registered Professional Engineer or aProfessional Engineering Technologistin terms of the Engineering ProfessionsAct, 2000 (ECSA).Qualifications:BSc degree in Civil or ElectricalEngineering or B Tech in Civil orElectrical Engineering.Experience:Must have civil or electrical engineeringexperience in municipal infrastructureservices provision.Must have at least 5 years postregistration experience and must haveminimum three (3) completed projects.ORProfessional Body:	<ul> <li>A minimum of three (3) reference letters from the employer or client company confirming the individual's role as the project leader in each relevant project must be attached.</li> <li>The following documents must be attached: <ul> <li>Curriculum Vitae</li> <li>Proof of qualifications of the proposed candidate.</li> </ul> </li> <li>Reference letters for each relevant project (related to this scope) the person worked on.</li> <li>Proof of professional registration.</li> </ul>	

		Drofoggional mambership with the Orwith		
		Professional membership with the South		
		African Institute of Chartered		
		Accountants (SAICA), ACCA, CIGFARO		
		or similar bodies in the financial		
		environment.		
		Qualifications:		
		An appropriate National Diploma / BCom		
		Degree in: Accounting / Auditing /Public		
		Finance /Financial Management		
		Experience:		
		Must have at least 5 years post		
		registration experience and must have		
		minimum completed 3 projects in		
		Revenue Enhancement.		
2.	Municipal	Professional Body:	Attach a CV, proof of qualifications and	
	Financial Expert	Professional membership with the South	professional registration of the	
	or Revenue	African Institute of Chartered	proposed candidate.	
	Enhancement	Accountants (SAICA), ACCA, CIGFARO		
	Specialist	or similar bodies in the financial		
		environment.		
		Qualifications:		
		An appropriate National Diploma / BCom		
		degree in: Accounting/ Auditing /Public		
		Finance /Financial Management.		
		Experience:		
		Must have minimum 5 years' experience		
		in relevant RE projects on CV.		
	1	, ,		

3.	Electrical	Registration Body: Registration as a	Attach a CV, proof of qualifications and	
	Engineer	Professional Engineer or as a	professional registration of the	
		Professional Engineering Technologist	proposed candidate.	
		in terms of the Engineering Professions		
		Act, 2000 (ECSA).		
		Qualifications:		
		BSc degree in Electrical Engineering or		
		B Tech in Electrical Engineering.		
		Experience:		
		Must have minimum 5 years' experience		
		infrastructure services provision		
		projects.		
4.	Geo-Information	Registration Body:	Attach a CV, proof of qualifications and	
	Science (GISc)	Must be registered as a Professional	professional registration of the	
	Expert	Geo-Information Science Practitioner	proposed candidate.	
		PrGISc by the South African Council of		
		Professional and Technical Surveyors		
		(PLATO) established in terms of Act 40		
		of 1984 and be a member of the Geo-		
		Information Society of South Africa		
		(GISSA).		
		Qualifications:		
		Bachelor's Degree in Geo-Information		
		Science or in Land Surveying.		
		Experience:		
		Must have minimum 5 years' experience		
		in the planning and establishment of GIS		

		systems for public or private sector		
		entities in South Africa.		
5.	Town Planner	Registration body:	Attach a CV, proof of qualifications and	
	(Municipal	Registered Professional Planner in	professional registration of the	
	infrastructure)	terms of the Planning Professions Act,	proposed candidate.	
		2003.		
		Qualifications:		
		Bachelor's Degree in Town Planning.		
		Experience:		
		Must have minimum 5 years' experience		
		in town or regional development		
		planning in the public / private sector		
		environment.		
6.	Legal Expert	Registration body:	Attach a CV, proof of qualifications and	
		Must be registered as an attorney by the	professional registration of the	
		Legal Practice Council (LPC).	proposed candidate.	
		Qualifications:		
		Bachelor's degree in law (LLB).		
		Experience:		
		Must have minimum 5 years' experience		
		in contract law in relation to the delivery		
		of infrastructure programmes and		
		projects and experience in developing		
		agreements and contracts / on public /		
		private sector infrastructure delivery.		

