



**NATIONAL WATER PARTNERSHIPS PROGRAMME (NWPP): [NON-REVENUE
WATER (NRW) REDUCTION PROGRAMME]**

**ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW)
PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF
FIVE YEARS**

Tender Number: RFR001.2026

REQUEST FOR REGISTRATION (RFR)

28 JULY 2026

ADDENDUM No. 3

Issued by:

Water Partnerships Office (WPO)

C/o Development Bank of Southern Africa (DBSA)

1258 Lever Road, Headway Hill

Midrand, Johannesburg

Gauteng Province

Contact Person(s):

Mr. Vusi Kunene: [Email: VusiSCM@dbsa.org]

Name of Tenderer:



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GENERAL INFORMATION

ID	ITEM / MILESTONE	DESCRIPTION / DUE DATE/ DUE TIME
1	Tender Published	28 July 2026
2	Date & Time Of Clarification Meeting - Compulsory	14 August 2026 at 10:00AM (Johannesburg Time)
3	Venue For Clarification Meeting	TENDER BRIEFING WILL BE DONE ONLINE VIA MICROSOFT TEAMS. BIDDERS ARE ADVISED TO USE THE LINK BELOW TO JOIN THE BRIEFING SESSION. CLICK ON THE LINK TO JOIN THE MEETING. BIDDERS MUST COMPLETE THEIR DETAILS FULLY IN ORDER TO HAVE ACCESS TO THE BRIEFING SESSION. THE LINK WILL ONLY BE ACCESSIBLE 15 MINUTES BEFORE THE MEETING. Microsoft Teams - Compulsory Briefing Session Link - RFR001.2026
4	Closing Date of Tender	23 October 2026
5	Closing Time of Tender	23:55PM (Johannesburg Time)
6	Closing Venue and Location of Tender Box	Online Tender Submission using the OneDrive link provided by DBSA SCM
7	Tender Submission	- Bidders are required to submit written requests for tender submission links via e-mail to vusiscm@dbsa.org ONLY, quoting the RFR Number on the subject of the e-mail. This must be done three (3) working days before submission day. - Bidders will thereafter receive a OneDrive Link to upload their submission documents electronically. - Written requests for clarification and submission link requests will be considered up to five working days to the closing time of the tender. Requests received after this date may not be attended to.

		Any requests after the stipulated date and time may be disregarded.
8	Notification to Successful and Unsuccessful Tenderers	Only successful tenderers will be notified in writing by the DBSA. The list of successful tenderers will be uploaded to the DBSA website and NT e-tender portal. Tenderers whose names do not appear on this list are to conclude that their tenders have not been successful. Due to the expected volumes of tender responses, the DBSA will not send individual notices to unsuccessful tenderers.

	
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E1.1 Notice and Invitation to submit a Request for Registration

Requests for Registration (RFR) are invited by the **Water Partnerships Office (WPO)** through the **Development Bank of Southern Africa (DBSA)** for the provision of services as a PBC Contractor for Non-Revenue Water (NRW) reduction projects in various beneficiary municipalities using Performance-Based Contracts (PBC). It is the intention of the WPO to establish a panel of pre-qualified PBC Contractors to be used by the WPO (through the DBSA) or by municipalities to procure PBC Contractors for NRW reduction projects. There is however no guarantee on the number of municipalities that will make use of this panel and work generated from it.

The Employer is the **Development Bank of Southern Africa (DBSA)**.

Respondents (i.e. Lead Tenderers or any of its partners in a JV, consortia or association) must have a Construction Industry Development Board (CIDB) contractor grading designation of 7CE or higher at the closing date for submission of this tender, or capable of being registered with the CIDB in a contractor grading designation of 7CE or higher, within 21 working days of the closing date of this tender as per CIDB requirements.

Only respondents who have the specified relevant experience, suitably qualified key experts, and financial resources, (amongst other requirements stated in the submission data) are eligible to have their submissions evaluated.

The Tender document can be uploaded from the DBSA Tender website and NT e-tender portal as from **29 July 2026**. The DBSA will post any Addenda and responses to any queries related to this tender via the DBSA Tender Website.

Queries related to the issues of these documents may be addressed to Mr. Vusi Kunene on email(s): VusiSCM@dbsa.org.

A **compulsory tender briefing meeting** with the representatives of the Employer will be held with the Employer's representatives on a virtual platform (i.e., on Microsoft Teams) at **10:00AM on 14 August 2026**

The closing time for receipt of submissions is **23:55 PM** (Johannesburg Time) **on 23 October 2026** using the Tender submission link provided by DBSA SCM Unit.

Tenders may only be submitted on the tender documentation that has been issued. Telegraphic, telephonic, telex, facsimile and late tenders will not be accepted under any circumstances whatsoever. Requirements for sealing, addressing, delivery, opening and assessment of submissions are stated in the Tender Data. Tenderers are to continue to visit the DBSA Tender website and NT e-tender portal for any changes, alterations, and updates on this Tender.



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E1.2 Submission data

The conditions applicable to this call for Request for Registration of tender are the Standard Conditions for the calling for Request for Registration as contained in **Annex D** of the CIDB Standard for Uniformity in Engineering and Construction Works Contracts (August 2019) as published on the CIDB website www.cidb.org.za/knowledge/publications/standards/sfuinfo/default.aspx

The Standard Conditions for the calling for Request for Registration make several references to the Submission Data for details that apply specifically to this submission. The Submission Data shall have precedence in the interpretation of any ambiguity or inconsistency between it and the Standard Conditions for the calling for Request for Registration.

Each item of data given below is cross-referenced to the clause in the Standard Conditions for the calling for Request for Registration.

The following variations, amendments and additions to the Standard Conditions for the Calling of Request for Registration as set out in the Submission Data below shall apply to this RFR:

Clause No.	Submission Data
D.1	The Employer is the Development Bank of Southern Africa Limited
D.1.2	The documents associated with the calling for Request for Registration (RFR) issued by the employer comprise: Part E.1: Submission procedures E.1.1 Notice and invitation to submit a Request for Registration E.1.2 Submission data Part E.2: Returnable documents E.2.1 List of returnable documents E.2.2 Submission schedules Part E.3 Indicative scope of work E.3 Indicative scope of work
D.1.4	The employer's agent is: Name: Mr. Vusi Kunene Address: 1258 Lever Road, Headway Hill, Midrand, Gauteng Province Tel: (011) 313 3518 E-mail: VusiSCM@dbsa.org

Clause No.	Submission Data
D.2.1	Only those Tenderers who are unincorporated joint ventures (JV), consortia, or associations, and who satisfy the following eligibility criteria are eligible to have their submissions evaluated: 1) Have successfully provided services in the implementation of Non-Revenue Water (NRW) reduction or water conservation and water demand management (WCWDM) projects and initiatives in municipalities in South Africa or internationally, or have successfully provided services as a Non-Revenue Water (NRW) Performance-Based Contract (PBC) Contractor in municipalities in South Africa or internationally. The successfully provided services refer to operations and maintenance (O&M) services for NRW-reduction including <i>inter alia</i>; active leak detection and repair, pressure management, flow and pressure logging, installation of bulk water meters, water meter management, water pipe (bulk and reticulation) replacement or installation, inspection and replacement of domestic and non-domestic water meters, and development (social) facilitation, with the projects having a combined value of at least R200 million in the past seven years. 2) Have successfully provided services as a Contractor for the construction of new, rehabilitation, refurbishment, upgrading, water supply distribution systems and networks in municipalities in South Africa or internationally, with the projects having a combined value of at least R300 million in the past seven years. In the case of unincorporated joint ventures, consortia, or associations, the Lead Tenderer must meet this minimum requirement. 3) The Lead Tenderer or any of its partners in a JV, consortia or association, is registered with the Construction Industry Development Board (CIDB) in a contractor grading designation of 7CE or higher at the closing date for submission of this tender, or capable of being registered with the CIDB in a contractor grading designation of 7CE or higher, within 21 working days of the closing date of this tender as per CIDB requirements - in which case, the Lead Tenderer must submit proof of the submission it made of its registration particulars through the CIDB's Register of Contractors (RoC) System. 4) The Lead Tenderer has financial resources, or access to financial resources, of at least R100 million from own sources (e.g. retained earnings), or from financial institutions (e.g., written undertakings to provide it with at least R100 million), subject to the financial institutions further due diligence, which resources can be utilized (where required) as investment in financially-viable NRW reduction Performance-Based Contract (PBC) projects that have been identified and validated by Bankable Feasibility Studies conducted by the Employer as having suitable returns for private sector investors. In the case of unincorporated joint ventures, consortia, or associations, the Lead Tenderer must meet this minimum requirement. 5) Submits financial statements for the preceding three financial years which have been signed off as required in Schedule E2.2.5. In the case of unincorporated joint ventures, consortia, or associations, the Lead Tenderer as well as the individual companies providing services on the NRW reduction projects must submit the signed financial statements of the respective companies for the preceding three years in order to meet this minimum requirement. 6) Have in their employ professionally registered persons who are capable of providing the following category of services, or have obtained a firm undertaking from professional service providers who have in their employ registered professionals that are capable of providing such services:

Clause No.	Submission Data		
D.2.1 (Contd)	Key Resource /Expert / [Number]	Minimum Category of Professional Registration and Experience Area	Category of Service / Discipline
	Project Manager and Team Leader (WC&WDM / NRW PBC) [x 1]	Registration as a Professional Engineer, or Chartered Civil Engineer, or their equivalent professional registrations of civil engineering practitioners in South Africa or internationally (i.e., in other countries) by the relevant legislated professional registering bodies. Must have at least 15 years' post-registration experience in the management and oversight of the implementation of water conservation and water demand management (WC&WDM) projects, or the implementation of NRW PBC projects, in relation to operations and maintenance (O&M) services and related activities for NRW-reduction in municipalities in South Africa or internationally.	Project Leadership, Management and Coordination
	Civil Engineer (Non-Revenue Water Expert) / [x 1]	Registration as a Professional Engineer, or Chartered Civil Engineer, or their equivalent professional registration of civil engineering practitioners in South Africa or internationally (i.e., other countries) by the relevant legislated professional registering bodies. Must have at least 10 years' post-registration experience in the design and implementation of water conservation and water demand management (WC&WDM) projects, or NRW PBC projects, in municipalities or public sector in South Africa or internationally.	Civil Engineering Services (Non-Revenue Water)
	Infrastructure Finance Expert / [x1]	Professional registration as a Chartered Accountant, or Chartered Public Accountant, or Accounting Expert, or equivalents thereof in South Africa or internationally (i.e., in other countries). Must have at least 10 years' post-registration experience within any of the following areas: Financial Management, Investment Analysis, Project Finance, Financial Planning, Financial Analysis, in South Africa or internationally.	Infrastructure Finance Services
	7) The Lead Tenderer (i.e. the Lead Tenderer in a Joint Venture, Consortium, or Association) submits proof of existing and valid relevant all risk insurance in the amount of not less than R100 million without limit to the number of claims, issued by a reputable insurer, the all-risk insurance of which must be enforceable or claimable in South Africa. 8) The Tenderer (including all parties in a Joint Venture, Consortium, or Association) are not on the lists of tender defaulters published by National Treasury in terms of the Prevention and Combating of Corrupt Activities Act of 2004 as a person prohibited from doing business with the public sector. In addition, the tenderer, or any of his principals, is not/are not under any restriction(s) to do business with the employer.		
D.2.4	Tenderers are to acknowledge receipt of addenda to the submission documents, which the employer may issue, and if necessary, apply for an extension to the closing time stated herein in section D.2.9 , in order to take the addenda into account.		
D.2.5	The arrangements for a compulsory clarification meeting are as stated in the Tender Notice and Invitation to Tender, wherein it is stated as being arranged to take place on Microsoft Teams at 10:00AM on 14 August 2026 . Tenderers must sign the electronic attendance list in the name of the tendering entity. Addenda will be issued where necessary regarding enquiries to the enquirer and to all Tenderers / Tendering entities appearing on the electronic attendance list.		
D.2.6	Tenderers may request clarification of the submission documents, if necessary, by notifying the employer at least five (5) working days before the closing time stated herein in section D.2.9 .		

