

Date: 09 June 2025

Tender clarification

RFQ031/2025 - APPOINTMENT OF A SERVICE PROVIDER, TO PROVIDE THE DBSA WITH A COMPREHENSIVE SERVICE OF CARPET CLEANING

Dear tenderer

The Supply Chain Management Unit acknowledges the confusion during the briefing session held on the 6 June 2025. The Supply chain management wishes to confirm the following tender clarification.

1. Responsiveness Criteria:

Please note that we require ISO 9001 certification, or - Certified by the Institute of Inspection Cleaning and Restoration (IICRC) or - Certified by the Carpet and Rug Institute (CRI) for superior cleaning and spot removal are for the **company**, not for the individuals. This is a mandatory requirement for responsiveness to the tender.

2. Bill of Quantities (BOQ):

The BOQ will remain unchanged. The services we require are **labour-based**, and the pricing must reflect this. As such, the expectation is that bidders will include the cost of labour in their proposal.

Bidder are advised that our offices contain furniture, and that the price quoted for the service must include the movement of furniture to enable the cleaning services required.

The tendered services inherently require labour, and this must be accounted for accordingly in the quoted price.

Should you require any clarification, please feel free to reach out.



Kind Regards

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2