The tenderer shall provide information in respect of the key personnel who will be engaged on the contract by completing the schedule in 2.1 below:

- (a) The tenderer must consult the Tender Documentation which indicates the list of minimum key personnel required as well as qualifications.
- (b) All the key staff shall be proficient in the use (both verbal and written) English language.
- (c) In addition to the Personnel Schedule, the Tenderer shall also provide a Contract project organisational chart showing the team composition for each activity/phase/stage giving the team member names (only key team members need be included by name), position on team, and reporting relationship to other team members.
- d) Key professional staff of the tenderer should be permanently employed forming part of the Tenderer or have an extended and stable working relationship with the applicable Bidder. In addition, the staff should be readily available to the employer for discussions at, typically, less than a week's notice.

**NB**: Only those Bidders which satisfy and adhere to all of the above eligibility criteria will proceed for further evaluation.

# B. SUMMARY DETAILS OF QUALIFICATIONS AND EXPERIENCE OF TENDERER'S PROPOSED KEY RESOURCES / EXPERTS

# Table 2.1 Summary details of qualifications and experience of tenderers proposed key resources /experts (to be completed for the Key Resources)

KEY EXPERT 1: PROJECT MANAGER/ TEAM LEADER						
Name	Current Job Title	Qualifications	Professional Registration & Registration Nr.	Related work completed over the past 10 Years		
KEY EXPERT	2: MUNICIPAL FIN	IANCIAL EXPERT/	REVENUE ENHANC	EMENT SPECIALIST		
Name	Current Job Title 3: ELECTRICAL EI	Qualifications	Professional Registration & Registration Nr.	Related work completed over the past 10 Years		
Name	Current Job Title	Qualifications	Professional Registration & Registration Nr.	Related work completed over the past 10 Years		

Name	Current Job Title	Qualifications	Professional Registration & Registration Nr.	Related work completed over the past 10 Years
	5: TOWN PLANNI	-	- 	
Name	Current Job	Qualifications	Professional	Related work completed over
	Title		Registration & Registration Nr.	the past 10 Years
EY EXPERT	6: LEGAL EXPER	Г Г		
Name	Current Job	Qualifications	Professional	Related work completed ov
Hume	Title	quamoatons	Registration &	the past 10 Years
			Registration Nr.	

Note: A CV of each of the proposed team member of not more than 5 pages should be attached to this schedule after the above summary details tables.

# C. EXPERIENCE OF THE TENDERER (LEAD TENDERER AND ENTITIES IN JV, CONSORTIUM, ASSOCIATION, ETC).

DESCRIPTION	FOCUS AREAS	SUPPORTING DOCUMENTATION	BIDDER TO INDICATE
			COMPLIANCE (Y/N)
Experience of the tenderer	Tenderer has completed	Proof of each completed	(,
(lead tenderer and entities in	work in:	relevant revenue	
JV, consortium, association,		enhancement project within	
etc).	a) The development and	the municipal or similar	
	implementation of the	environment in South Africa.	
	revenue enhancement		
	programme for ALL or	The letters must provide a	
	any one category of the	brief scope of each project	
	Engineering Services	relevant to the scope of this	
	(e.g., Electricity, Sewer,	tender. All letters must be on	
	and Electricity; or	the client's letterhead and	
	b) Tariff Review and	signed.	
	structuring for trading		
	services; or	A minimum of three (3)	
	c) Cost of supply studies	recommendation letters from	
	d) Billing Data Cleansing;	the Employer where the	
	or	projects were completed	
	e) Meter audit.	must be provided.	

#### D. TENDERER'S CONFLICT OF INTEREST

Tenderers whose entities and/or employees are currently employed by or providing services to the DBSA directly or indirectly, and such relationship will pose a potential conflict of interest on this project, will be deemed non-responsive and not be evaluated further.

<b>1a.</b> Is the Tenderer, its entities and/or employees currently employed and or contracted by or providing services to the DBSA directly or indirectly:
Yes or No:
1b. If yes, please provide details:
2a. If yes, does the relationship(s) pose a potential conflict of interest on this project:
Yes or No:
<b>2b.</b> If no, please provide details:

# 9.2 EXPERIENCE / TRACK RECORD OF THE TENDERING ENTITY IN EXECUTING WORK OF SIMILAR NATURE

- a) The experience of the Tenderer (or that of the constituent member in a joint venture, consortium, or association) in the execution of projects within the provision of revenue enhancement planning and management in the municipal environment over the past 10 years will be evaluated. Tenderers should very briefly describe their experience in this regard and attach same to this schedule. The description should be put in the Tables provided below and attached to this schedule.
- b) Experience of Key Experts: Provide CVs demonstrating experience of the resource where similar assignments were undertaken in the municipal environment over the past 10 years. Tenderers should very briefly describe the experience in this regard in the attached Schedule or separate document.