Clause No.	Submission Data								
D.2.7.2	Electronic submission shall be submitted as ONE (ELECTRONIC) FOLDER using the tender submission link to be provided by the Employer. Bidders are required to submit written requests for tender submission links via e-mail to vusiscm@dbsa.org ONLY, quoting the RFR Number on the subject of the e-mail. This must be done three (3) working days before submission day. Bidders will thereafter receive a OneDrive Link to upload their submission documents electronically Identification details: <i>RFR001.2026: Establishment of a Panel of Non-Revenue Water (NRW) Performance-Based Contract (PBC) Contractors for a period of Five Years.</i>								
D.2.9	The closing time for submissions is as stated in the Notice and Invitation to Submit a Request for Registration to which reference should be made. The closing time for submissions is stated herein for reminder purposes as 23:55PM (Johannesburg time) on 23 October 2026								
D.2.9	Proof of posting shall not be accepted as proof of delivery. The employer shall not accept submissions submitted by telegraph, telex, facsimile or e-mail.								
D.2.10	1) Tenderers are to note that this tender is a test of the availability and capacity of PBC Contractors in the South African Market. Successful Tenderers will be placed in a Panel for a period of five (5) years, which Panel will be made available for use by municipalities that are water services authorities (WSA) at the municipalities' own decision(s). The Employer does not provide any guarantees that the successful Tenderers will be awarded Non-revenue Water (NRW) PBC projects and contracts by municipalities, or by the Employer upon being mandated by the municipalities. 2) Tender validity is not applicable due to no price inclusion; therefore, the tender will remain valid until concluded. Consequently, bidders undertake to submit proposals that are valid until process conclusion. 3) Tenderers are to note that if successful on this tender, they will <i>inter alia</i> be required, as part of the Request for Proposals (RFP) at the next stage of actual NRW PBC project tendering, to have a multi-disciplinary team that comprises the following resources which will be part of the evaluation of the project tender submissions: <table><tr><th>Key Resource /Expert / [Number]</th><th>Minimum Category of Professional Registration and Experience Area</th><th>Category of Service / Discipline</th></tr><tr><td>Project Manager and Team Leader (WC&WDM / NRW PBC) / [x 1]</td><td>Registration as a Professional Engineer, or Chartered Civil Engineer, or other relevant professional registration of civil engineering practitioners in South Africa or internationally (i.e., in other countries) by the relevant legislated professional registering bodies. Must have at least 15 years' post-registration experience in the management and oversight of the implementation of water conservation and water demand management (WC&WDM) projects, or the implementation of NRW PBC projects, in relation to operations and maintenance (O&M) services and related activities for NRW-reduction in municipalities in South Africa or internationally.</td><td>Project Leadership, Management and Coordination</td></tr></table>			Key Resource /Expert / [Number]	Minimum Category of Professional Registration and Experience Area	Category of Service / Discipline	Project Manager and Team Leader (WC&WDM / NRW PBC) / [x 1]	Registration as a Professional Engineer, or Chartered Civil Engineer, or other relevant professional registration of civil engineering practitioners in South Africa or internationally (i.e., in other countries) by the relevant legislated professional registering bodies. Must have at least 15 years' post-registration experience in the management and oversight of the implementation of water conservation and water demand management (WC&WDM) projects, or the implementation of NRW PBC projects, in relation to operations and maintenance (O&M) services and related activities for NRW-reduction in municipalities in South Africa or internationally.	Project Leadership, Management and Coordination
Key Resource /Expert / [Number]	Minimum Category of Professional Registration and Experience Area	Category of Service / Discipline							
Project Manager and Team Leader (WC&WDM / NRW PBC) / [x 1]	Registration as a Professional Engineer, or Chartered Civil Engineer, or other relevant professional registration of civil engineering practitioners in South Africa or internationally (i.e., in other countries) by the relevant legislated professional registering bodies. Must have at least 15 years' post-registration experience in the management and oversight of the implementation of water conservation and water demand management (WC&WDM) projects, or the implementation of NRW PBC projects, in relation to operations and maintenance (O&M) services and related activities for NRW-reduction in municipalities in South Africa or internationally.	Project Leadership, Management and Coordination							

Clause No.	Submission Data		
	Key Resource /Expert / [Number]	Minimum Category of Professional Registration and Experience Area	Category of Service / Discipline
	Civil Engineer (Non-Revenue Water Expert) / [x 1]	Registration as a Professional Engineer, or Chartered Civil Engineer, or other relevant professional registration of civil engineering practitioners in South Africa or internationally (i.e., other countries) by the relevant legislated professional registering bodies. Must have at least 10 years' post-registration experience in the design and implementation of water conservation and water demand management (WC&WDM) projects, or NRW PBC projects, in municipalities or public sector in South Africa or internationally.	Civil Engineering Services (Non-Revenue Water)
	Master Plumber / [x 1]	Must have registration as a Master Plumber with the Plumbing Industry Registration Board (PIRB) in terms of the South African Qualifications Authority (SAQA) Recognition Number: PIRB831, with at least 10 years' post-registration experience in the installation, repairs, and maintenance of water infrastructure in the municipal sphere in South Africa or internationally.	Operations and Maintenance Services
	Environmental Scientist / [x 1]	Registration as a Professional Natural Scientist in terms of the National Scientific Professions Act, 2003. Must have at least 10 years post-qualification experience in the environmental compliance and management aspects of the implementation of civil engineering projects such as municipal water supply distribution and networks in South Africa or internationally.	Environmental Management Services
	Development / Social Facilitation Expert / [x1]	Registration with the South African Council for the Social Service Professions (SACSSP). Must have at least 10 years post-registration experience in Development Facilitation / Social Facilitation on public or private sector infrastructure delivery programmes and projects in South Africa or internationally.	Development /Social Facilitation Services
Contracts Manager / [x1]	Registration as an Attorney by the Legal Practice Council of South Africa, or registration as a Professional Engineer in terms of the Engineering Professions Act, 2000, professional membership of the Association of Arbitrators Southern Africa or Arbitration Foundation of Southern Africa (AFSA), or Chartered Institute of Arbitrators. Must have at least 10 years post-registration experience in Contract Law, Risk and Liability, Dispute Resolution and Avoidance, and Standard Forms of Contracts in public / private sector infrastructure delivery programmes and projects [e.g., FIDIC, GCC, NEC, etc.] in South Africa or internationally.	Contract Law Services	
Geo-Information Science (GISc) Expert / [x1]	Must be registered as a Professional Geo-Information Science Practitioner PrGISc by the South African Council of Professional and Technical Surveyors established in terms of the Professional Land and Technical Surveyors (PLATO) Act No. 40 of 1984, (or registered by the South African Geomatics Council in terms of the Geomatics Profession Act - Act 19 of 2013), and preferably be a member of the Geo-Information Society of South Africa (GISSA). Must have at least 10 years post-registration experience in the use of GIS systems infrastructure asset management in the public or private sector in South Africa or internationally.	Geo-Information Services	

Clause No.	Submission Data		
D.2.10 (contd)	Key Resource /Expert / [Number]	Minimum Category of Professional Registration and Experience Area	Category of Service / Discipline
	Infrastructure Finance Expert / [x1]	Professional registration as a Chartered Accountant, or Chartered Public Accountant, or Accounting Expert, or equivalents thereof in South Africa or internationally (i.e., in other countries). Must have at least 10 years' post-registration experience within any of the following areas: Financial Management, Investment Analysis, Project Finance, Financial Planning, Financial Analysis, in South Africa or internationally.	Infrastructure Finance Services
	4) Establishment and Use of the Panel i) The list of successful Bidders that are admitted to the NRW PBC Contractor Panel will be published on the DBSA tender website (www.dbsa.org) under "Awarded Tenders". ii) Bidders that are not listed in the Panel will be deemed to be unsuccessful and will not receive Letters of Regret. iii) Appointment to the panel is neither a binding contract nor does it place an obligation on the DBSA to procure services from the panel member. The services shall be on an as and when required basis, at the discretion of the DBSA. iv) It is the responsibility of panel members to inform the DBSA on a continuous basis of all changes to contact information, CIDB Grading etc., failing which result in the panel member not being invited. v) The DBSA will not be held liable if a panel member does not receive a tender invitation due to incorrect contact information, or CIDB Grading. vi) Panel Members will be approached via a RFP ("Request for Proposals") process: - On specific works, with project specific evaluation and competitive bidding. - Scope of work is to be provided on a case-by-case basis at the time of requirement. 5) Utilisation and Rotation Principles (Standard) i) Once registered to the Panel, Tender Invites will be issued to the respective panel members, based on these Principles of Rotation. ii) The order of members on the Panel will be based on Alphabetical order and CIDB Level. iii) The DBSA reserves the right to utilise concentration risk as per DBSA's risk appetite, stipulated in the relevant RFP's. iv) Principles may be amended to ensure adherence to updated Procurement Regulations and Legislation. 6) Utilisation and Rotation Principles (National Key Points) i) Once registered to the Panel, Tender Invites will be issued to the respective panel members, based on these Principles of Rotation. ii) The order of members on the Panel will be based on Alphabetical order and CIDB Level. iii) The DBSA reserves the right to utilise concentration risk as per DBSA's risk appetite, stipulated in the relevant RFP's. iv) Principles may be amended to ensure adherence to updated Procurement Regulations and Legislation. 7) Secondary Process post Panel Appointment Having assessed Panel members functional capability, all Panel members are thereby shortlisted to be admitted to the PBC Contractor Panel for a Period of Five Years, subject to additional terms and conditions to be met through a separate closed tender process.		

Clause No.	Submission Data
D.2.10 (contd)	8) Project amounts in international currencies (e.g., USD, Euros, Pounds Sterling, etc.) The amounts will be converted to their South African Rand equivalents using the applicable average exchange rate in the year when the project was completed. 9) Acceptance of RFR Conditions The Bidder's participation in the RFR process is deemed to constitute acknowledgement and acceptance by the Bidder of the terms and conditions contained in this RFR. 10) Reservation of Rights DBSA reserves the right in its discretion to: i) make no award; ii) withdraw, suspend or cancel this RFR or the RFR process at any time and without providing reasons; iii) not provide reasons for its rejection or the failure of any Bidder or Tender, save on application and in terms of applicable legislation; iv) change any of its requirements as set out in this RFR by giving Bidders reasonable notice; v) change any condition, procedure or rule of the RFR by giving Bidders reasonable notice; vi) amend, vary, or supplement any of the information, terms or requirements contained in this RFR, any information or requirements delivered pursuant to this RFR, or the structure of the RFR process; vii) re-advertise for Tenders; viii) provide further information in respect of, and modify the provisions of, this RFR at any time prior to the Closing Date by notice to all prospective Bidders; ix) conduct site visits and/or perform audits whenever DBSA deems it prudent to do so during RFR evaluation or post award; x) undertake further checks on Bidders, which may include information on public record or in the public domain, information contained in internal DBSA records or information received from other government institutions; xi) no longer consider a Bidder's Tender where adverse information about the Bidder or its Tender submission has come to the attention of DBSA, provided that such Bidder is informed accordingly and invited to comment; 11) RFR not an Offer This RFR does not constitute an offer to do business with DBSA, but merely serves as an invitation to Bidders to facilitate a requirements-based decision process. Nothing in this RFR or any other communication made between DBSA (including its officers, directors, employees, advisers and representatives) is a representation that DBSA will offer, award or enter into a contract with the Bidder. 12) Preparation Costs The Bidder will bear all its costs in preparing, submitting and presenting any response or Tender to this RFR and all other costs incurred by it throughout the RFR process. Furthermore, no statement in this RFR will be construed as placing DBSA, its employees or agents under any obligation whatsoever, including in respect of costs, expenses or losses incurred by the Bidders in the preparation of their response to this RFR. 13) Conflict of Interest If at any time the Bidder identifies an actual or potential conflict of interest, the bidder must immediately notify DBSA in writing. DBSA reserves the right to exclude the Tender submitted by such Bidder from further consideration, unless the Bidder is able to resolve the conflict. In addition, if it comes to DBSA's knowledge that there was indeed a conflict of interest or a potential conflict of interest, same will be grounds for the immediate disqualification of the Bidder, whether during the tender process or post appointment if successful.

D.2.10 (contd)	14) Confidentiality Except as may be required by operation of law, by a court or by a regulatory authority having appropriate jurisdiction, no information contained in or relating to this RFR or a Bidder's Tender(s) will be disclosed by any Bidder or other person not officially involved with DBSA's examination and evaluation of a Tender. No part of the RFR may be distributed, reproduced, stored or transmitted, in any form or by any means, electronic, photocopying, recording or otherwise, in whole or in part except for the purpose of preparing a Tender. This RFR and any other documents supplied by DBSA remain proprietary to DBSA and must be promptly returned to DBSA upon request together with all copies, electronic versions, excerpts or summaries thereof or work derived therefrom. Throughout this RFR process and thereafter, Bidders must secure DBSA's written approval prior to the release of any information that pertains to (i) the potential work or activities to which this RFR relates; or (ii) the process which follows this RFR. Failure to adhere to this requirement may result in disqualification from the RFR process and civil action. After the Closing Date, no confidential information relating to the process of evaluating or adjudicating Tenders or appointing a Bidder will be disclosed to a Bidder or any other person not officially involved with such process. 15) Limitation of Liability A Bidder participates in this RFR process entirely at its own risk and cost. DBSA shall not be liable to compensate a Bidder on any grounds whatsoever for any costs incurred or any damages suffered as a result of the Bidder's participation in this RFR process. 16) Defaulters No tender shall be awarded to a Bidder (or any of its members, directors, partners or trustees) whose names appear on the Register of Tender Defaulters kept by National Treasury, or who have been placed on National Treasury's List of Restricted Suppliers. DBSA reserves the right to withdraw an award, or cancel a contract concluded with a Bidder should it be established, at any time, that a Bidder has been blacklisted with National Treasury by another government institution. 17) Screening and Vetting of Service Provider Acceptance of this tender is subject to the condition that both the contracting firm and its personnel providing the service may be screened and cleared by the appropriate authorities to the grade of clearance in line to classified information, intelligence in the possession of DBSA and areas designated as National Key points that they may have (as and when required per RFR). Obtaining a positive recommendation is the responsibility of the contracting firm concerned. If the principal contractor appoints a subcontractor, the same provisions and measures will apply to the subcontractor. The Panel Evaluation will entail a PEP Check and ProcureCheck as part of the Risk Analysis. 18) Additional Conditions of Contract i) Contractors are required to support and develop a SMME through subcontracting min. 30% of Works (if requested). ii) All SMME's (subcontractors/ suppliers) need to be from the Local area, i.e. Province of project location and to be approved by the DBSA for use. iii) SMME's locality must be prioritized from the immediate locality of the project, i.e. ward/village, expanding to the local municipality, to district and then to province. iv) Contractors will be required to adhere to Local Content as per DTIC (if requested). v) Contractors will be required to provide a Performance or Construction Guarantee from any South African Banking Institution that amounts to the value of 10% of the Contract Sum for every Task Order Appointment. vi) Contractors will be required to provide valid regulatory documents, such as COIDA, applicable Professional Liability and/or Indemnity Insurance, covering all disciplines per respective tender process. Contractors must ensure the works/ services are actioned in accordance with the tender conditions
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D.3.9	vii) The DBSA reserves the right to include additional tender and/or risk conditions not listed here, per respective tender process and to ensure adherence to updated Procurement Regulations and Legislation. viii) Contractors who have been found to have provided fraudulent or misrepresented documents/ information, will be struck from the panel with immediate effect. ix) Any Contractor who receives a written notice of non-performance, will be excluded from panel use until the non-performance, or the circumstance giving rise to the non-performance, has been remedied to the satisfaction of the DBSA. x) The DBSA reserves the right to approach the market to add new contractors to the panel. Any such additions will retain the original panel expiry date. xi) Tender Invitations are made to the registered entity name as submitted and approved to the Panel. Any changes that affect the entities legal structure in any way, or if the entity dissolves in any manner, will result in the Contractor being struck off the Panel.		
	1) The evaluation criteria that are to be scored and the maximum score assigned to each of such criteria are as follows:		
	Evaluation criteria that are scored [Tenderers are also expected to achieve the minimum number of points for each evaluation criteria, to be admitted to the Panel]	Maximum number of points	Minimum number of points
	1. Proposed Methodology and Approach: Details of the proposed methodology and approach that the Tenderer intends to follow as a NRW PBC Contractor with regard to the provision of services required to effectively and efficiently implement non-revenue water (NRW) reduction projects and initiatives using a Performance-Based Contract (PBC) approach in municipalities in South Africa.	20	14
	2. Experience of the Tenderer (Lead Tenderer and Entities in JV, Consortium, Association, etc.) on the provision of services in the implementation of Non-Revenue Water (NRW) reduction or water conservation and water demand management projects and initiatives, or as a Non-Revenue Water (NRW) PBC Contractor, in municipalities in South Africa or internationally: Tenderer's experience within the last 7 years in the provision of operations and maintenance (O&M) services for NRW-reduction or as a NRW PBC Contractor in municipalities in South Africa or internationally.	25	17.5
	3. Experience of the Lead Tenderer or any of its partners in a JV, consortia or association as a Contractor in the construction of new, rehabilitation, refurbishment, or upgrading water supply distribution systems and networks in municipalities in South Africa or internationally: Lead Tenderer's experience within the last 7 years in the construction of new, rehabilitation, refurbishment, upgrading, water supply distribution systems and networks, in municipalities in South Africa or internationally.	20	14
	4. Experience of the Tenderer's Proposed Key Resources / Experts: Experience of the Tenderer's proposed key Resources / Experts (<i>i.e., Project Manager and Team Leader, Civil Engineer (NRW Expert), and Infrastructure Finance Expert</i>) for specific categories of professional services and disciplines required as a NRW PBC Contractor for the effective and efficient implementation of NRW-reduction projects and initiatives using a PBC approach, in municipalities in South Africa or internationally.	10	7
	5. Lead Tenderer's Quality Management Policies:	5	3.5

Clause No.	Submission Data																																		
	The Lead Tenderer's policies in relation to Quality Management of the provision of services required to effectively and efficiently implement the NRW-reduction projects and initiatives using a PBC approach, in municipalities in South Africa or internationally.																																		
	6. Lead Tenderer's Access to Financial Resources: The Lead Tenderer's access to financial resources that can potentially be utilized as investment into specific financially viable NRW reduction Performance-Based Contract (PBC) projects and initiatives that have been identified and validated by Bankable Feasibility Studies conducted by the Employer or by municipalities.	20	14																																
	Maximum possible score (E_s)	100																																	
	Minimum (threshold) score for admission into the Panel of NRW PBC Contractors for a period of five (5) years		70																																
D.3.9 (Contd)	2) The scoring linked to prompts for evaluation assigned to each of the evaluation criteria are as outlined below. 3) A limited number of the highest ranked responsive Tenderers who achieved at least the minimum threshold score will be admitted (registered) to the Panel of NRW PBC Contractors provided that they score 70 points or higher. Tenderers are also expected to achieve the minimum number of points for each evaluation criteria to qualify. RESPONSIVENESS: A. Tenderers who do not adhere to those criteria listed as PRE-QUALIFIER, will be disqualified: <table border="1"> <thead> <tr> <th colspan="2">Responsiveness Criteria</th><th>Pre-Qualifying criteria</th><th>Applicable to this Tender (Y/N)</th></tr> </thead> <tbody> <tr> <td>1</td><td>Attendance Register of the Compulsory Briefing Session attended by the Tenderer Virtual</td><td>Pre-Qualifier</td><td>Y</td></tr> <tr> <td>2</td><td>Proof of Registration of the Key Experts by a recognized professional registering body / institution in line with the Submission Data</td><td>Pre-Qualifier</td><td>Y</td></tr> </tbody> </table> B. Tenderers who do not adhere to the indicated response time for clarifications requested by the Employer will be deemed to be non-responsive and their submissions will not be evaluated further. <table border="1"> <thead> <tr> <th colspan="2">Area of Clarification Requested by the Employer (DBSA)</th><th>Clarification Time</th><th>Applicable to this Tender (Y/N)</th></tr> </thead> <tbody> <tr> <td>1</td><td>Standard conditions of tender as required.</td><td>48 hours</td><td>Y</td></tr> <tr> <td>2</td><td>Returnable documents completed and signed.</td><td>48 hours</td><td>Y</td></tr> <tr> <td>3</td><td>Submission of Registration with National Treasury Central Supplier Database (CSD) Summary Report/ or indication of the MAAA# which will be verified online</td><td>48 hours</td><td>Y</td></tr> <tr> <td>4</td><td>A Tax Pin issued by SARS.</td><td>48 hours</td><td>Y</td></tr> </tbody> </table>			Responsiveness Criteria		Pre-Qualifying criteria	Applicable to this Tender (Y/N)	1	Attendance Register of the Compulsory Briefing Session attended by the Tenderer Virtual	Pre-Qualifier	Y	2	Proof of Registration of the Key Experts by a recognized professional registering body / institution in line with the Submission Data	Pre-Qualifier	Y	Area of Clarification Requested by the Employer (DBSA)		Clarification Time	Applicable to this Tender (Y/N)	1	Standard conditions of tender as required.	48 hours	Y	2	Returnable documents completed and signed.	48 hours	Y	3	Submission of Registration with National Treasury Central Supplier Database (CSD) Summary Report/ or indication of the MAAA# which will be verified online	48 hours	Y	4	A Tax Pin issued by SARS.	48 hours	Y
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4	A Tax Pin issued by SARS.	48 hours	Y																																

1. Evaluation of Proposed Methodology and Approach: **Max points = 20 points.**

PROMPT(S) FOR EVALUATION: PROPOSED METHODOLOGY AND APPROACH	RATING (SCORE) /POINTS
No response, or a response that does not cover the required scope of works	Disclaimer / No Score: 0 points Score = 0% of max no. of points for criterion
The technical approach and / or methodology is poor / is unlikely to satisfy project objectives or requirements. The Tenderer has misunderstood certain aspects of the scope of work and does not deal with the critical aspects of the project. Tenderer's proposed methodology and approach satisfactorily covered less than three out of the seven critical aspects of project methodology and approach listed in Schedule E2.2.8	Poor: 8 points (Score = 40% of max no. of points for criterion)
The approach is acceptable but not tailored to address the specific project objectives and methodology. The approach adequately deals with the critical characteristics of the project. The quality plan, manner in which risk is to be managed etc. is generic. Tenderer's methodology satisfactorily covered up to five of the seven critical aspects of project methodology and approach listed in Schedule E2.2.8	Satisfactory: 14 points (Score = 70% of max no. of points for criterion)
The approach is specifically tailored to address the specific project objectives and methodology and is sufficiently flexible to accommodate changes that may occur during execution. The quality plan and approach to managing risk etc. is specifically tailored to the critical characteristics of the project. Tenderer's methodology satisfactorily covered up to six of the seven critical aspects of project methodology and approach listed in Schedule E2.2.8	Good: 18 points (Score = 90% of max no. of points for criterion)
Besides meeting the "good" rating, the important issues are approached in an innovative and efficient way, indicating that the Tenderer has outstanding knowledge of state-of-the-art approaches. The approach paper details ways to improve the project outcomes and the quality of the outputs. The Tenderer included innovative approaches to addressing the project objectives. Tenderer's methodology satisfactorily covered all of the seven critical aspects of project methodology and approach listed in Schedule E2.2.8	Very good: 20 points (Score = 100% of max no. of points for criterion)

2. Evaluation of Experience of the Tenderer (Lead Tenderer and Entities in JV, Consortium, Association, etc.) on the provision of services in the implementation of Non-Revenue Water (NRW) reduction projects and initiatives, or as a Non-Revenue Water (NRW) PBC Contractor, in municipalities in South Africa or internationally: **Max points = 25 points.**

PROMPT(S) FOR EVALUATION: EXPERIENCE OF THE TENDERER	RATING (SCORE) /POINTS
Tenderer has submitted no information or inadequate information to determine scoring level.	Disclaimer / No Score: 0 points. Score = 0% of max no. of points for criterion
Tenderer has successfully provided services in the implementation of Non-Revenue Water (NRW) reduction projects and initiatives, or as a Non-Revenue Water (NRW) PBC Contractor, in municipalities in South Africa or internationally, with the projects having a combined value of less than R200 million in the past seven years.	Poor: 10 points. (Score = 40% of max no. of points for criterion)
Tenderer has successfully provided services in the implementation of Non-Revenue Water (NRW) reduction projects and initiatives, or as a Non-Revenue Water (NRW) PBC Contractor, in municipalities in South Africa or internationally, with the projects having a combined value of R200 million or higher but less than R300 million in the past seven years.	Satisfactory: 17.5 points. (Score = 70% of max no. of points for criterion)

Tenderer has successfully provided services in the implementation of Non-Revenue Water (NRW) reduction projects and initiatives, or as a Non-Revenue Water (NRW) PBC Contractor, in municipalities in South Africa or internationally, with the projects having a combined value of R300 million or higher but less than R400 million in the past seven years.	Good: 22.5 points. (Score =90% of max no. of points for criterion)
Tenderer has successfully provided services in the implementation of Non-Revenue Water (NRW) reduction projects and initiatives, or as a Non-Revenue Water (NRW) PBC Contractor, in municipalities in South Africa or internationally, with the projects having a combined value of R400 million or higher in the past seven years.	Very good: 25 points. (Score =100% of max no. of points for criterion)

3. Evaluation of the Experience of the Lead Tenderer or any of its partners in a JV, consortia or association as a Contractor in the construction of new, rehabilitation, refurbishment, or upgrading water supply distribution systems and networks in municipalities in South Africa, or internationally: Max points = 20 points.