## Summarized Details of Experience / Track Record of the Tendering Entity in Executing Work of Similar Nature

EXPERIENCE / TRACK RECORD OF THE TENDERER OVER THE PAST 10 YEARS IN: DEVELOPMENT AND IMPLEMENTATION OF						
THE REVENUE ENHANCEMENT PROGRAMME FOR THE MUNICIPALITY (IES) OR SIMILAR ENVIRONMENT IN SOUTH AFRICA.						
Employer, contact person	Description of Professional	Value of Service provided	Date Service	Date Service		
and telephone number and	Services Provided in Revenue	(inclusive of VAT (Rand)	Commenced	Ended		
email address	Enhancement Development and					
	Implementation					

# EXPERIENCE / TRACK RECORD OF THE TENDERER OVER THE PAST 10 YEARS IN: DEVELOPMENT AND IMPLEMENTATION OF THE REVENUE ENHANCEMENT PROGRAMME FOR THE MUNICIPALITY (IES) OR SIMILAR ENVIRONMENT IN SOUTH AFRICA.

Employer, contact person and telephone number and email address	Description of Professional Services Provided in Revenue Enhancement Development and Implementation	Value of Service provided (inclusive of VAT (Rand)	Date Service Commenced	Date Service Ended

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the enterprise, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signature:	
Date:	
Name:	
Position:	
Respondent:	

## ANNEXURE A

#### PRICING SCHEDULE

A financial proposal should be included in a separate electronic folder. Pricing evaluation will be based on a fixed amount for work conducted under the Revenue Enhancement Programme.

(Note: This page must be separated from the pre-qualifying and functional proposal. Failure to separate this will lead to disqualification of the bid)

This template must be completed in full and included as Annexure A to Pricing Proposal submitted. Failure to complete this form (in respect of items 1 to 8 below) in full may result in the disqualification of the Bid.

This assignment will be based on a lump sum (fixed price) contract in ZAR Rands. Bidders are required to price the total contract price using the following table:

ID	SCOPE OF WORK / KEY	FEE	DURATION	TOTAL
	DELIVERABLE(S)	BASIS	(Months)	PROFESSIONAL FEE
				FOR SCOPE OF
				WORK
				(Excl. VAT)
				(Rand)
1.	Inception meeting and development	Lump		
	of the Project Implementation Plan	sum	Two weeks	
	(PIP).	Sum		
2.	Analysis of the existing situation /	Lump	1 month	
	AS-IS analysis of the municipal	sum		
	revenue management value chain			
	and development of the stakeholder			
	engagement plan.			
3.	Cost of supply studies, Tariff	Lump	3 months	
	structure review and analysis and	sum		
	restructuring of the tariffs for cost			
	reflectiveness.			

ID	SCOPE OF WORK / KEY	FEE	DURATION	TOTAL
	DELIVERABLE(S)	BASIS	(Months)	PROFESSIONAL FEE
				FOR SCOPE OF
				WORK
				(Excl. VAT)
				(Rand)
4.	Audit of 1459 electricity meters,	Lump	6 months	
	metering management and land	sum		
	use/ zoning			
5.	Customer billing data analysis and	Lump	3 months	
	cleansing and integration with	sum		
	financial systems, property			
	information and GIS.			
6.	Implementation of the low hanging		3 months	R500 000
	fruits/ initiatives quick wins (within			
	budget of R500 000) and transfer of			
	skills to the relevant municipal			
	officials.			
7.	Identification and prioritisation of	Specify	3 months	
	the interventions/ infrastrucutre	rate per		
	projects for the short, medium to	project:		
	long term. Business cases to be			
	developed.			
	Total = (R Amount x 3 projects)			
8.	a) A final consolidated Municipal	Lump	1.5 months	
	Revenue Improvement Plan	sum		
	(MRIP) with fully costed			
	recommendations/project list			
	and various funding options that			
	the municipality can access to			
	be able to implement same.			
	b) Close out report			
	Sub-To	otal of Propose	d Fees (Excl. VAT) -	
			VAT @15%	
		Total Propo	osed Fee (incl. VAT)	

\*\*\*\*\*\* prices quoted are inclusive of all costs including disbursements (travel, accommodation, printing and stationery, and any relevant administrative work)

Note: The Tenderer is to attach a breakdown of the total proposed fee per deliverable to this page. The breakdown is to indicate the scope of work or key deliverable, the elements of the scope of work, the resources applied, the estimated duration and rates of the applied resources for each element of the scope of work.