PROMPT(S) FOR EVALUATION: EXPERIENCE OF THE LEAD TENDERER AS A CONTRACTOR	RATING (SCORE) /POINTS
Lead Tenderer or any of its partners in a JV, consortia or association has submitted no information or inadequate information to determine scoring level.	Disclaimer / No Score: 0 points. Score = 0% of max no. of points for criterion
Lead Tenderer or any of its partners in a JV, consortia or association has successfully provided services as a Contractor for the construction of new, rehabilitation, refurbishment, upgrading, water supply distribution systems and networks in municipalities in South Africa or internationally, with the projects having a combined value of less than R300 million in the past seven years.	Poor: 8 points. (Score = 40% of max no. of points for criterion)
Lead Tenderer or any of its partners in a JV, consortia or association has successfully provided services as a Contractor for the construction of new, rehabilitation, refurbishment, upgrading, water supply distribution systems and networks in municipalities in South Africa or internationally, with the projects having a combined value of R300 million or higher but less than R400 million in the past seven years.	Satisfactory: 14 points. (Score =70% of max no. of points for criterion)
Lead Tenderer or any of its partners in a JV, consortia or association has successfully provided services as a Contractor for the construction of new, rehabilitation, refurbishment, upgrading, water supply distribution systems and networks in municipalities in South Africa or internationally, with the projects having a combined value of R400 million or higher but less than R500 million in the past seven years.	Good: 18 points. (Score =90% of max no. of points for criterion)
Lead Tenderer or any of its partners in a JV, consortia or association has successfully provided services as a Contractor for the construction of new, rehabilitation, refurbishment, upgrading, water supply distribution systems and networks in municipalities in South Africa or internationally, with the projects having a combined value of R500 million or higher in the past seven years.	Very good: 20 points. (Score =100% of max no. of points for criterion)

4. Evaluation of the Experience of the Tenderer’s Proposed Key Resources / Experts: Max points = 10 points.

KEY RESOURCES / EXPERTS	MAXIMUM NO OF POINTS	PROMPT(S) FOR EVALUATION: EXPERIENCE OF THE TENDERER’S PROPOSED KEY RESOURCES / EXPERTS AND RATING SCORE /POINTS
Project Manager and Team Leader (NRW) (Contractor’s Representative) / [x 1]	4.0	Disclaimer: No information submitted. Score = 0% of max no. of points for criterion: 0 points Poor: Less than 15 years post-registration experience. Score = 40% of max no. of points for criterion: 1.6 points

		Satisfactory: 15 years or more, but less than 20 years post-registration experience. Score = 70% of max no. of points for criterion: 2.8 points. Good: 20 years or more, but less than 25 years post-registration experience. Score = 90% of max no. of points for criterion: 3.6 points. Very Good: 25 years or more post-registration experience. Score = 100% of max no. of points for criterion: 4.0 points.
Civil Engineer (Non-Revenue Water Expert) / [x 1]	3.0	Disclaimer: No information submitted. Score = 0% of max no. of points for criterion: 0 points Poor: Less than 10 years post-registration experience. Score = 40% of max no. of points for criterion: 1.2 points Satisfactory: 10 years or more, but less than 15 years post-registration experience. Score = 70% of max no. of points for criterion: 2.1 points. Good: 15 years or more, but less than 20 years post-registration experience. Score = 90% of max no. of points for criterion: 2.7 points. Very Good: 20 years or more post-registration experience. Score = 100% of max no. of points for criterion: 3.0 points.
Infrastructure Finance Expert [x 1]	3.0	Disclaimer: No information submitted. Score = 0% of max no. of points for criterion: 0 points Poor: Less than 10 years post-registration experience. Score = 40% of max no. of points for criterion: 1.2 points Satisfactory: 10 years or more, but less than 15 years post-registration experience. Score = 70% of max no. of points for criterion: 2.1 points. Good: 15 years or more, but less than 20 years post-registration experience. Score = 90% of max no. of points for criterion: 2.7 points. Very Good: 20 years or more post-registration experience. Score = 100% of max no. of points for criterion: 3.0 points.
5. Evaluation of the Lead Tenderer's Quality Management Policies: Max points = 5 points.		
PROMPT(S) FOR EVALUATION: LEAD TENDERER'S QUALITY MANAGEMENT SYSTEM		RATING (SCORE) /POINTS
The Lead Tenderer has failed to provide a QMS Policy or QMS Policy provided is not up to standard or sub-standard and will not result in quality work.		Disclaimer / No Score: 0 points. Score = 0% of max no. of points for criterion
The Lead Tenderer provided: - QMS Policy that is basic, although workable, but is unlikely to result in quality work. Tenderer's Quality Management Policy satisfactorily covered less than six out of the 10 critical aspects of the Quality Management Policy listed in Schedule E2.2.12. - CVs of individual(s) internally responsible for QM provided with role description.		Poor: 2 points. (Score = 40% of max no. of points for criterion)
The Lead Tenderer provided: QMS Policy that is adequate, workable, and is most likely to result in good quality work. Tenderer's Quality Management Policy satisfactorily covered a total of six or seven out of the 10 critical aspects of the Quality Management Policy listed in Schedule E2.2.12.		Satisfactory: 3.5 points. (Score = 70% of max no. of points for criterion)

• Organogram of internal QM team with CVs of individual(s) provided with role descriptions • Proof of implementation of internal developed norms and standards QM	
The Lead Tenderer provided: • QMS Policy that is comprehensive, workable, and is most likely to result in good quality work. Tenderer's Quality Management Policy satisfactorily covered a total of eight or nine out of the 10 critical aspects of the Quality Management Policy listed in Schedule E2.2.12. • Organogram of internal QM team with CVs of individual(s) provided with role descriptions • Proof of implementation of internal developed norms and standards QM • SANS 9000 / ISO 9001 or equivalent certification process commenced and is in advanced stage. Letter of external auditor required.	Good: 4.5 points. (Score =90% of max no. of points for criterion)
The Lead Tenderer provided: • QMS Policy that is comprehensive, workable, and is most likely to result in good quality work. Tenderer's Quality Management Policy satisfactorily covered all 10 out of the 10 critical aspects of the Quality Management Policy listed in Schedule E2.2.12. • Organogram of internal QM team with CVs of individual(s) provided with role descriptions • Proof of implementation of internal developed norms and standards QM • Lead Tenderer is also SANS 9000 / ISO 9001 or equivalent certified. Proof of the Lead Tenderer's SANS 9000 / ISO 9001 or equivalent certification is submitted.	Very good: 5 points. (Score =100% of max no. of points for criterion)

6. Evaluation of the Lead Tenderer's Access to Financial Resources: Max points = 20 points.

PROMPT(S) FOR EVALUATION: LEAD TENDERER'S ACCESS TO FINANCIAL RESOURCES	RATING (SCORE) /POINTS
Failed to provide information.	Disclaimer / No Score: 0 points. Score = 0% of max no. of points for criterion
Lead Tenderer has financial resources or access to financial resources of less than R100 million from own sources, or from financial institutions, which can (where required) be utilized as investment in specific financially-viable NRW reduction Performance-Based Contract (PBC) projects that have been identified and validated by Bankable Feasibility Studies conducted by the Employer.	Poor: 8 points. (Score = 40% of max no. of points for criterion)
Lead Tenderer has financial resources or access to financial resources of R100 million or higher but less than R200 million from own sources, or from financial institutions, which can (where required) be utilized as investment in specific financially-viable NRW reduction Performance-Based Contract (PBC) projects that have been identified and validated by Bankable Feasibility Studies conducted by the Employer.	Satisfactory: 14 points. (Score =70% of max no. of points for criterion)
Lead Tenderer has financial resources or access to financial resources of R200 million or higher but less than R300 million from own sources, or from financial institutions, which can (where required) be utilized as investment in specific financially-viable NRW reduction Performance-Based Contract (PBC) projects that have been identified and validated by Bankable Feasibility Studies conducted by the Employer.	Good: 18 points. (Score =90% of max no. of points for criterion)

Clause No.	Submission Data	
	Lead Tenderer has financial resources or access to financial resources of R300 million or higher from own sources, or from financial institutions, which can (where required) be utilized as investment in specific financially-viable NRW reduction Performance-Based Contract (PBC) projects that have been identified and validated by Bankable Feasibility Studies conducted by the Employer.	Very good: 20 points. (Score =100% of max no. of points for criterion)
D.3.9 (Contd)	7. RISK ANALYSIS i) The tenderer will again be checked in terms of having a Compliant Tax Status at time of recommendation to confirm that the status has not changed, based on an active and Tax Complaint PIN issued by the South African Revenue Services. ii) Fully compliant and registered with the National Treasury Central Supplier Database. iii) No misrepresentation in the tender information submitted. iv) The tenderer or any of its directors/shareholders is not listed on the Register of Tender Defaulters in terms of the Prevention and Combating of Corrupt Activities Act of 2004 as a person prohibited from doing business with the public sector; and v) The tenderer has completed the Compulsory Enterprise Questionnaire and there are no conflicts of interest which may impact on the tenderer's ability to perform the contract in the best interests of the employer or potentially compromise the tender process and persons in the employ of the state are permitted to submit tenders or participate in the contract. vi) Convicted by a court of law for fraud and corruption. vii) Removed from a contract between them and any organ of state on account of failure to perform on or comply with the contract. viii) For the tender on the actual NRW PBC Projects, the DBSA reserves the right to make a decision on contract award based solely on the information received in the responses to the relevant RFP. The DBSA also reserves the right to use relevant information not contained in any tender but which, in the ordinary course of business, is within the knowledge of any employee or Board member of DBSA or its advisors, agents or representatives for the purposes of making its decision. ix) Any bidder who has had a tender award terminated by the DBSA for non-performance during the 18 months preceding the closing date of this RFR, may at the discretion of the DBSA, be excluded from recommendation for further under this RFR. In addition, any bidder who has received a written notice of non-performance in the 12-month period preceding the registration envisaged by this RFR, may at the discretion of the DBSA, be excluded from recommendation for further awards until the non-performance, or the circumstance giving rise to the non-performance, has been remedied to the satisfaction of the DBSA. x) PEP Check and Procure Check to be initiated and if negative, may result in exclusion. xi) Online verification of the Professional Registration Document will be actioned only to confirm the authenticity of the document. xii) The DBSA reserves the right to request a bidder to provide formal documented evidence within 48hrs (independent from bidder; e.g. employer), to prove authenticity of the documents and its content, failing which will result in bid being deemed non-responsive. Such evidence must include a contactable reference via email and telephone. xiii) The DBSA reserves the right to further action an authenticity verification of the documents and content, through contacting the representing employer/s and/or contactable reference.	

Part E2: Returnable Documents

	Pages
E2.1 List of Returnable Documents.....	19
E2.2 Returnable Schedules.....	21 – 63



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

E2.1 List of Returnable Documents

Tenderers shall provide or complete the following documents:

- 1) Cover Page to Returnable Documents.
- 2) Declaration of Attendance of Briefing Session – (Schedule E2.2.0).
- 3) Record of Addenda to tender documents - (Schedule E2.2.1).
- 4) Compulsory Enterprise Questionnaire with company registration documentation - (Schedule E2.2.2).
- 5) Copy of Joint Venture, Association or Consortium Agreement with company profiles - (Schedule E2.2.3)
- 6) A valid Tax Compliance Status (TCS) PIN issued by the South African Revenue Services, or proof of submission of application for registration with the South African Revenue Services (SARS) for tax purposes - (Schedule E2.2.4).
- 7) Audited financial statements for the preceding three financial years which are in accordance with legislative requirements - (Schedule E2.2.5).
- 8) Proof of Lead Tenderer's or any of its partners in a JV, consortia or association, CIDB Registration in the required contractor grading designation, or proof of capability of being registered with the CIDB **within 21 working days of the closing date of this tender, in a contractor grading designation of 7CE or higher** (proof of the submission it made of its registration particulars through the CIDB's Register of Contractors (RoC) System) - (Schedule E2.2.6).
- 9) Proof of Lead Tenderer's relevant All Risk Insurance cover - (Schedule E2.2.7).
- 10) Proposed Methodology and Approach: Details of the proposed methodology and approach that the Tenderer intends to follow as a NRW PBC Contractor with regard to the provision of services required to effectively and efficiently implement non-revenue water (NRW) reduction projects and initiatives using Performance-Based Contract (PBC) approach in municipalities in South Africa - (Schedule E2.2.8).
- 11) Experience of the Tenderer (Lead Tenderer and Entities in JV, Consortium, Association, etc.) on the provision of services in the implementation of Non-Revenue Water (NRW) reduction projects and initiatives, or as a Non-Revenue Water (NRW) PBC Contractor, in municipalities in South Africa or internationally - (Schedule E2.2.9).
- 12) Experience of the Lead Tenderer or any of its partners in a JV, consortia or association as a Contractor in the construction of new, rehabilitation, refurbishment, or upgrading water supply

distribution systems and networks in municipalities in South Africa or internationally - (Schedule E2.2.10).

13) Experience of the Tenderer's Proposed Key Resources / Experts - (Schedule E2.2.11).

14) Lead Tenderer's Quality Management Policies - (Schedule E2.2.12)

15) Lead Tenderer's Access to Financial Resources - (Schedule E2.2.13)



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

COVER PAGE TO RETURNABLE SCHEDULES

REQUEST FOR REGISTRATION PROPOSAL

NAME OF TENDERER	
SIGNATURE OF TENDERER (Duly Authorized)	
CLOSING DATE AND TIME OF SUBMISSION	23 October 2026; 23:55PM Johannesburg Time
PLACE OF SUBMISSION	Bidders are required to submit written requests for tender submission links via e-mail to yusiscm@dbsa.org ONLY, quoting the RFR Number on the subject of the e-mail. This must be done three (3) working days before submission day. Bidders will thereafter receive a OneDrive Link to upload their submission documents electronically
CATEGORY OF SERVICE	NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS PANEL



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.0: DECLARATION OF ATTENDANCE OF BRIEFING SESSION

Where applicable, the DBSA may choose to utilize an Electronic Attendance Register at the Briefing Session that will be used as the proof of attendance.

TENDER NUMBER	RFR001.2026		
TENDER DESCRIPTION	ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS		
TENDER CLOSING DATE	23 October 2026	CLOSING TIME	23:55PM

I/We hereby declare that I/we attended the compulsory briefing session to understand the requirements of the DBSA for us to supply all or any of the services described in the attached tender documents, on the terms and conditions and in accordance with the specifications stipulated in the tender documents.

Signed		Date	
Name		Position	
Tenderer's Name			



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.1: RECORD OF ADDENDA TO TENDER DOCUMENTS

The undersigned confirm that the following communication received from the Employer before the submission of this tender offer, amending the tender documents, have been taken into account in this tender offer:

ID	DATE	TITLE OR DETAILS
1.		
2.		
3.		
4.		
5.		
6.		

Attach additional pages of this table if more space is required.

Signed		Date	
Name		Position	
Tenderer			



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.2: COMPULSORY ENTERPRISE QUESTIONNAIRE

The following particulars must be furnished. In the case of a joint venture, consortium or association, **separate** enterprise questionnaires in respect of each partner must be completed and submitted.

Section 1: Name of enterprise:

Section 2: VAT registration number, if any:

Section 3: CIDB registration number, if any:

Section 4: CSD number:

Section 5: Particulars of sole proprietors and partners in partnerships

Name*	Identity number*	Personal income tax number*

* Complete only if sole proprietor or partnership and attach separate page if more than 3 partners

Section 6: Particulars of companies and close corporations

Company registration number:

Close corporation number:

Tax reference number:

Section 7: SBD4 issued by National Treasury must be completed for each tender and be attached as a tender requirement.

Section 8: SBD6 issued by National Treasury must be completed for each tender and be attached as a tender requirement.

The undersigned, who warrants that he/she is duly authorised to do so on behalf of the enterprise:

i) authorizes the employer to verify the tenderers tax clearance status from the South African Revenue Services that it is in order;

The following particulars must be furnished. In the case of a joint venture, consortium or association, **separate** enterprise questionnaires in respect of each partner must be completed and submitted.

ii) confirms that neither the name of the enterprise or the name of any partner, manager, director or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears on the Register of Tender Defaulters established in terms of the Prevention and Combating of Corrupt Activities Act of 2004;

iii) confirms that no partner, member, director or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears, has within the last five years been convicted of fraud or corruption;

iv) confirms that I / we are not associated, linked or involved with any other tendering entities submitting tender offers and have no other relationship with any of the tenderers or with the Employer and his Agents that could cause or be interpreted as a conflict of interest; and

v) confirms that the contents of this questionnaire are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
<i>Enterprise Name</i>			

NOTE: Please attach copies of the completed and signed SBD4, SBD6, documents to this Schedule

SBD4 FORM: BIDDER'S DISCLOSURE

SBD 4

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

SBD 4

- 2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

- 2.2.1 If so, furnish particulars:

.....
.....

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

- 2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any

interest in any other related enterprise whether or not they are bidding for this contract?

YES/NO

- 2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

SBD 4

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

SBD 6.1

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT
REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

(delete whichever is not applicable for this tender).

- a) The applicable preference point system for this tender is the **80/20** preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
(b) Specific Goals (namely, BBBEE status level of contributor).

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	N/A
SPECIFIC GOALS (BBBEE)	N/A
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ \mathbf{Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)} & \mathbf{or} & \mathbf{Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)} \end{array}$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ \mathbf{Ps = 80 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)} & \mathbf{or} & \mathbf{Ps = 90 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)} \end{array}$$

Where

Ps	=	Points scored for price of tender under consideration
Pt	=	Price of tender under consideration
Pmax	=	Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,
- then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.)

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
1	10	20		
2	9	18		
3	6	14		
4	5	12		
5	4	8		
6	3	6		
7	2	4		
8	1	2		

Non-compliant contributor	0	0		
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(Note: Bidders are required to submit their BBBEE certificates or sworn affidavits (in the case of EMEs/QSEs) in order to be eligible to claim points)

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

	
	SIGNATURE(S) OF TENDERER(S)
SURNAME AND NAME:	
DATE:	
ADDRESS:	
	
	
	
	



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.3: COPY OF JOINT VENTURE, ASSOCIATION, OR CONSORTIUM AGREEMENT

After signing the Certificate of Authority below, Tenderers are to append a copy of the Joint Venture Agreement (if applicable), Consortium, or Association Agreements to this schedule together with the concise company profiles of each of the constituent members of the Joint Venture, Consortium or Association. Where applicable, other agreements such as a sub-consultancy agreement between the parties are to be attached.

1. Certificate of Authority:

We, the undersigned, are submitting this tender offer in joint venture, consortium or association under a formal legal arrangement and hereby authorize Mr./Ms....., authorized signatory of the company, joint venture, consortium, association, close corporation or partnership, acting in the capacity of Lead Tenderer, to sign all documents in connection with the tender offer and any contract resulting from it on our behalf.

NAME OF FIRM	ADDRESS	DULY AUTHORISED SIGNATORY
		Signature..... Name..... Designation.....
		Signature..... Name..... Designation.....

NAME OF FIRM	ADDRESS	DULY AUTHORISED SIGNATORY
		Signature..... Name..... Designation.....
		Signature..... Name..... Designation.....
		Signature..... Name..... Designation.....
		Signature..... Name..... Designation.....
		Signature..... Name..... Designation.....

Note: Use More rows /Tables if necessary

2. Signature of Lead Tenderer (Authorized Representative):

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the Tenderer, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
Lead Tenderer's Name			

NOTE: Please attach company registration /incorporation documents to this Schedule



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.4: TENDERER'S TAX COMPLIANCE STATUS (TCS) PIN

IT IS A CONDITION OF THIS TENDER THAT THE TAXES OF THE TENDERERS MUST BE IN ORDER, OR THAT SATISFACTORY ARRANGEMENTS HAVE BEEN MADE WITH SOUTH AFRICAN REVENUE SERVICES (SARS) TO MEET THE RESPONDENTS' TAX OBLIGATIONS.

1. The active Tax Compliance PIN (or alternatively, proof of submission of application for registration with the South African Revenue Services (SARS) for tax purposes) issued by the South African Revenue Services must be submitted together with this tender and appended to this page. Failure to submit the active Tax Compliance PIN (or proof of submission of application for registration with the South African Revenue Services (SARS) for tax purposes) will result in the invalidation/disqualification of the tender submission.
2. Valid Tax Compliance is a mandatory requirement for successful bidders post the tender process.
3. Where Joint Ventures/ Consortia/ Associations, etc. are involved, the Tax Compliance PIN of the main Joint Venture Partner (or proof of submission of application for registration with the South African Revenue Services (SARS) for tax purposes) as well as those of ALL the Joint Venture Partners must be appended to this page.

Signed		Date	
Name		Position	
Tenderer's Name			



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.5: TENDERER'S AUDITED FINANCIAL STATEMENTS

Notes on the Submission of Financial Statements

The Tenderer is referred to clause D.2.1(5) of the Submission Data and shall append to this schedule the Tenderer's audited financial statements for each of the preceding three financial years which are in accordance with legislative requirements.

- a) It is a requirement of this tender that the audited financial statements for the last three financial years are required. Tenderers are to affix the financial statements to this schedule.
- b) Financial statements must be signed by the auditor (in the case of companies) or the accounting officer (in the case of close corporations) the owner (in case of sole proprietors). Signatures must be on the accounting officer's / auditors report on the auditor's /accounting officer's letterhead.
- c) Financial statements must be signed by the member/s (in the case of close corporations) or by the director/s (in the case of companies.)
- d) Where joint ventures/consortia/ associations and partnerships are involved, all the professional services providers that are part of the Tenderer's team must submit their individual financial statements to meet this requirement.
- e) If it is a new or dormant entity an opening set of financial statements must be submitted with the tender document. A letter from the auditor (in the case of companies) or the accounting officer (in the case of close corporations) stating that the entity has not yet traded must be attached.
- f) In cases where an entity has operated for a period less than a year the Management Accounts Report for the period in operation must be submitted signed accordingly as stated in paragraph (a) and (b) of this document.
- g) In cases where the entity has operated for a period more than a year but less than two years, then the financial statement for the first year of operation signed accordingly as per paragraph (a) and (b) of this document must be submitted.
- h) Financial Statements should at all times be original.

NB: Failure to submit the financial statement as stated above will result in disqualification of the Tenderer's submission.

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the enterprise, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
Tenderer's Name			



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.6: PROOF OF LEAD TENDERER'S OR PARTNERS' CIDB REGISTRATION

The Tenderer is referred to clause D.2.1 (3). of the Submission Data and shall state below, and append to this page, the details of the Tenderer's CIDB Registration held by the Lead Tenderer or any of its partners in a JV, consortia or association, or the capability of being registered with the CIDB within 21 working days of the closing date of this tender, in a contractor grading designation of 7CE or higher – in which case, proof must be submitted of the submission made of the relevant registration particulars through the CIDB's Register of Contractors (RoC) System to this page.

The proof of the Lead Tenderer's or any of its partners in a JV, consortia or association CIDB Registration (or proof of the submission made of the relevant registration particulars through the CIDB's Register of Contractors (RoC)) must be must be appended to this schedule.

DETAILS OF LEAD TENDERER'S CIDB REGISTRATION		
NAME OF ENTITY REGISTERED WITH CIDB OR APPLYING TO REGISTER WITH CIDB	GRADE OF CIDB REGISTRATION	CATEGORY OF CIDB REGISTRATION

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the Tenderer, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
Tenderer's Name			



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.7: PROOF OF LEAD TENDERER'S RELEVANT ALL-RISK INSURANCE COVER

The Tenderer is referred to clause D.2.1 (7). of the Submission Data and shall state below details of the relevant all-risk insurance held by the Lead Tenderer, which all risk insurance must be enforceable or claimable in South Africa. The relevant all-risk insurance must be valid at the closing date of this tender. Proof of insurance or confirmation from a reputable Insurance Broker that the Tenderer has in place a relevant all-risk insurance cover must be appended to this schedule.

DETAILS OF EXISTING CONTRACTORS' ALL-RISK INSURANCE		
NAME OF INSURED ENTITY	NAME OF INSURER	LIMIT OF EXISTING CONTRACTORS' ALL-RISK INSURANCE IN RESPECT OF EACH CLAIM WITHOUT LIMIT TO THE NUMBER OF CLAIMS (R million)

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the Tenderer, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
Tenderer's Name			



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.8: PROPOSED METHODOLOGY AND APPROACH

The proposed methodology and approach must respond to the indicative scope of work and outline the proposed approach / methodology including that relating to the effective and efficient implementation of non-revenue water (NRW) reduction projects in municipalities. The approach paper should articulate what value-add the Tenderer will provide in achieving the stated objectives of the project.