I, the undersigned, do hereby declare that the above is a proper pricing data forming part of this Contract Document upon which my/our tender for **RFP/2023** 

SIGNED ON BEHALF OF TENDERER: \_\_\_\_\_ Date:

#### Annexure B

#### SBD 4

#### **DECLARATION OF INTEREST**

- 1. Any legal person, including persons employed by the state<sup>1</sup>, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her his/her position authorised representative declare in relation to the evaluating/adjudicating authority where-
  - the bidder is employed by the state; and/or
  - the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

# 2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

- 2.1 Full Name of bidder or his or her representative:
  2.2 Identity Number:
- ·
- 2.3 Position occupied in the Company (director, trustee, shareholder<sup>2</sup>):
- 2.4 Company Registration Number:

.....

- 2.5 Tax Reference Number:
  - .....
- 2.6 VAT Registration Number:
- 2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / persal numbers must be indicated in paragraph 3 below.
- 1 "State" means -
  - (a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
  - (b) any municipality or municipal entity;
  - (c) provincial legislature;

(d) national Assembly or the national Council of provinces; or (e) Parliament.

<sup>2</sup>" Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

	e you or any person connected with the bidder esently employed by the state?	YES / NO
2.7.1	If so, furnish the following particulars:	
	Name of person / director / trustee / shareholder/ member:	
	Name of state institution at which you or the person	
	connected to the bidder is employed :	
	Position occupied in the state institution:	
	Any other particulars:	
2.7.2	If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector?	YES / NO
2.7.2.′	1 If yes, did you attached proof of such authority to the bid document?	YES / NO
	(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.	
2.7.2.2	2 If no, furnish reasons for non-submission of such proof:	
2.8 D	id you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months?	
2.8.1	If so, furnish particulars:	
2.9 D	o you, or any person connected with the bidder, have	YES / NO

employed by the state and who may be involved with the evaluation and or adjudication of this bid? 2.9.1 If so, furnish particulars. ..... ..... ..... 2.10 Are you, or any person connected with the bidder, YES/NO aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid? 2.10.1 If so, furnish particulars. ..... ..... ..... 2.11Do you or any of the directors / trustees / shareholders / members YES/NO of the company have any interest in any other related companies whether or not they are bidding for this contract? 2.11.1If so, furnish particulars: .....

.....

#### 3. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	Personal Tax Reference Number	State Employee Number / Persal Number

### 4. DECLARATION

I,THE UNDERSIGNED(NAME)..... CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2 and 3 ABOVE IS CORRECT. I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 23 OF THE GENERAL CONDITIONS OF CONTRACT SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date
Position	Name of bidder

#### Annexure C

SBD 6.1

#### PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017 1..1.7

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

#### NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

#### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
  - a) The value of this bid is estimated not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable; or
  - b) Either the 80/20 preference point system will be applicable to this tender.
- 1.2 Points for this bid shall be awarded for:
  - (a) Price; and
  - (b) B-BBEE Status Level of Contributor.

#### 1.3 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTION	20
Total points for Price and B-BBEE must not exceed	100

- 1.4 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.5 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

#### 2. DEFINITIONS

- (a) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) **"Broad-Based Black Economic Empowerment Act**" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) **"functionality"** means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
  - 1) B-BBEE Status level certificate issued by an authorized body or person;
  - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
  - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (*j*) **"rand value"** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

#### 3. POINTS AWARDED FOR PRICE

#### 3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

#### 80/20

$$Ps = 80 \left( 1 - \frac{Pt - P\min}{P\min} \right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmin = Price of lowest acceptable bid

#### 4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	16
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

#### 5. BID DECLARATION

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

# 6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

6.1 B-BBEE Status Level of Contributor:. = ......(maximum of 10 or 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

#### 7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(*Tick applicable box*)

YES	NO	

- 7.1.1 If yes, indicate:
  - i) What percentage of the contract will be subcontracted.....%ii) The name of the sub-
  - contractor....
  - iii) The B-BBEE status level of the subcontractor.....
  - iv) Whether the sub-contractor is an EME or QSE