The Tenderer must as such explain his / her understanding of the objectives of the assignment and the Employer's stated and implied requirements, highlight the issues of importance, and explain the technical and non-technical approach they would adopt to address them. The approach paper should explain the methodologies which are to be adopted, demonstrate the compatibility of those methodologies with the proposed approach. The approach should also include a top quality high-level indicative project plan which outlines processes, procedures, critical milestones, and associated resources, applied by whom and by when, to meet the requirements, indicate how risks will be managed, what quality assurance measures are to be put in place, and what accelerated delivery methods are to be used to ensure delivery within anticipated programme time frames. The Tenderer must attach his / her approach methodology and paper to this page.

The Tenderer must at a minimum, touch on the following:

1. **Project Scope and Objectives:** Explain the Tenderer's understanding of the project scope and objectives, the problem(s) the project aims to address, and the value-add that the Tenderer will provide in achieving the stated objectives of the project.
2. **Project Delivery Approach and Methodology:** This refers to a detailed narrative / capability statement of the Tenderer's capability, approach and methodology in respect of the management and execution of NRW reduction on a PBC basis to achieve the specified deliverables of the scope of work. The Tenderer's approach and methodology must also outline an appropriate project management methodology, the justification thereof, and the specific tools and techniques that will be used. Tenderers are encouraged to demonstrate innovative technologies, software, approaches, digital innovations, etc. available and to be used in achieving the project objectives.
3. **Client and Key Stakeholder Engagement and Communication:** An outline of how the Tenderer's team will engage with the client and with identified key stakeholders throughout the project, process for addressing client and key stakeholder concerns and managing expectations, and how the team will handle client and key stakeholder feedback and incorporate them into the project's development.
4. **Indicative Key Steps, Processes, Activities, and Tasks:** A breakdown of the Project into distinct practical phases, specific tasks and activities in each phase, critical milestones, the project schedule (project plan or programme), and how the Tenderer will track progress in the execution of the while on the ground in the municipality.

5. **Resource Allocation and Management:** Identification of the required Tenderer's key experts and other personnel, their roles and responsibilities in each phase of the project, the team's communication channels and reporting lines, and the overall management of the team.
6. **Quality Assurance and Control:** A description of the quality assurance processes that will be used to ensure that the deliverables meet standards, how the team will track and manage quality issues, and how the team will document and maintain records of quality control activities.
7. **Risk Management:** Approach to managing risks that is tailored to the critical (unique) characteristics of this project.

The scoring of the Tenderer's proposed methodology and approach is as per the Submission Data to which reference should be made.

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the Tenderer, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
Tenderer's Name			



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.9: EXPERIENCE OF THE TENDERER (LEAD TENDERER AND ENTITIES IN JV, CONSORTIUM, ASSOCIATION, ETC.) ON THE PROVISION OF SERVICES IN THE IMPLEMENTATION OF NON-REVENUE WATER (NRW) REDUCTION PROJECTS AND INITIATIVES, OR AS A NON-REVENUE WATER (NRW) PBC CONTRACTOR, IN MUNICIPALITIES IN SOUTH AFRICA OR INTERNATIONALLY

Reference is made to clause D.2.1 (1) of the submission data. The experience of the Tenderer in successfully providing services for the implementation of Non-Revenue Water (NRW) reduction or water conservation and water demand management (WCWDM) projects and initiatives in municipalities in South Africa or internationally, or have successfully provided services as a Non-Revenue Water (NRW) Performance-Based Contract (PBC) Contractor in municipalities in South Africa or internationally will be evaluated. The successfully provided services refer to operations and maintenance (O&M) services for NRW-reduction including inter alia; active leak detection and repair, pressure management, flow and pressure logging, installation of bulk water meters, water meter management, water pipe (bulk and reticulation) replacement or installation, inspection and replacement of domestic and non-domestic water meters, and development (social) facilitation, with the projects having a combined value of at least **R200 million** in the past seven years. For a Consortium, JV, or Association, the experience of each entity must be submitted with a copy of the company profiles of each entity. Note: projects only to be included in E2.2.9 or in E2.2.10 and not duplicated in both. Project amounts in international currencies (e.g., USD, Euros, Pounds Sterling, etc.), will be converted to their South African Rand equivalents using the applicable average exchange rate in the year when the project was completed.

The information shall be within the previous seven years and should only include contracts that have been completed at the closing date for submissions of this tender. The Lead Tenderer of the Tenderer's Consortium, JV, or Association must be clearly identified in the submission. Tenderers should very briefly describe the Tenderer's experience in this regard and attach this to this schedule. The description should be put in tabular form (as shown on the next page) with the indicated headings.

Letters of Reference from the Employers to whom the Tenderers provided non-revenue water reduction services must be attached to this page using the format (Reference Letter Template) in the below pages of this schedule. The Reference Letter document must be completed in full by the Referee (Employer) and included in the tender submission. A separate Reference Letter must be completed and submitted for each project required for consideration in the evaluation of the tender's experience. Therefore failure to adhere to this requirement will result in the Tenderer's submission not being considered for the full available points in this section.

The scoring of the Tenderer's experience and track record is as per the Submission Data to which reference should be made.

SCHEDULE E2.2.9 (Continued.): TENDERER'S EXPERIENCE AND TRACK RECORD ON THE PROVISION OF SERVICES IN THE IMPLEMENTATION OF NON-REVENUE WATER (NRW) REDUCTION OR WATER CONSERVATION AND WATER DEMAND MANAGEMENT (WCWDM) PROJECTS AND INITIATIVES, OR AS A NON-REVENUE WATER (NRW) PBC CONTRACTOR, IN MUNICIPALITIES IN SOUTH AFRICA OR INTERNATIONALLY

[illegible]

Employer	Employer's Contact Person	Employer's Contact Tel. No.	Description of Project and location (Range of projects to cover the key NRW-reduction / NRW PBC Contractor activities listed in the submission data)	Project Value inclusive of VAT (Rand)	Project Duration	
					Start Date	Completion Date (Actual or Expected)

*** Note: Many copies of the above table as necessary can be used where necessary to accommodate the Description of the Project and Location that outlines the Tenderer's Experience across all the Tenderer's Team Entities. All company profiles of the Tenderer and of the Tenderer's Team Entities are to be attached after this table**

RFR001.2026: LETTER OF REFERENCE [SCHEDULE E2.2.9]

[To be provided by each Employer cited in this schedule]

(Existing current and valid Letters of Reference from employers may be used)

Note: Existing Letters of Reference that are not in English must be translated to English and attached to this page

**TO: WATER PARTNERSHIPS OFFICE (WPO)
C/o DEVELOPMENT BANK OF SOUTHERN AFRICA (DBSA)
1258 HEADWAY HILL, MIDRAND 1687**

ATTENTION: TO WHOM IT MAY CONCERN

This letter serves to confirm that the Tenderer.....
successfully provided the services described below:

Description of services provided by the Tenderer in the implementation of Non-Revenue Water (NRW) reduction projects and initiatives, or as a NRW PBC Contractor in municipalities in South Africa or internationally:

.....
.....
.....
.....
.....

I, the undersigned, duly authorised to do so on behalf of the Employer providing this reference, confirm that the content of this Letter of Reference is to the best of my belief both true and correct.

Signed:		Date:	
Name:		Position:	
Employer's Name			
Contact details:	Tel:	Email:	



The undersigned, who warrants that he / she is duly authorized to do so on behalf of the Tenderer, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
Tenderer's Name			



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.10: EXPERIENCE OF THE LEAD TENDERER OR PARTNERS AS A CONTRACTOR IN THE CONSTRUCTION OF NEW, REHABILITATION, REFURBISHMENT, OR UPGRADING WATER SUPPLY DISTRIBUTION SYSTEMS AND NETWORKS IN MUNICIPALITIES IN SOUTH AFRICA OR INTERNATIONALLY

Reference is made to clause D.2.1 (2) of the submission data. The experience of the Tenderer in successfully providing services as a Contractor for the construction of new, rehabilitation, refurbishment, upgrading, water supply distribution systems and networks in municipalities in South Africa, with the projects having a combined value of at least **R300 million** in the past seven years, will be evaluated. *Note:* projects only to be included in E2.2.9 or in E2.2.10 and not duplicated in both. Project amounts in international currencies (e.g., USD, Euros, Pounds Sterling, etc.), will be converted to their South African Rand equivalents using the applicable average exchange rate in the year when the project was completed. .

The information shall be within the previous seven years and should only include contracts that have been completed at the closing date for submissions of this tender. Tenderers should very briefly describe the Tenderer's experience in this regard and attach this to this schedule. The description should be put in tabular form (as shown on the next page) with the indicated headings.

Letters of Reference from the Employers to whom the Lead Tenderers provided the relevant services must be attached to this page using the format (Reference Letter Template) in the below pages of this schedule. The Reference Letter document must be completed in full by the Referee (Employer) and included in the tender submission. A separate Reference Letter must be completed and submitted for each project required for consideration in the evaluation of the tender's experience. Therefore, failure to adhere to this requirement will result in the Tenderer's submission not being considered for the full available points in this section.

The scoring of the Tenderer's experience and track record is as per the Submission Data to which reference should be made.

SCHEDULE E2.2.10 (Continued.): EXPERIENCE OF THE LEAD TENDERER OR PARTNERS AS A CONTRACTOR IN THE CONSTRUCTION OF NEW, REHABILITATION, REFURBISHMENT, OR UPGRADING WATER SUPPLY DISTRIBUTION SYSTEMS AND NETWORKS IN MUNICIPALITIES IN SOUTH AFRICA OR INTERNATIONALLY

Employer	Employer's Current Contact Person	Employer's Current Contact Tel. No.	Description of Project and location	Project Value inclusive of VAT (Rand)	Project Duration	
					Start Date	Completion Date (Actual or Expected)

Employer	Employer's Current Contact Person	Employer's Current Contact Tel. No.	Description of Project and location	Project Value inclusive of VAT (Rand)	Project Duration	
					Start Date	Completion Date (Actual or Expected)

**** Note: Many copies of the above table as necessary can be used where necessary to accommodate the Description of the Project and Location that outlines the Tenderer's Experience across all the Tenderer's Team Entities. All company profiles of the Tenderer and of the Tenderer's Team Entities are to be attached after this table***

RFR001.2026: LETTER OF REFERENCE [SCHEDULE E2.2.10]

[To be provided by each Employer cited in this schedule]

(Existing current and valid Letters of Reference from employers may be used)

Note: Existing Letters of Reference that are not in English must be translated to English and attached to this page

**TO: WATER PARTNERSHIPS OFFICE (WPO)
C/o DEVELOPMENT BANK OF SOUTHERN AFRICA (DBSA)
1258 HEADWAY HILL, MIDRAND 1687**

ATTENTION: TO WHOM IT MAY CONCERN

This letter serves to confirm that the Tenderer.....
successfully provided the services described below:

Description of services provided by the Tenderer as a Contractor for the construction of new, rehabilitation, refurbishment, upgrading, water supply distribution systems and networks in municipalities in South Africa or internationally:

.....
.....
.....
.....
.....

I, the undersigned, duly authorised to do so on behalf of the Employer providing this reference, confirm that the content of this Letter of Reference is to the best of my belief both true and correct.

Signed:		Date:	
Name:		Position:	
Employer's Name			
Contact details:	Tel:	Email:	

**STAMP OF EMPLOYER
PROVIDING THE
REFERENCE**



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.11: EXPERIENCE OF THE TENDERER'S PROPOSED KEY RESOURCES / EXPERTS

The Tenderer is referred to clause D.2.1(6). of the Submission Data and shall insert in the spaces provided below details of the Key Resources / Experts required to be in the employment of the Tenderer or from a professional services provider consultant/firm, in order for the Tenderer to be eligible to submit a tender for this project. The Curriculum Vitae of each individual of not more than five (5) pages must be appended to this schedule.

The experience (the total duration of post-registration or post-qualification experiences) of respective proposed team members in relation to the minimum category of professional registration and experience area in South Africa or internationally as outlined in clause D.2.1(6) of the submission data will be evaluated.

In relation to their experience, the Project Manager / Team Leader (WC&WDM / NRW PBC) and the Civil Engineer (Non-Revenue Water Expert) must include the list of water conservation and water demand management (WC&WDM) projects, or NRW PBC projects, or related operations and maintenance (O&M) projects in which they have provided design, implementation management, and technical oversight

1. Summary details of each proposed team member are to be entered into the tables provided below.

2. A CV of each of the proposed team members of not more than 5 pages should be attached to this schedule after the summary details tables. Each CV should be structured under the following headings:

- a) Personal particulars
 - name
 - date and place of birth
 - place (s) of tertiary education and dates associated therewith
 - professional awards
- b) Qualifications (degrees, diplomas, grades of membership of professional societies and professional registrations)
- c) Skills
- d) Name of current employer and position in enterprise
- e) Overview of post graduate / diploma experience (year, organization and position)
- f) Outline of recent assignments / experience that has a bearing on the scope of work, area of service or discipline in South Africa or internationally.

SCHEDULE E2.2.11 (Continued.): EXPERIENCE OF THE TENDERER'S PROPOSED KEY RESOURCES / EXPERTS

KEY RESOURCE / EXPERT 1: PROJECT MANAGER & TEAM LEADER (WC&WDM / NRW PBC)				
NAME	CURRENT JOB TITLE	CURRENT EMPLOYER	PROFESSIONAL REGISTRATION & REGISTRATION Nr	NO. OF YEARS POST-REGISTRATION EXPERIENCE IN NON-REVENUE WATER (NRW) REDUCTION
KEY RESOURCE / EXPERT 2: CIVIL ENGINEER (NON-REVENUE WATER EXPERT)				
NAME	CURRENT JOB TITLE	CURRENT EMPLOYER	PROFESSIONAL REGISTRATION & REGISTRATION Nr	NO. OF YEARS POST-REGISTRATION EXPERIENCE
KEY RESOURCE / EXPERT 3: INFRASTRUCTURE FINANCE EXPERT				
NAME	CURRENT JOB TITLE	CURRENT EMPLOYER	PROFESSIONAL REGISTRATION & REGISTRATION Nr	NO. OF YEARS POST-REGISTRATION EXPERIENCE

Note: A CV of each of the proposed team members of not more than 5 pages should be attached to this schedule after the above summary details tables

- Each Resource offered, must be supported with the submission of a detailed **CV**, relevant **Qualification** and relevant valid **Professional Registration Document** as defined.

- Should the Professional Registration Document not indicate either the “year of first registration” or the “validity period” - a **Supplementary Document** from the same Regulatory Body must be provided (website screenshots acceptable too) - clearly indicating the “date of first registration” and/ or “validity period” of the corresponding Professional Registration Document – whichever is missing from the Professional Registration Document - Professional Registration of a resources will be verified online. (Calendar year will be used as year of registration – reference of year in the registration number will be accepted)
- Where any of the above proposed key experts and other required personnel is/are provided by firms of professional services provider that are independent from the Tenderer, the following table of **Availability Statement** is to be completed by the authorized representatives of the independent firms of professional services providers.

We, the undersigned, hereby confirm our availability to provide professional services under the direction of the professionals listed hereunder:

NAME(S) OF KEY RESOURCE / EXPERT	NAME OF INDEPENDENT FIRM PROVIDING THE KEY RESOURCE / EXPERT	ADDRESS OF INDEPENDENT FIRM	DULY AUTHORIZED SIGNATORY OF INDEPENDENT FIRM
			Name:..... Signature:..... Designation:..... Date:.....
			Name:..... Signature:..... Designation:..... Date:.....
			Name:..... Signature:.....

NAME(S) OF KEY RESOURCE / EXPERT	NAME OF INDEPENDENT FIRM PROVIDING THE KEY RESOURCE / EXPERT	ADDRESS OF INDEPENDENT FIRM	DULY AUTHORIZED SIGNATORY OF INDEPENDENT FIRM
			Designation:..... Date:.....

The scoring (rating) of the experience of the Tenderer's proposed Key Resources / Experts are as outlined in the Submission Data.

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the Tenderer, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
Tenderer's Name			

CURRICULUM VITAE TEMPLATE

Proposed role in the project	
------------------------------	--

1. Surname	
2. First Name	
3. Date and place of birth	
4. Nationality	
5. Membership of Professional Bodies and Professional Registration	

6. Education

Institution (date from – Date to)	Diploma(s) or Degree (s) obtained

7. Post Diploma/ Graduate Experience

Company/Organisation	(Date from – Date to)	Years of Employment	Position

8. Key Experience Relevant to Project

9. Knowledge of issues pertinent to project

10. POST-REGISTRATION EXPERIENCE IN BANKABLE FEASIBILITY STUDIES, COST-BENEFIT ANALYSIS, FINANCIAL MODELLING, PROJECT PREPARATION, AND DEVELOPMENT OF PROCUREMENT DOCUMENTS FOR PERFORMANCE-BASED CONTRACT (PBC) PROJECTS FOR NON-REVENUE WATER (NRW) REDUCTION

Project Name and Locality	
Project Dates	
Project Position	
Description of duties	
Reference Name and Position	
Reference Contact Details	Tel:
	Cell:
	e-mail:

Project Name and Locality	
Project Dates	
Project Position	
Description of duties	
Reference Name and Position	
Reference Contact Details	Tel:
	Cell:
	e-mail:

Project Name and Locality	
Project Dates	
Project Position	
Description of duties	
Reference Name and Position	
Reference Contact Details	Tel:
	Cell:
	e-mail:

Project Name and Locality	
Project Dates	
Project Position	

Description of duties	
Reference Name and Position	
Reference Contact Details	Tel:
	Cell:
	e-mail:

Project Name and Locality	
Project Dates	
Project Position	
Description of duties	
Reference Name and Position	
Reference Contact Details	Tel:
	Cell:
	e-mail:

I,, hereby declare that I am aware of the inclusion of my Curriculum Vita in the proposed project team for Bidder and make myself available for this project.

Signature:.....

Date:

Commissioner of Oath Stamp

NB! (The declaration must be signed by the individual himself/herself only and not any other person)

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the Tenderer, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
Tenderer's Name			



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.12: LEAD TENDERER'S QUALITY MANAGEMENT POLICIES

The Lead Tenderers's policies relating to quality management shall be evaluated in relation to the indicative scope of work and the required services thereof.

The Lead Tenderer providing the required services in a JV, Consortium or Association, should submit a copy of its quality management policy to this schedule.

Tenderers should attach to this schedule:

- a) A copy of the Tenderer's quality management policy; and
- b) Proof of certification achieved by the Lead Tenderer from an accredited certification body in relation to *SANS 9000 / ISO 9001, Quality Management Systems - Requirements, certification by an accredited certification body (if available)* over the past 15 years.

The Lead Tenderer's Quality Management Policy must touch on, and address, the following 10 critical aspects:

1. **Quality Policy and Objectives:** A documented statement of the organization's commitment to quality and measurable objectives that are SMART i.e., *Specific, Measurable, Achievable, Realistic, and Time-bound*.
2. **Organizational Structure and Responsibilities:** Clear definition of roles, responsibilities, and accountability for the Lead Tenderer's Operations and for maintaining Quality.
3. **Document Control and Records Management:** A system, tools, and practices for managing and retaining quality-related documents and records to provide evidence of compliance.
4. **Process Management:** Planning, organizing, directing and controlling the identification, understanding, and management of the processes necessary for the Quality Management System (QMS).
5. **Risk Management:** Approach to managing risks. How the Lead Tenderer identifies, assesses, and addresses (mitigates) risks and opportunities that can affect product and service quality.
6. **Training and Competency Management:** How the Lead Tenderer ensures that its personnel have the necessary skills and receive ongoing training to ensure staff competency.
7. **Supplier and Vendor Quality Management:** The Lead Tenderer's management of quality along its supply chain, and its criteria for selecting and evaluating suppliers to meet quality requirements.

8. **Internal Audits, Self Inspections, Continuous Improvement and Enhancement:** Approach to regular audits that help with reviewing compliance, reviewing progress, and with making needed adjustments for continuous improvement of processes. Approach on periodic reviews to check if the QMS conforms to requirements and is effectively implemented. Approach in respect of the utilization of feedback loops, and the tools and techniques for refining processes and procedures for purposes of continuous enhancement.
9. **Customer and End-User Feedback and Complaints Management:** Processes and procedures for the collection and analysis of feedback to understand customer needs, and for leveraging complaints for Quality Improvement.
10. **Ensuring Regulatory Compliance:** Strategies to stay updated with regulatory changes and to implement processes to ensure regulatory compliance.

The scoring (rating) of the Lead Tenderer's Quality Management policies are as outlined in the Submission Data to which reference should be made.

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the Tenderer, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
Tenderer's Name			



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

SCHEDULE E2.2.13: LEAD TENDERER'S ACCESS TO FINANCIAL RESOURCES

The Lead Tenderer's access to financial resources which can (where required) be utilized as investment into financially-viable NRW reduction Performance-Based Contract (PBC) projects that have been identified and validated by Bankable Feasibility Studies conducted by the Employer as having suitable returns for private sector investors will be evaluated in this tender.

The Lead Tenderer providing the required services in a JV, Consortium or Association, should submit **certified proof** of financial resources of at least **R100 million** from own sources (e.g. retained earnings), or from financial institutions (e.g., written undertakings to provide it with at least **R100 million** subject to the financial institutions further due diligence), which resources can be utilized (where required) as investment in financially-viable NRW reduction Performance-Based Contract (PBC) projects that have been identified and validated by Bankable Feasibility Studies conducted by the Employer or by municipalities as having suitable returns for private sector investors. Financial resources in international currencies (e.g., USD, Euros, Pounds Sterling, etc.), will be converted to their South African Rand equivalents at the closing date of this tender.

The scoring (rating) of the Lead Tenderer's access to financial resources are as outlined in the Submission Data.

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the Tenderer, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
Name		Position	
Tenderer's Name			

Part E3: Indicative Scope of Work

	Pages
E3.1 Indicative Scope of Work.....	65 – 73



NATIONAL WATER PARTNERSHIPS PROGRAMME: (NWPP): [NON-REVENUE WATER (NRW) REDUCTION PROGRAMME]

ESTABLISHMENT OF A PANEL OF NON-REVENUE WATER (NRW) PERFORMANCE-BASED CONTRACT (PBC) CONTRACTORS FOR A PERIOD OF FIVE YEARS

Tender Number: RFR001.2026

E3.1 Indicative Scope of Work

E3.1.1. STRATEGIC CONTEXT

E3.1.2 EMPLOYER'S OBJECTIVES

E3.1.3. SUMMARIZED DESCRIPTION OF SERVICES REQUIRED FROM THE PERFORMANCE-BASED CONTRACT (PBC) CONTRACTOR

E3.1.4 INDICATIVE KEY PERFORMANCE INDICATORS FOR NRW PBC CONTRACTS

E3.1.5 INDICATIVE PBC RESPONSIBILITIES

E3.1.6 IMPLEMENTATION TIME FRAMES

E3.1.7 INDICATIVE LOCATION OF THE SERVICES

E3.1.1. STRATEGIC CONTEXT

South Africa is considered a semi-arid, water-scarce country. The average rainfall is generally acknowledged to be about 464 millimeters (mm), which is about 40% less than the global average of 786 mm. The water sector is experiencing significant levels of non-revenue water (NRW). The latest No Drop Report issued by the Department of Water and Sanitation (DWS) indicate that on average, NRW has increased from 37% in 2012 to 46.4% today. The potable water is lost through leaks, wastage, illegal connections and various other causes. The average per capita water use per day in South Africa is estimated at 173 litres which is 68% more than the world average water usage of 103 litres. Moreover, climate change is impacting negatively on the overall reliability, sustainability and resource-security of water service delivery. Due to climate change, the country is experiencing an estimated 10% downward trend in storage levels compared to previous years which is indicative of a hydrological and meteorological drought.

The South African water sector is also characterized by the following dynamics:

- a) Growing water supply infrastructure needs: The country is experiencing rapid urbanization leading to densification and the need for the expansion of investment in water supply infrastructure to fulfil the increasing water demand.
- b) Lack of municipal capacity for medium to long-term planning, project preparation, project implementation, operations, maintenance and infrastructure asset management.
- c) Aged and ageing municipal infrastructure – most of which are more than 40 years and have exceeded their design lifespans.
- d) Poor revenue collection, weak credit profiles, declining internally generated revenues, and indebtedness to Water Boards.
- e) Failures in governance, management and financial viability: The latest report from the Auditor General paint a general picture of an increase in the number of dysfunctional municipalities which being placed under some type of intervention, or being assessed as financially distressed.