# (Tick applicable box)

YES NO

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

Desig	nated Group: An EME or QSE which is at last 51% owned by:	EME	QSE
			$\checkmark$
Black	people		
Black	people who are youth		
Black	people who are women		
Black	people with disabilities		
Black	people living in rural or underdeveloped areas or townships		
Coope	erative owned by black people		
Black	people who are military veterans		
OR			
Any E	ME		
Any Q	SE		
8.	DECLARATION WITH REGARD TO COMPANY/FIRM		
8.1	Name company/firm:		of
8.2	VAT		gistration
•	number:		giorianei
8.3	Company		egistration
0.4			
8.4	TYPE OF COMPANY/ FIRM		
	<ul> <li>Partnership/Joint Venture / Consortium</li> <li>One person business/sole propriety</li> </ul>		
	<ul> <li>Close corporation</li> <li>Company</li> </ul>		
	(Pty) Limited [TICK APPLICABLE BOX]		
8.5	DESCRIBE PRINCIPAL BUSINESS ACTIVITIES		

#### 8.6 COMPANY CLASSIFICATION

- Manufacturer
- □ Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

- 8.7 Total number of years the company/firm has been in business:.....
- 8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:
  - i) The information furnished is true and correct;
  - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
  - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
  - iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have
    - (a) disqualify the person from the bidding process;
    - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
    - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
    - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
    - (e) forward the matter for criminal prosecution

WITNESSES	
1	SIGNATURE(S) OF BIDDERS(S)
2	DATE: ADDRESS

## Annexure D

SBD 8

## DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES - N/A

Annexure E

SBD 9 CERTIFICATE OF INDEPENDENT BID DETERMINATION – N/A Annexure F

Bidders are required to include, as Annexure F to their Bids, certified copies of all relevant CIPC registration documents listing all members with percentages, in the case of a close corporation

Annexure G

Bidders are required, as annexure G to their Bids, to submit certified copies of the latest share certificates of all relevant companies

#### Annexure H

Bidders which submit Bids as an unincorporated joint venture, consortium or other association of persons are required to submit, as Annexure H, a breakdown of how the percentage (%) fees and work will be split between the various people or entities which constitute the Bidder.

#### Annexure I

Bidders are required to include, as Annexure I to their Bids, supporting documents to their responses to the Pre- Qualifying Criteria and Evaluation Criteria.

Where the supporting document is the profile of a member of the Bidder's proposed team, this should be indicated.

Annexure J

[General Conditions of Contract]

PLEASE NOTE THAT ALL BIDDERS ARE REQUIRED TO READ THROUGH THE GENERAL CONDITIONS OF CONTRACT PRESCRIBED BY THE NATIONAL TREASURY. SUCH GENERAL CONDITIONS OF CONTRACT CAN BE ACCESSED ON THE NATIONAL TREASURY WEBSITE.

PLEASE NOTE FURTHER THAT ALL BIDDERS MUST ENSURE THAT THEY ARE WELL ACQUINTED WITH THE RIGHTS AND OBLIGATIONS OF ALL PARTIES INVOLVED IN DOING BUSINESS WITH GOVERNMENT.

NOTE: All Bidders are required to confirm *(Tick applicable box)* below:

Item	YES	NO
Is the Bidder familiar with the General Conditions of Contract prescribed by the National Treasury?		

#### Annexure K

Tax Compliant Status and CSD Registration Requirements

All PROSPECTIVE BIDDERS MUST HAVE A TAX COMPLIANT STATUS EITHER ON THE CENTRAL SUPPLIER DATABASE (CSD) OF THE NATIONAL TREASURY OR SARS E FILING PRIOR TO APPOINTMENT/AWARD OF THE BID.

REGISTRATION ON THE CSD SITE OF THE NATIONAL TREASURY IS A COMPULSORY REQUIREMENT FOR A BIDDER TO BE APPOINTED, TO CONDUCT BUSINESS WITH THE DBSA. THE ONUS IS ON THE SUCCESSFUL BIDDER TO REGISTER ON THE CSD SITE AND PROVIDE PROOF OF SUCH REGISTRATION PRIOR TO APPOINTMENT/AWARD OF THE BID.

**CSD** Registration Number:



The Development Bank of Southern Africa has a Zero Tolerance on Fraud and Corruption. Report any incidents of Fraud and Corruption to Whistle Blowers on any of the following:

TollFree : 0800 20 49 33 Email : dbsa@whistleblowing.co.za Free Post : Free Post KZN 665 | Musgrave | 4062 SMS : 33490