Given the background described above, the implementation of non-revenue water (NRW) reduction initiatives as part of Water Conservation and Water Demand Management (“WCWDM”) in municipalities (Water Services Authorities) plays an important role in ensuring efficient utilization of the available water resources. Additionally, the National Development Plan (“NDP”) advocates for efficient water resource utilization and reduction of water losses. This will ensure water business financial viability, environmental sustainability, community social equity and economic development.

The Water Partnerships Office (WPO) was established by the Department of Water and Sanitation (DWS) to facilitate opportunities for the private sector to support municipalities in their responsibility of providing water and sanitation services to its residents and communities. The WPO has established standardized programmes, one of which is a non-revenue water (NRW) Programme designed to assist municipalities to reduce their NRW.

E3.1.2. EMPLOYER’S OBJECTIVES

The DBSA/WPO’s objective in respect of this tender is to identify, prequalify and establish PBC Contractors that will be placed in a database (panel) which will be used, as and when needed, to provide supported municipalities with the capacity to implement non-revenue water (NRW) reduction interventions on a PBC basis. The WPO is currently, and will over years to come, prepare and design NRW PBC projects in multiple municipalities. As and when the preparation and design of these NRW PBC projects are completed, the municipalities will procure PBC contractors for the financing and implementation of the projects on a PBC basis. The intention is for this PBC panel to be used to procure PBC contractors on the various projects. Such a panel of PBC Contractors will ultimately, through NRW PBC contracts with municipalities:

- a) Significantly reduce the levels of non-revenue water (NRW) in municipalities.
- b) Strengthen the water security of the municipalities and of the country.
- c) Improve the financial viability of the municipalities.
- d) Improve the reliability and sustainability of water services delivery.

- e) Leverage funding, expertise and skill from the private sector (PBC Contractor, Financial Institutions, etc.) to implement non-revenue water (NRW) related projects.
- f) Use performance-based incentives to provide the contractor with a financial incentives linked to the value of the water which is saved through the NRW reduction interventions (projects) implemented.

E3.1.3. SUMMARIZED DESCRIPTION OF THE SERVICES REQUIRED FROM PERFORMANCE-BASED CONTRACT CONTRACTOR

The services that will be required from the qualifying Performance-Based Contract (PBC) Contractors that will be admitted to a panel entails the execution (implementation) over the project duration (e.g., five to ten years) of various non-revenue water (NRW) reduction interventions (projects) that have been identified from Bankable Feasibility Studies, Project Preparation, Cost-Benefit Analysis (CBA) and Financial Modelling conducted by the DBSA/WPO in specific metropolitan municipalities and secondary cities municipalities in South Africa.

It is essential that the successful PBC have:

- Previous relevant experience – Municipal Water Infrastructure (construction, refurbishment and maintenance as well as operations thereof)
- Technical competency within the team to ensure optimum reduction in water losses during all phases of the contract (Scope, plan, design, implement, supervision, monitor, financial modelling, analyse results and operate all WCDM initiatives).
- Skilled personnel/experts with relevant experience – technical (refer above), financial, legal, social, institutional, environmental, health and safety, training as well as administrative competencies to ensure successful PBC programme.
- Financial capacity – capability to finance substantial capital works, manage and interact with commercial banks and other funders.

At a minimum, the NRW reduction projects encompasses the following summarized scope of work.

- a) Stakeholder engagement, community awareness and education.
- b) Development and or confirmation of the performance measurement base line metrics as detailed by the Employer.
- c) Confirm and create Discrete project areas where they are not in place
- d) Flow and Pressure logging of sectorized project area.
- e) Pressure Management as guided by the Bankable Feasibility Study, Cost-Benefit Analysis (CBA), and Financial Modelling.
- f) Active leak detection and repair.
- g) Inspection and replacement where necessary of non-domestic water meters.
- h) Inspection and replacement where necessary of domestic water meters.
- i) Leak reduction on domestic properties (where approved by the Municipality) i.e. retro fitting of plumbing.

- j) Water pipe replacement as guided by the Bankable Feasibility Study, Project Preparation, Cost-Benefit Analysis (CBA), and Financial Modelling conducted by the DBSA/WPO or as instructed by the municipality.
- k) Training of municipal officials, skills transfer and hand-over.
- l) Investment of financial resources by a PBC Contractor into the NRW reduction interventions as guided by the Bankable Feasibility Study, Project Preparation, Cost-Benefit Analysis (CBA), and Financial Modelling conducted by the DBSA/WPO. The PBC Contractor is expected to recover the financial investment and associated margin through a share of the revenue generated (cost savings or additional revenue unlocked) achieved by the NRW reduction project.

E3.1.4 INDICATIVE KEY PERFORMANCE INDICATORS FOR NRW PBC CONTRACTS

Below is an example of typical KPIs that will be set for NRW PBC contracts

Indicator	Why It Matters	Typical Metric & Targeting
System Input Volume (SIV)	Essential baseline for assessing total water inflow to the system; must be normalized to remain useful as the service area changes.	Track SIV (ML/day); supplement with SIV per connection and per km of mains.
Billed Authorised Consumption (BAC)	Core measure of legitimate water use; growth in BAC indicates better billing integrity and system effectiveness.	Target % increase in BAC annually; tie contractor incentives to net improvements.
% of Service Connections Metered & Billed	Reflects formalisation and improved billing coverage. Important for measuring apparent loss reduction.	Target: ≥95% of connections metered and billed by Year 5.
Apparent Losses (L/conn/day)	Enables targeted intervention on tampering, meter inaccuracy and unbilled usage.	Monitor and reduce from baseline; incentivise ≥15% reduction by Year 3.
Combined Real Loss Index (CRLI)	Replaces ILI for better cross-density comparison. Tracks real losses using hybrid connection/km logic. Diagnostic to track long-term leakage improvements across densities.	Baseline set in FS; updated annually by zone.
Average Supply Continuity (hrs/day)	Directly reflects customer experience. Correlates with improved IWS management. Impacts the level of real losses	Achieve ≥22 h/day in Phoenix/KwaMashu by Year 3; phase-in targets elsewhere.
Average Zone Pressure (P_{50})	Pressure reduction controls leaks, bursts, and reduces energy use.	Maintain zone pressure between 20–35 m; reward consistent pressure bands ($SD < \pm 5$ m).
Burst / Leak Frequency	Standard infrastructure reliability metric. Reflects maintenance need and asset health.	Target: ≤20 bursts/100 km/yr by Year 5.

Indicator	Why It Matters	Typical Metric & Targeting
Customer Minutes Lost	Tracks total service downtime impact; widely used in UK, Australia, and Latin America.	Target: <12,000 minutes/property/year by Year 4.
Data-Quality Index	Reliability of flow, pressure and meter data underpins all performance KPIs.	Maintain ≥90% logger uptime and reliable readings; penalise gaps.
Energy Intensity (kWh/m ³ delivered)	Helps capture operational efficiency from pressure and loss interventions.	Achieve ≥10% reduction in energy intensity over contract term.
Knowledge-Transfer Scorecard	Ensures capacity is embedded in EWS and sustainable post-PBC.	Scorecard on % staff trained, EWS-led O&M by Year 5.
Safety & Environmental Compliance	Essential non-financial KPI to avoid service compromise or harm.	Zero reportable incidents; full adherence to SA safety/environment codes.
NRW in Litres per capita per day (Lpcd)	Normalised loss metric tied to population served; improves comparability.	Reduce Lpcd by ≥20% from baseline over 5 years.

E3.1.5 INDICATIVE PBC RESPONSIBILITIES

E3.1.5.1 Construction Related Activities

- Installation of bulk meters
- Creation of DMAs
- Creation of SCADA or telemetry systems
- Pressure zoning
- Replacement of certain pipe sections as guided by the NRW Bankable Feasibility Study, Project Preparation, Cost-Benefit Analysis (CBA), and Financial Modelling conducted by the Employer.
- Replacement of connections
- Testing of meters and replacement of those that are faulty

E3.1.5.2 Services

- Stakeholder engagement, community awareness and education as directed by the Employer.
- Creation of Hydraulic Model of the Network
- Development and or confirmation of the performance measurement base line metrics as detailed by the Employer.
- Pressure Management as guided by the approved NRW Bankable Feasibility Study, Cost-Benefit Analysis (CBA), and Financial Modelling conducted by the Employer or as determined by the PBC Contractor.

- Development and Maintenance of Water Balance Tool
- Improvements to the customer cadaster
- Improvements to the billing system
- Improvements to the payment system (for example to allow payment by mobile money)
- Management of the billing system where required by the Employer.
- Management of the payment system where required by the Employer.
- Management of the collection of past due accounts, where required by the Employer; and;
- Development of KPI Reporting System and Reporting of KPIs where required.

E3.1.5.3 LEAKAGE CONTROL WORKS AND SERVICES – PROJECT MANAGER OF PBC

- Calibration and improvement of Hydraulic Model of the Network
- Interpretation and improvement of Water Balance Tool
- Creation of a DMA Plan
- Creation of a Pressure Zoning and Control Plan
- Creation of a leaks and bursts reporting system
- Active leak detection and repair.
- Excavation of pipes and repairing of leaks and burst
- Replacement of pipe sections as guided by the NRW Bankable Feasibility Study, Project Preparation, Cost-Benefit Analysis (CBA), and Financial Modelling conducted by the Employer.
- Replacement of connections
- Leak reduction on domestic properties (where approved by the Municipality) i.e., retro fitting of plumbing.
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E3.1.5.4 COMMERCIAL SERVICES

- Improvements to the customer cadaster
- Improvements to the billing system
- Inspection, testing, and replacement of non-domestic water meters, where required

- Inspection, testing, and replacement of domestic water meters, where required
- Entry of new or updated customer records in the billing system
- Improvements to the payment system (for example to allow payment by mobile money)
- Management of the billing system, where requested by the Employer
- Management of the payment system, where requested by the Employer
- Management of the collection of past due accounts, where requested by the Employer
- Investment of financial resources into the NRW reduction interventions as guided by the Bankable Feasibility Study, Project Preparation, Cost-Benefit Analysis (CBA), and Financial Modelling conducted by the Employer[CS1.1]. The PBC Contractor is expected to recover the financial investment and associated margin through a share of the cost savings achieved by the NRW reduction project.

E3.1.5.5 SPECIFIC CAPACITY BUILDING MEASURES THAT MUST BE TAKEN, AND BY WHEN, SUCH AS:

- Training of utility staff
- Creation of new organization structure, processes, job-descriptions, person-specifications
- Ensuring that staff attain professional certifications via tertiary training organizations as required
- Ensuring that utility systems attain certifications, for example ISO 9001 certification
- Creation and transfer of management information tools such as Water Balances tools, Hydraulic Models
- Creation and transfer of certain management processes and systems such as Telemetry
- Systems, Billing Systems or Payment Systems
- Hand over to utility of certain equipment such as vehicles, acoustic couplers, meter repair equipment

E3.1.6 IMPLEMENTATION TIME FRAMES

The DBSA/WPO, in partnership with several metropolitan councils and local municipalities, is currently (and will over years to come) procuring technical advisors to conduct feasibility studies to assess potential WCDM projects to be implemented through Performance Based Contracts. The duration of the NRW PBC Contract will be determined by the Bankable Feasibility Study on the NRW PBC Projects. Ideally identified ringfenced project areas suitable for PBC implementation will be put out on tender.

The duration of the PBC Contractor's database (panel) of the DBSA/WPO to which Tenderers will be admitted, will expire after 60 months from its promulgation, unless otherwise extended by the DBSA/WPO's Supply Chain Management Committee.

The DBSA/WPO anticipates that the implementation of the performance-based contract (PBC) NRW reduction projects, pursuant to construction tenders to be issued subsequently by the beneficiary Municipalities, will have a duration of between five (5) and ten (10) years. The project duration will however be guided by the findings and recommendations of the Bankable Feasibility Studies, Project Preparation, Cost-Benefit Analysis (CBA), and Financial Modelling conducted by the DBSA/WPO on specific NRW reduction projects.

E3.1.7 INDICATIVE PROVINCIAL LOCATION OF THE SERVICES

The PBC Contractor is expected to provide all or part of the services primarily at the areas of jurisdiction of the beneficiary Municipalities, at the specific identified sectorized project areas for NRW reduction, at the PBC Contractor's offices nearest to the beneficiary Municipalities, and where required, at the offices of the DBSA/WPO. The site locations of the NRW reduction projects are spread across all Provinces in South Africa as shown in Figure E2 below. The specifics of the project locations will be advised at a later stage in the subsequent RFP tenders to be issued on a project by project basis.



Figure E2: Indicative provincial locations of NRW reduction projects (with the red dots showing some of the major cities and towns in the provinces)